

Commerce City, CO

The National Community Survey

Report of Results
2023

Report by:



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National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Commerce City. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



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The report provides the opinions of a representative sample of 200 residents of the City of Commerce City collected from November 17, 2023 to December 29, 2023. The margin of error around any reported percentage is 7% for all respondents and the response rate for the 2023 survey was 7%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Commerce City.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Commerce City’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Commerce City residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Commerce City’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Commerce City’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered after the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to or during the pandemic. This may impact how your City’s 2023 ratings compare to other communities’ ratings from the past five years.

Trends over time

Trend data for Commerce City represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents’ opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than nine percentage points between the 2019 and 2023 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City of Commerce City were eligible to participate in the survey. A list of all households within the zip codes serving Commerce City was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Commerce City households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Commerce City boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the four wards. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,000 randomly selected households received mailings beginning on November 17, 2023 and data collection for the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing was a reminder postcard inviting the household one final time to participate in the survey. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

About 1% of the 3,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,976 households that received the invitations to participate, 200 completed the survey, providing an overall response rate of 7%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.²

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Commerce City survey is no greater than plus or minus seven percentage points around any given percent reported for all respondents (200 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Commerce City. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Commerce City and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on December 15, 2023. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City of Commerce City. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target ⁴
Age	18-34	12%	30%	30%
	35-54	37%	44%	43%
	55+	50%	26%	26%
Area	Area 1	13%	21%	21%
	Area 2	22%	21%	21%
	Area 3	24%	25%	25%
	Area 4	41%	33%	33%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish or..	76%	56%	56%
	Yes, I consider myself to be of Hispanic, Lati..	24%	44%	44%
Housing tenure	Own	91%	77%	77%
	Rent	9%	23%	23%
Housing type	Attached	15%	20%	20%
	Detached	85%	80%	80%
Race & Hispanic origin	Not white alone	38%	53%	53%
	White alone, not Hispanic or Latino	62%	47%	47%
Sex	Man	53%	50%	50%
	Woman	47%	50%	50%
Sex/age	Man 18-34	7%	14%	14%
	Man 35-54	22%	23%	23%
	Man 55+	24%	13%	13%
	Woman 18-34	5%	16%	16%
	Woman 35-54	16%	21%	21%
	Woman 55+	26%	13%	13%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Commerce City funded this research. Please contact Deanna Byar of the City of Commerce City at dbyar@c3gov.com if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged, and can include non-response error, coverage error, recall bias and social desirability bias. Non-response error arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than survey responders. For general resident surveys, where the results are meant to be generalized to the entire adult population living in households, the mailing lists based on the Delivery Sequence File from the United States Post Office may exclude certain types of housing units, such as those in multi-family buildings where mail is addressed to a named resident at the address rather than to a specific unit or where residents only receive their mail at a post office box and the geographic location of a residence cannot be determined, there may be a coverage error, although for most locations, this is minimal. Respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and for some survey items they may answer in ways they think cast their responses in a more favorable light (recall bias and social desirability bias).

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

2. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>

3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>

4. Targets come from the 2020 Census and 2022 American Community Survey

Key Findings

Safety remains a top priority for residents.

About 9 in 10 survey respondents identified safety as an essential or very important area of focus for the community in the next two years, placing it at the top of residents' priorities for Commerce City. The overall feeling of safety was favorably rated by about one-third, compared to about half in 2019. Roughly 7 in 10 residents reported feeling safe in their neighborhood during the day, while about 6 in 10 felt safe in Commerce City's downtown/commercial area during the day. Only about 4 in 10 indicated that they felt safe from property crime, while a slightly higher proportion reported feeling safe from violent crime. These relatively lower ratings merit additional research and consideration.

Residents raise concerns about general affordability in Commerce City and the overall wellbeing of all residents.

Survey participants noted growing concerns about affordability across numerous facets of livability. Only 17% offered favorable evaluations of the cost of living. Additionally, when compared to previous survey results, fewer positive ratings were given in 2023 for the availability of affordable quality food (24% excellent or good) and affordable quality health care (24%). Since Commerce City's 2019 survey, a few new items related to healthcare were added to the survey, including the availability of preventative health services (22%) and affordable quality mental health care (9%). About 3 in 10 gave favorable marks to the availability of affordable quality housing, lower than the previous survey iteration but on par with the national average. One-quarter of residents were satisfied with the community's performance in taking care of vulnerable residents, lower than the national average, indicating room for growth in this area.

Fluctuations in ratings related to City government indicate both challenges and successes.

Many government-related ratings in Commerce City have experienced statistically significant fluctuations over the past several years, some of which may be partially attributable to the COVID-19 pandemic. Several ratings declined since 2019, including local government generally acting in the best interest of the community (27%) and the overall direction that Commerce City is taking (29%). Regarding city services, public information services (35%) and the value of services for the taxes paid to the City (19%) also both trended downward.

In contrast, a majority (about 7 in 10 residents) offered excellent or good reviews to the overall customer service by Commerce City employees, marking a significant increase since 2019. Additionally, the job Commerce City government does at welcoming resident involvement and treating all residents fairly both remained on par with national averages, earning positive assessments from 4 in 10. In a custom question unique to Commerce City, residents were asked how they'd prefer to provide feedback to the City regarding decisions, activities, events, and services. About half of residents indicated that they would like to provide feedback via email, while roughly 20% preferred the City website via Report a Concern/Access C3.

The City's parks and recreational opportunities continue to be highly valued by residents.

Residents offered high ratings of importance (81% essential or very important) and moderate ratings of quality (54% excellent or good) to the overall quality of parks and recreation opportunities, suggesting that they are a priority and opportunity for growth for the community. A few recreation-related reviews declined since 2019, including the availability of paths and walking trails (from 57% excellent or good in 2019 to 40% in 2023) and City parks (from 75% to 59%), indicating an opportunity for additional focus in these areas. However, a majority remained stable since 2019. Commerce City's fitness and recreational opportunities were highly valued by about half of the participants. Relatedly, about 7 in 10 respondents offered positive reviews to recreation programs or classes and recreation centers or facilities, on par with national comparison communities.

Facets of Livability

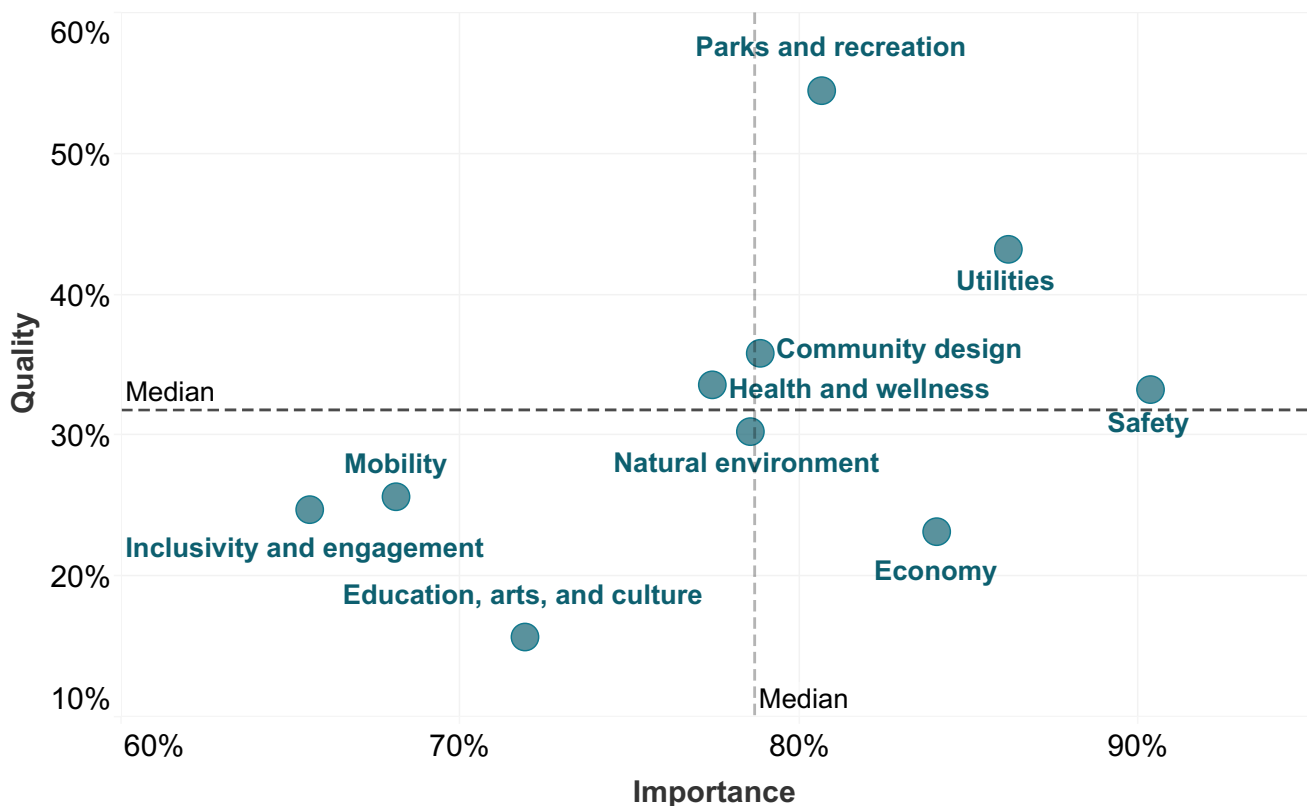
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

Quality-Importance Matrix

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the *importance* of facets were compared to their ratings of the *quality* of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

32% or more of respondents were considered of “higher quality” and those with ratings lower than 32% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 79% or more of respondents. Services were rated as “less important” if they received a rating of less than 79%. This classification uses the median ratings for quality and importance to divide the services in half.

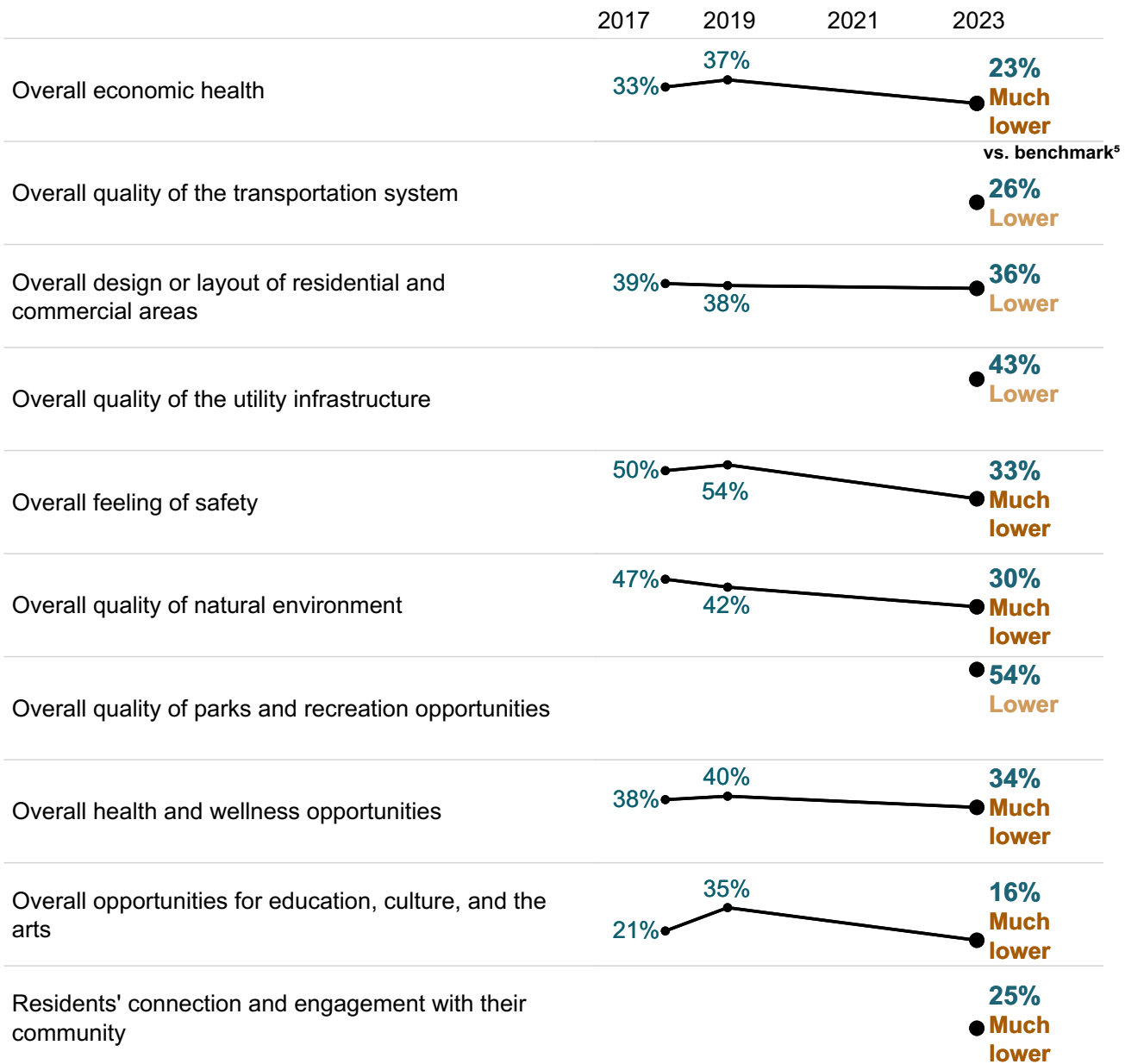
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality and Importance by the Numbers

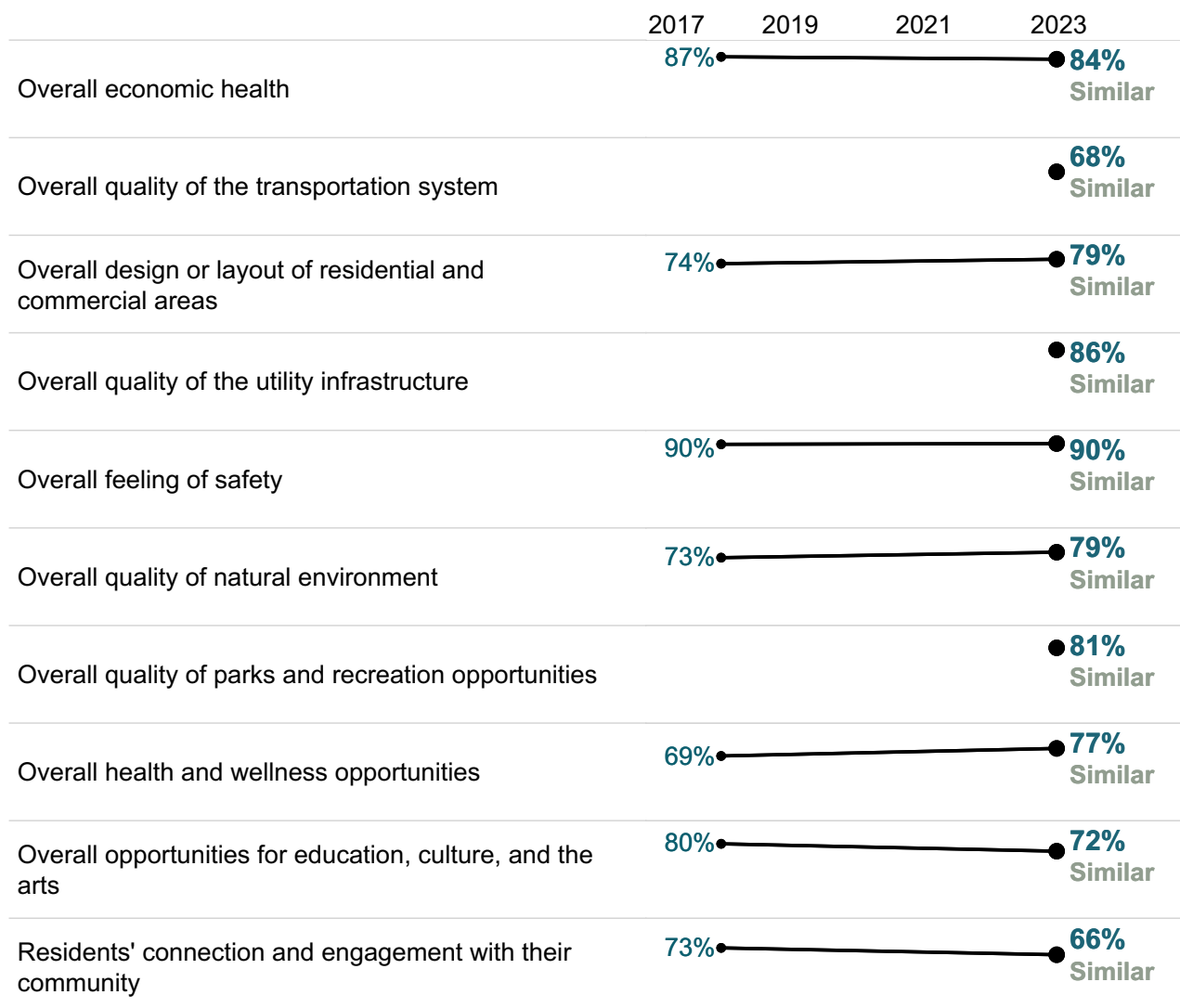
The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years.

(% essential or very important)

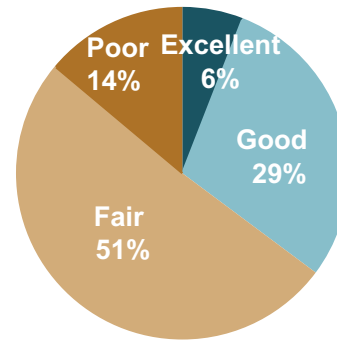


5. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

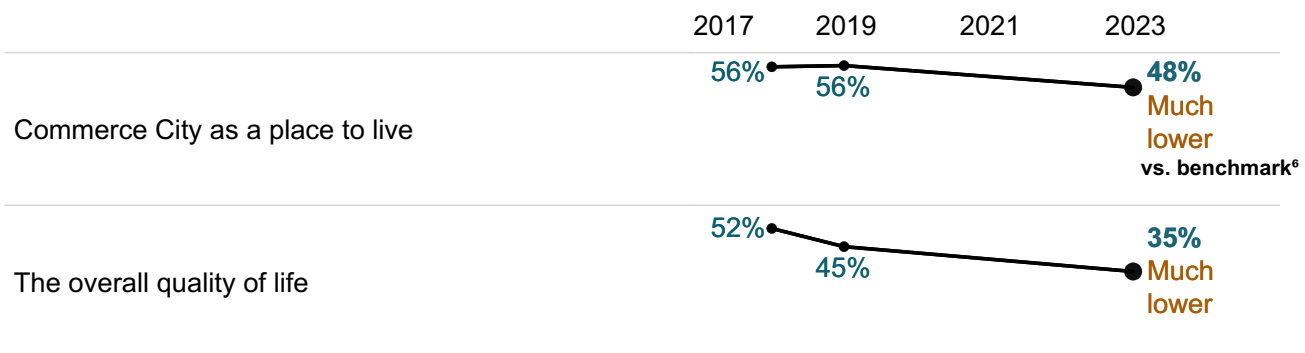
Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Commerce City, 2023



Please rate each of the following aspects of quality of life in Commerce City.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Commerce City community.
(% excellent or good)

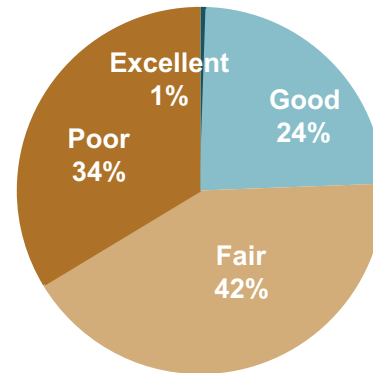


6. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

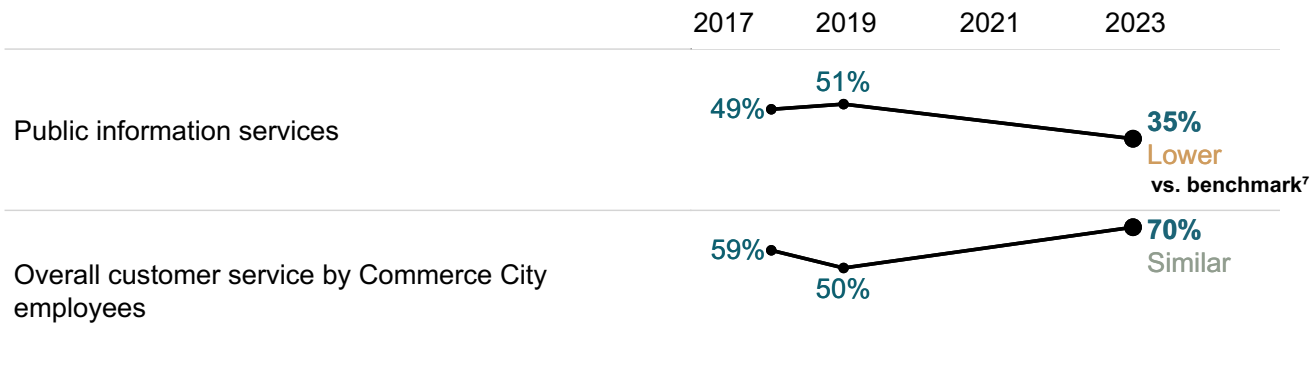
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

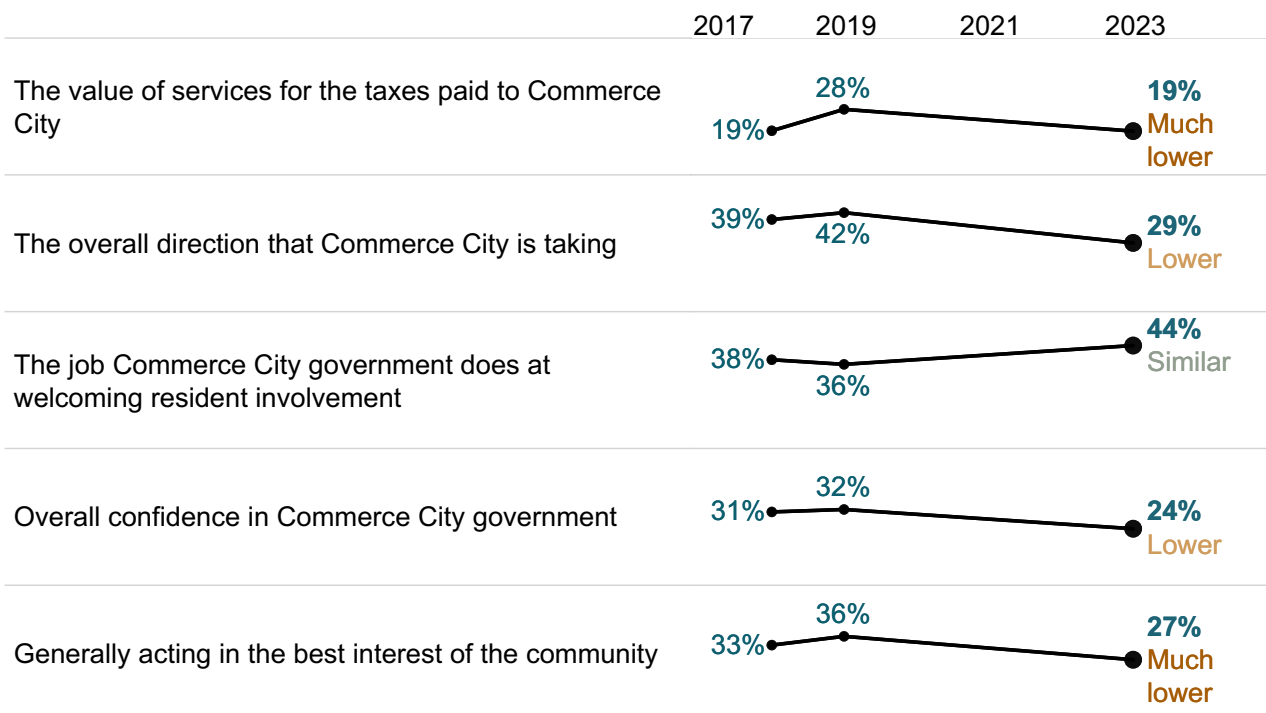
Overall confidence in Commerce City government, 2023

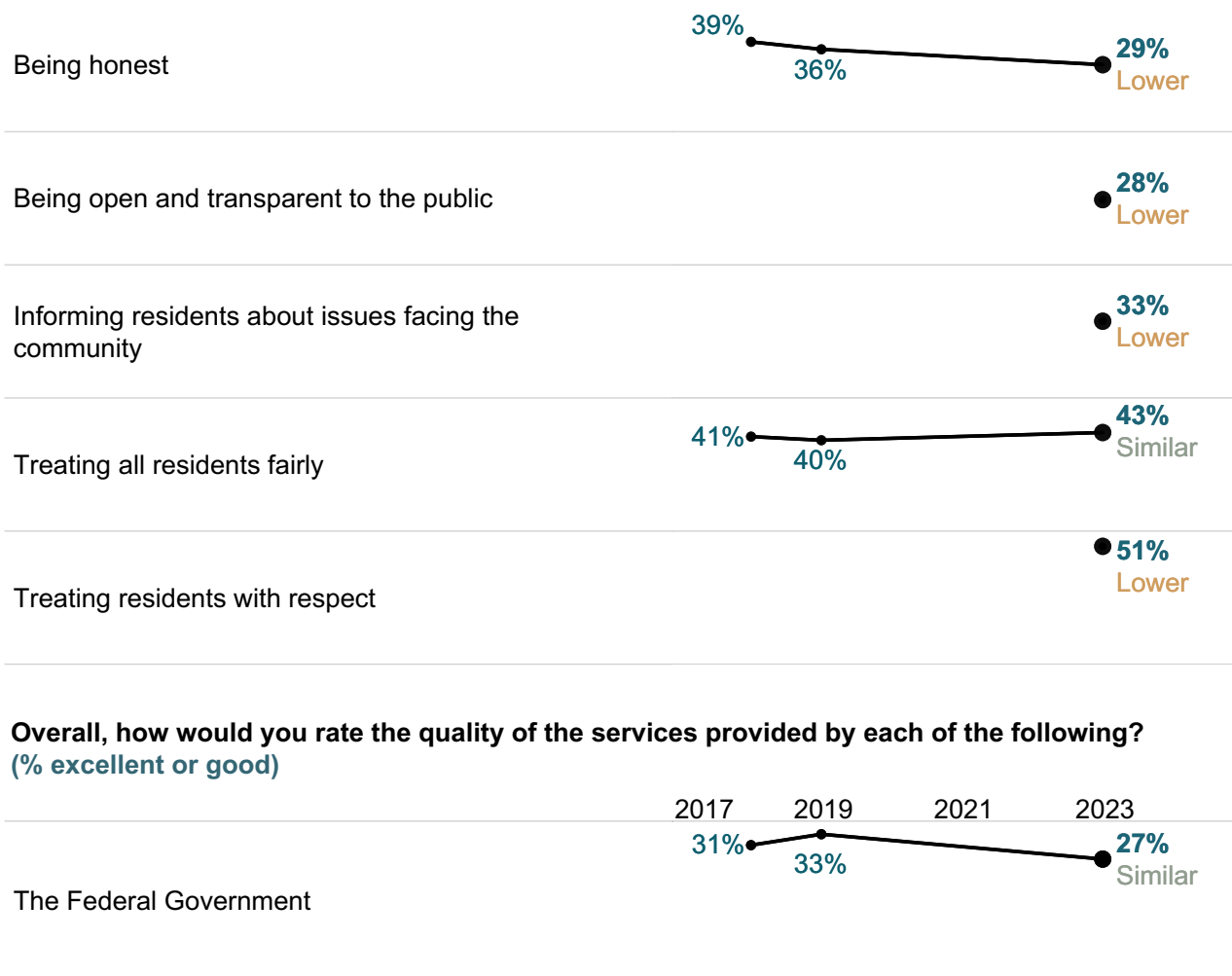


Please rate the quality of each of the following services in Commerce City.
(% excellent or good)



Please rate the following categories of Commerce City government performance.
(% excellent or good)



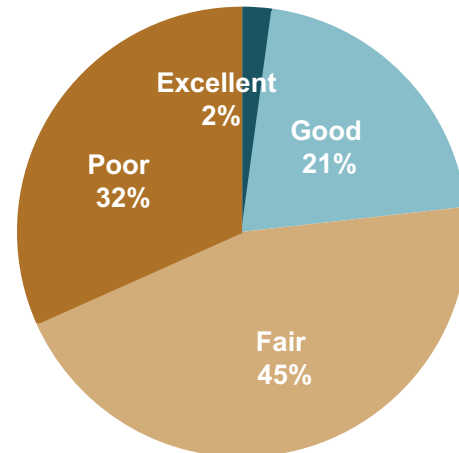


7. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

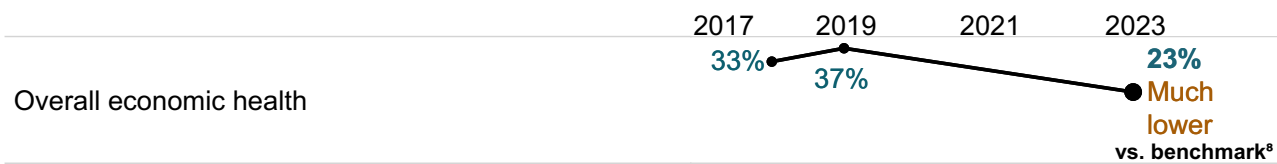
Overall economic health of Commerce City, 2023

Economy

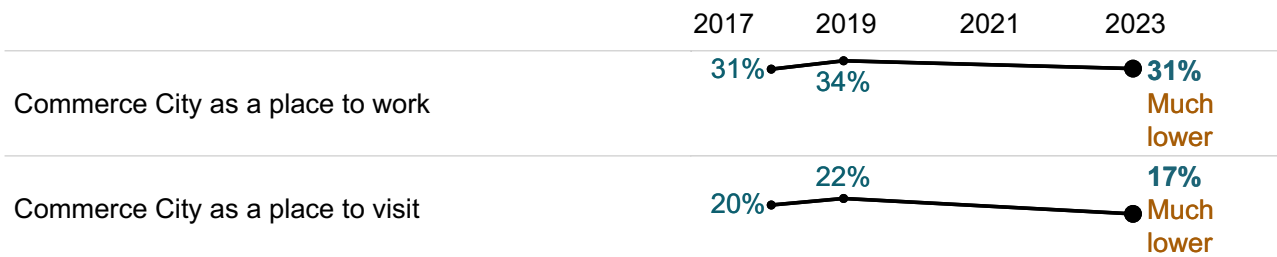
Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.



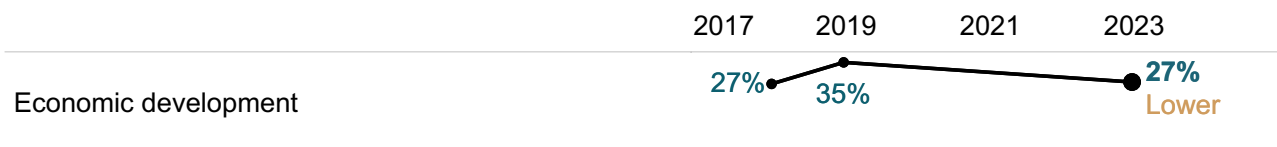
Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



Please rate each of the following aspects of quality of life in Commerce City.
(% excellent or good)

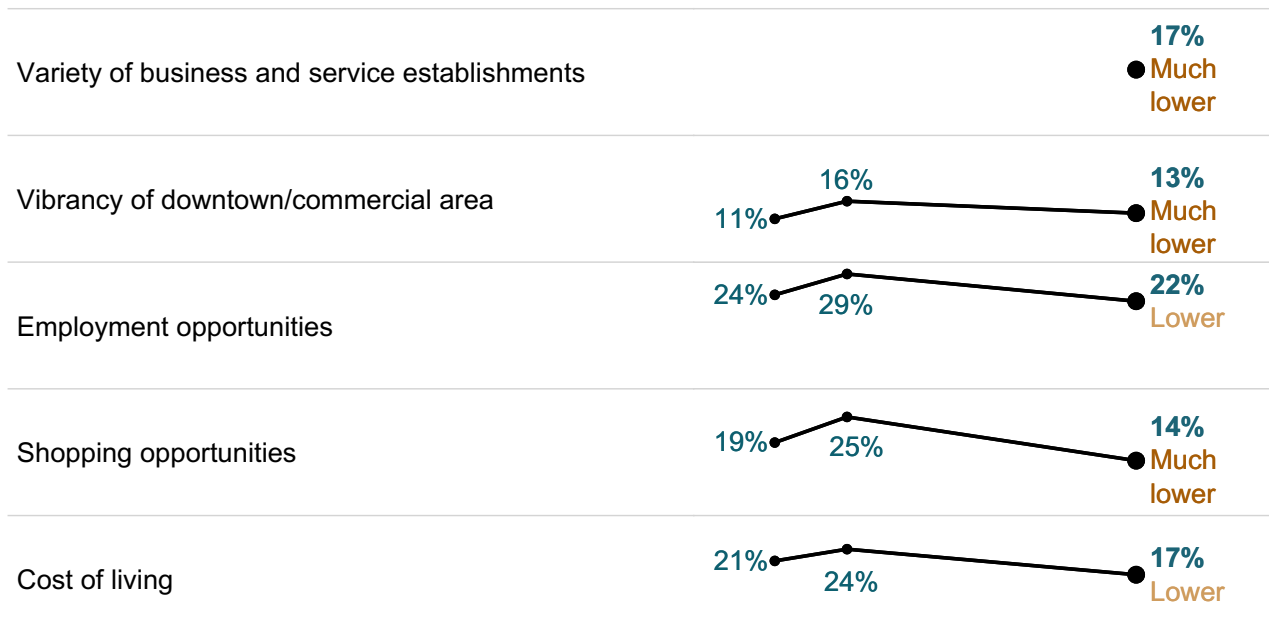


Please rate the quality of each of the following services in Commerce City.
(% excellent or good)

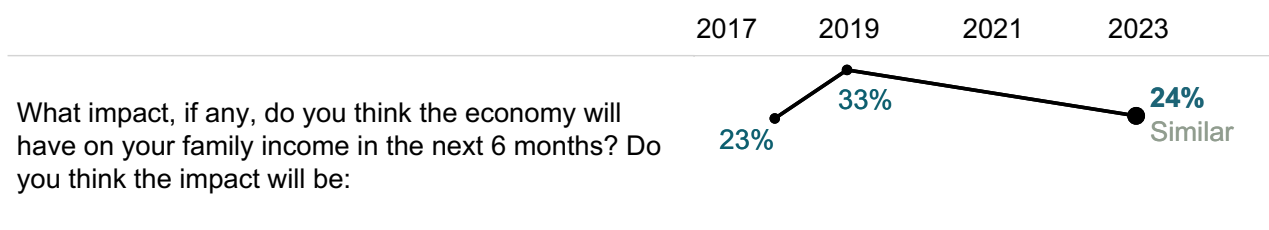


Please rate each of the following in the Commerce City community.
(% excellent or good)





What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 (% very or somewhat positive)

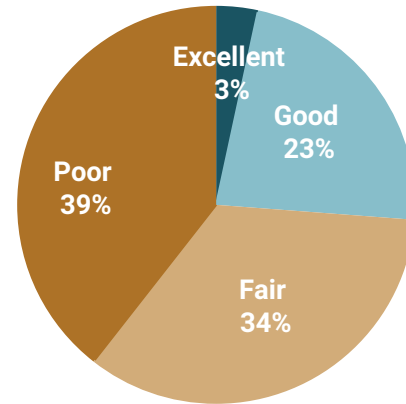


8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of the transportation system in Commerce City, 2023

Mobility

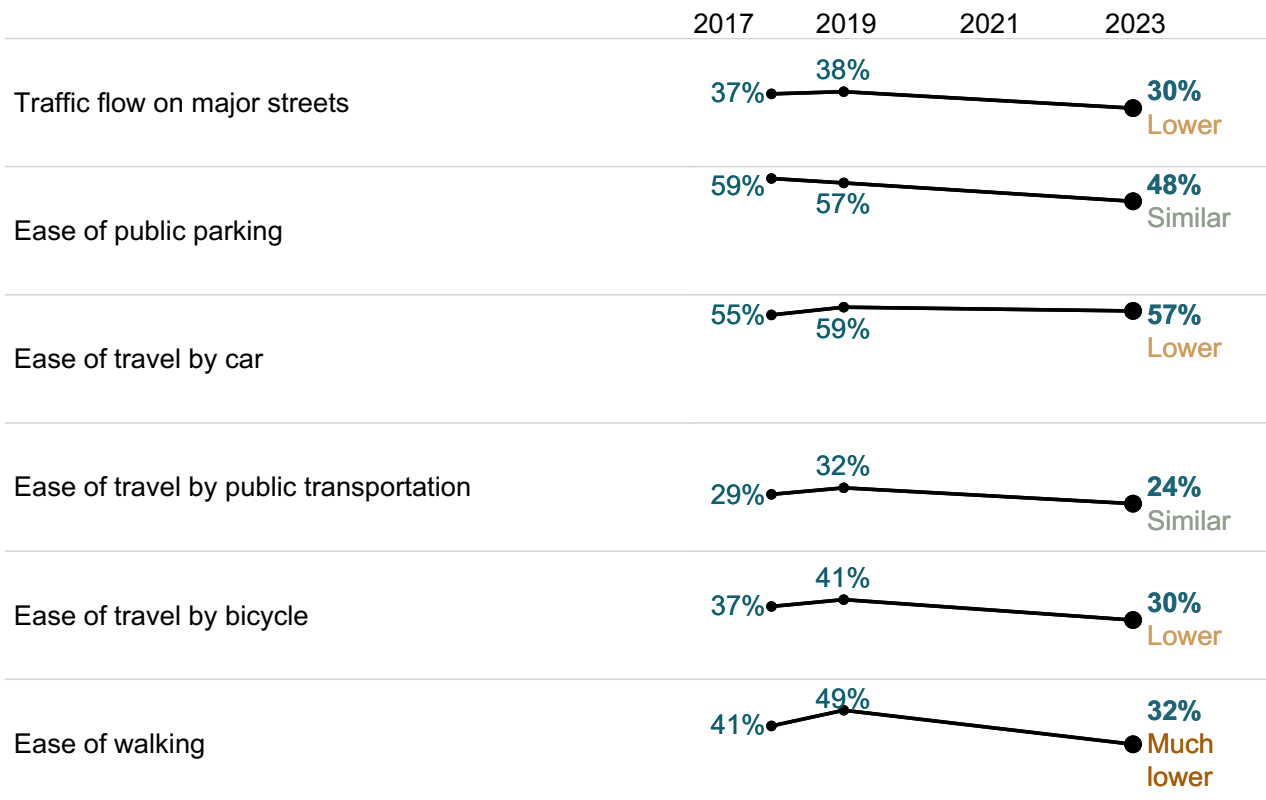
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



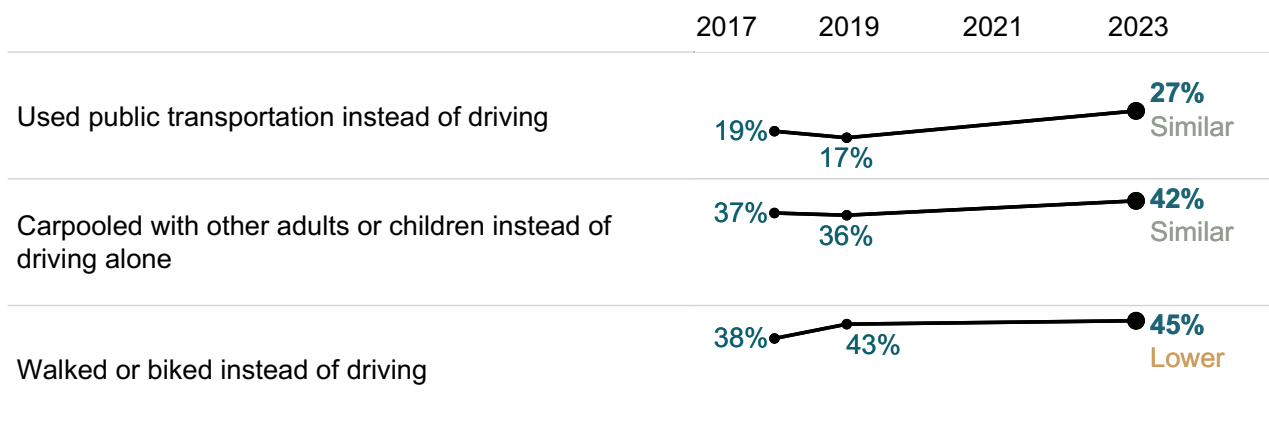
Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



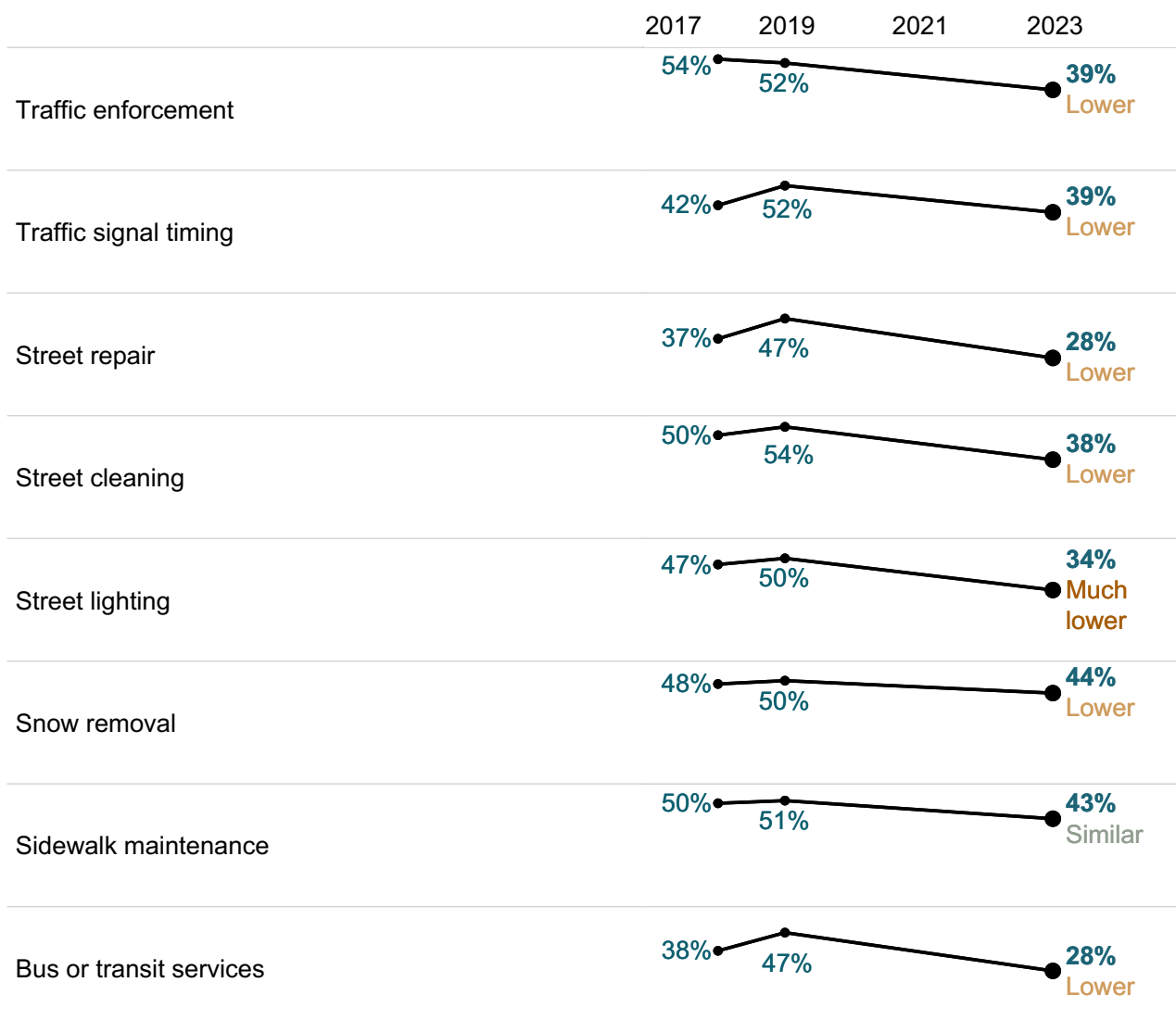
Please also rate each of the following in the Commerce City community.
(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.
 (% yes)



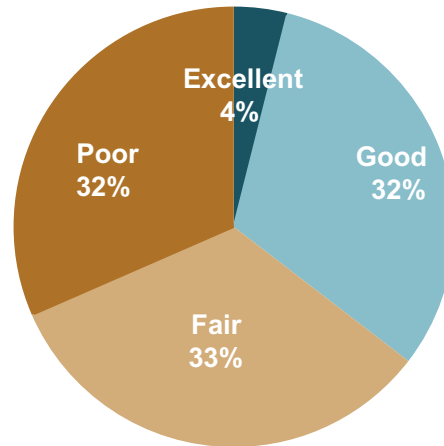
Please rate the quality of each of the following services in Commerce City.
 (% excellent or good)



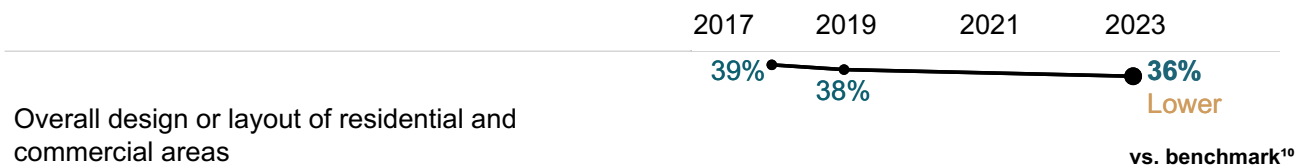
Overall design or layout of Commerce City's residential and commercial areas, 2023

Community Design

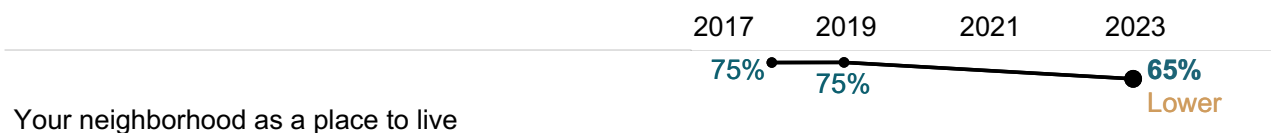
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)

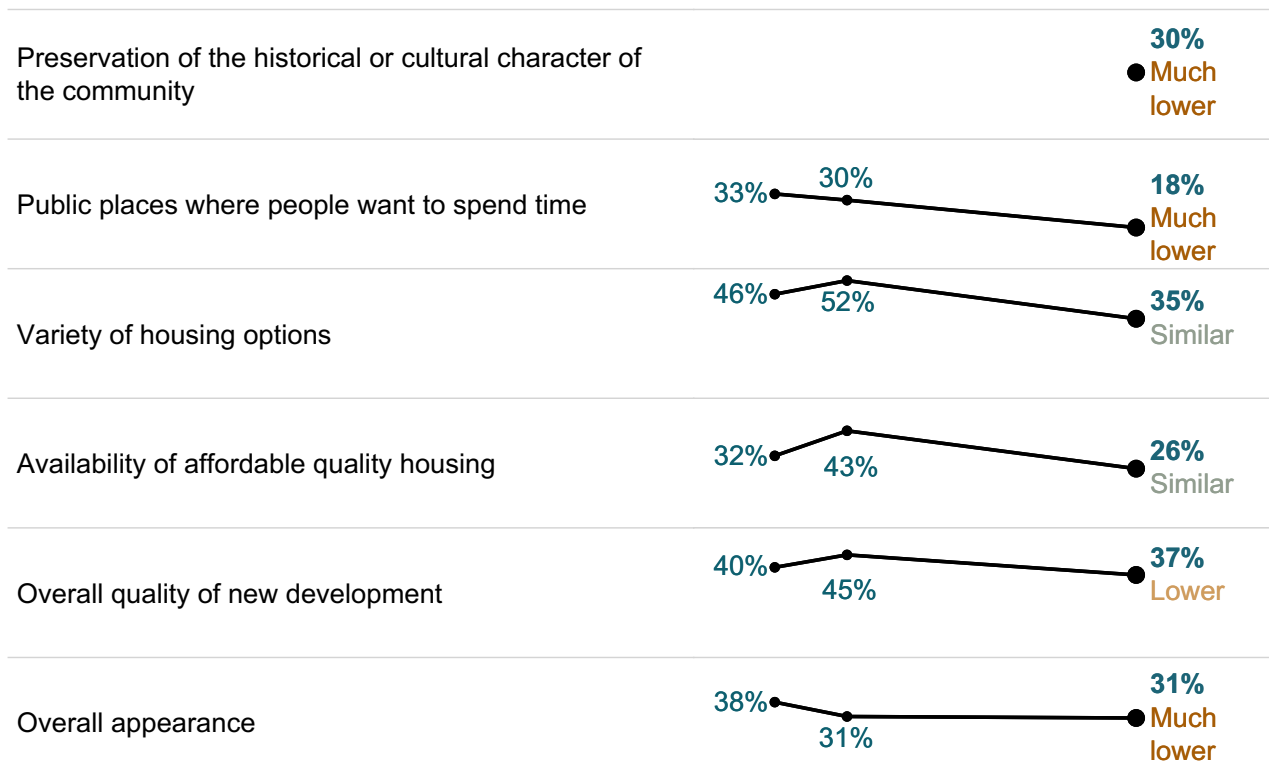


Please rate each of the following aspects of quality of life in Commerce City.
(% excellent or good)

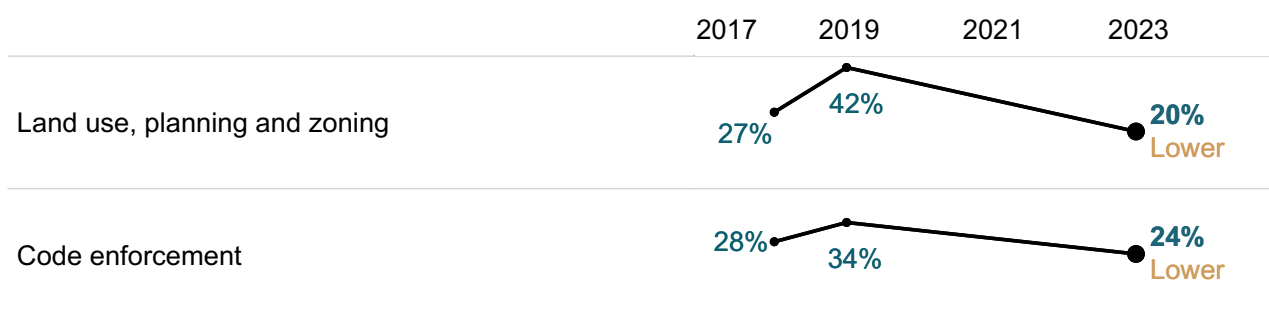


Please also rate each of the following in the Commerce City community.
(% excellent or good)





Please rate the quality of each of the following services in Commerce City.
 (% excellent or good)

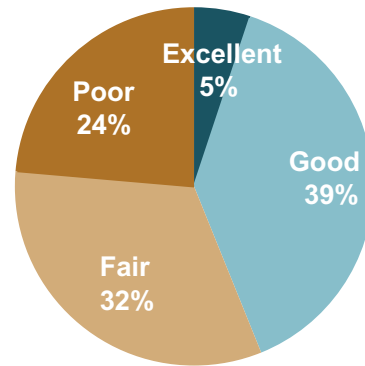


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

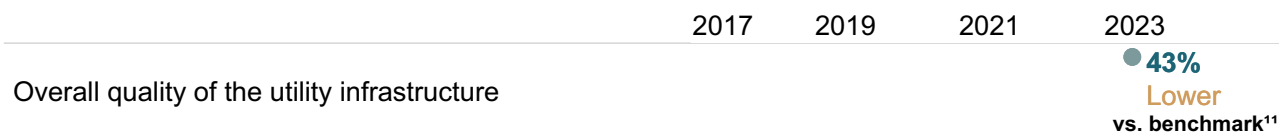
Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

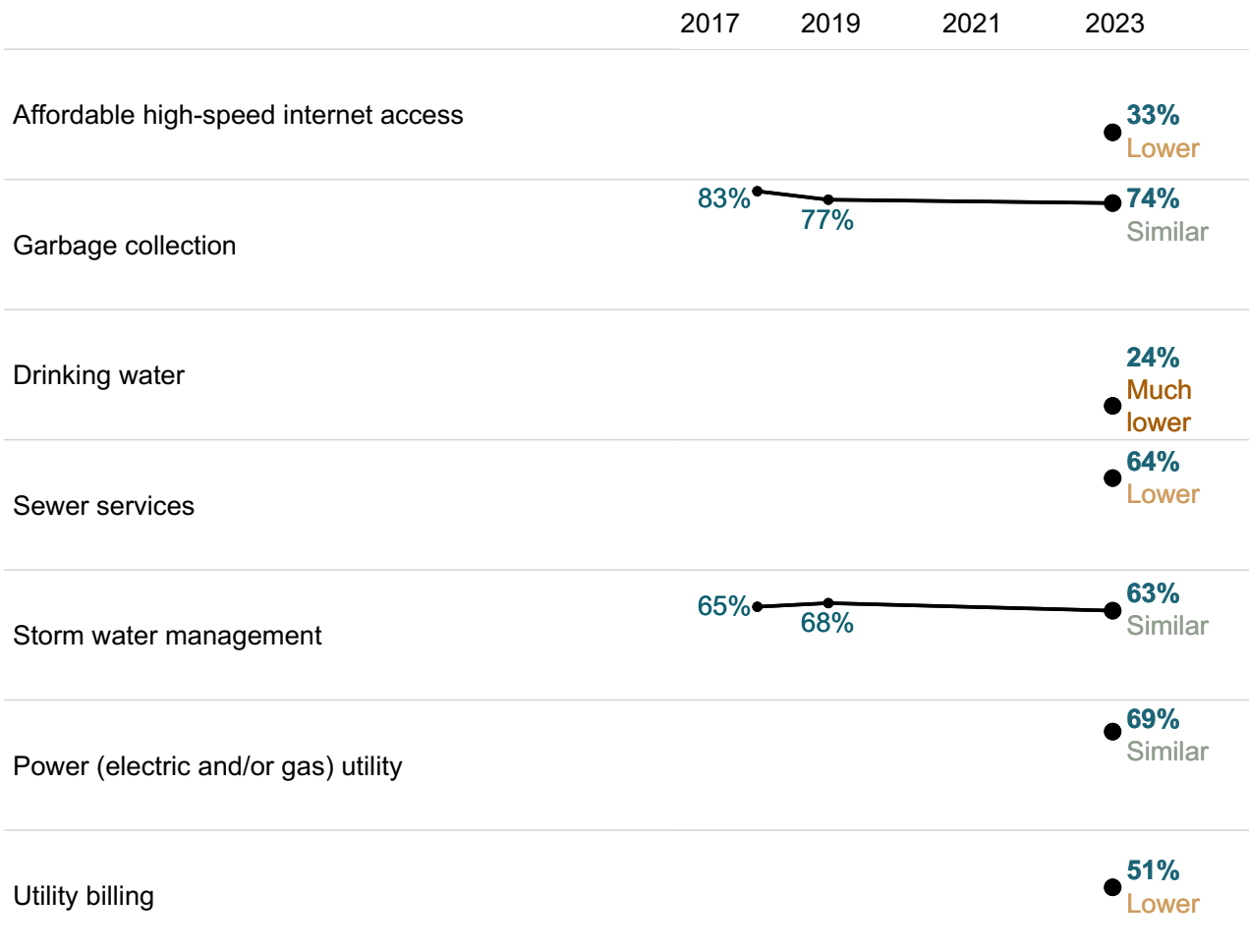
Overall quality of the utility infrastructure in Commerce City, 2023



Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



Please rate the quality of each of the following services in Commerce City.
(% excellent or good)

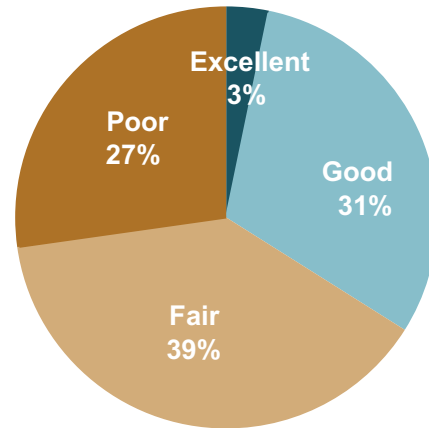


11. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

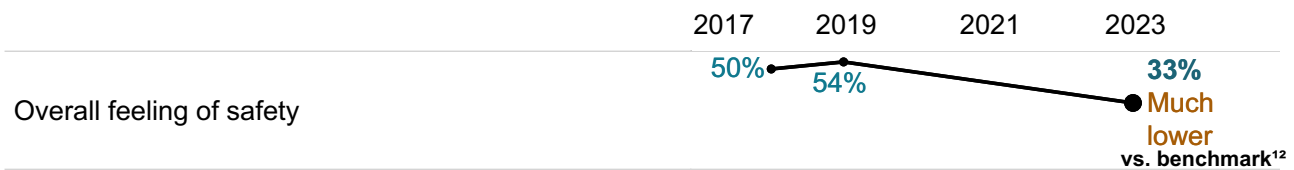
Overall feeling of safety in Commerce City, 2023

Safety

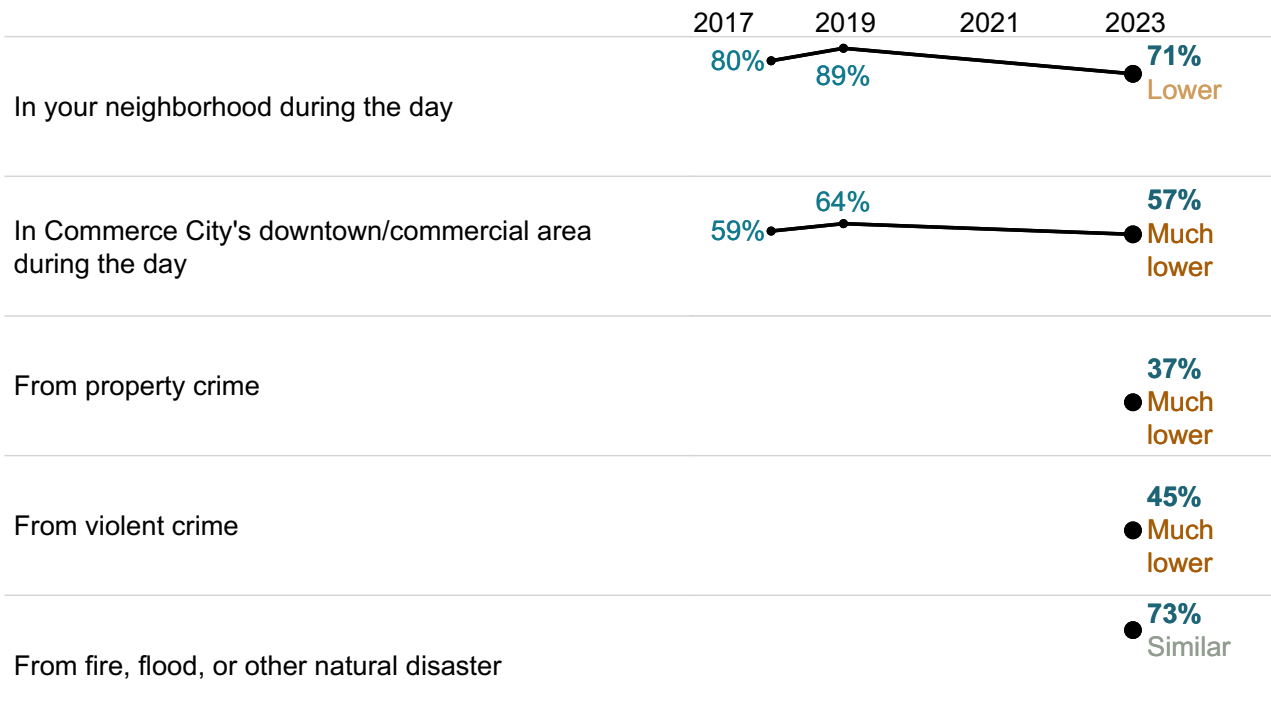
Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



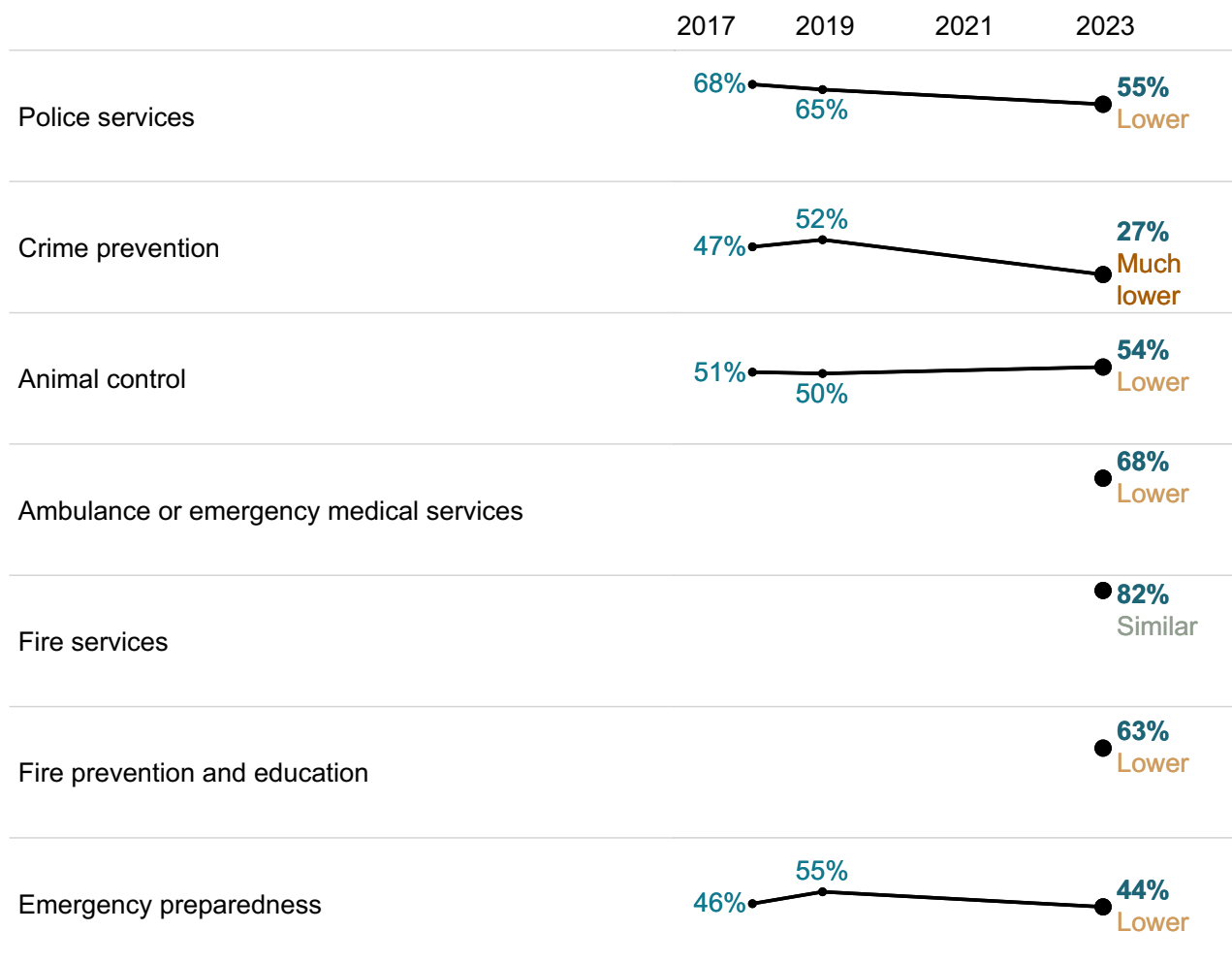
Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Commerce City.
 (% excellent or good)

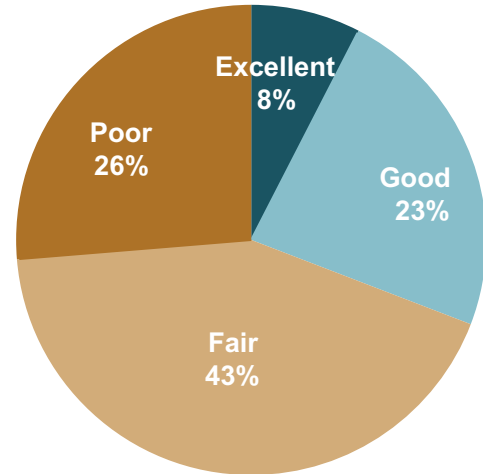


12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

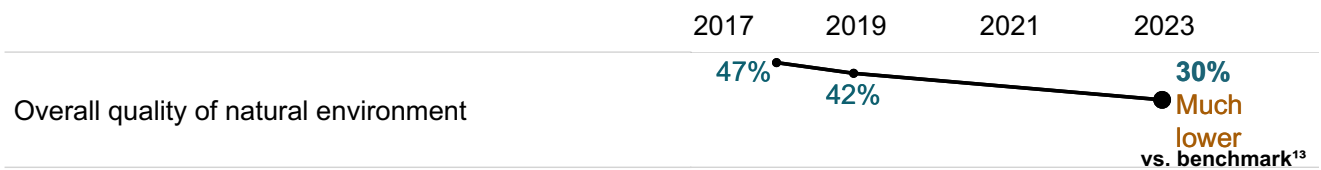
Overall quality of natural environment in Commerce City, 2023

Natural Environment

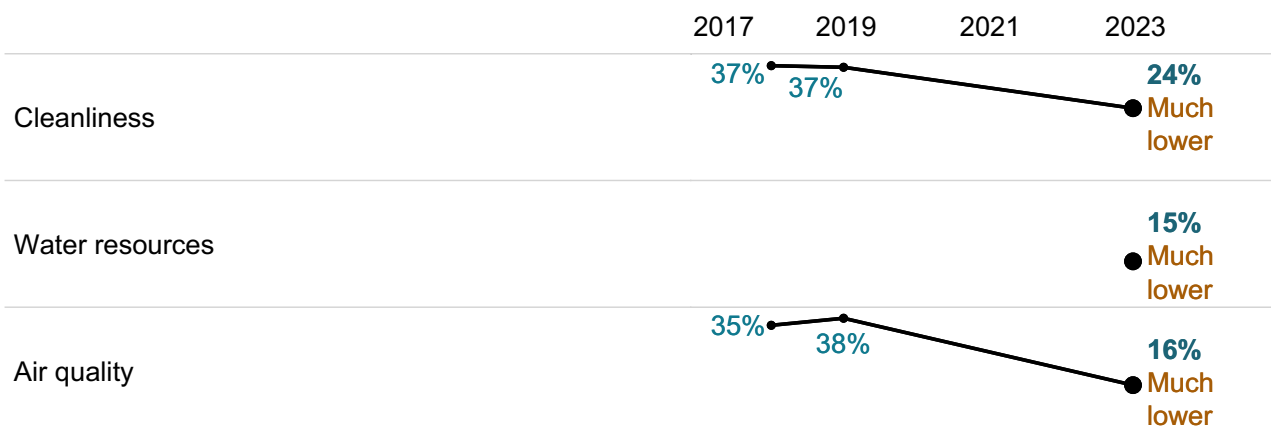
The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



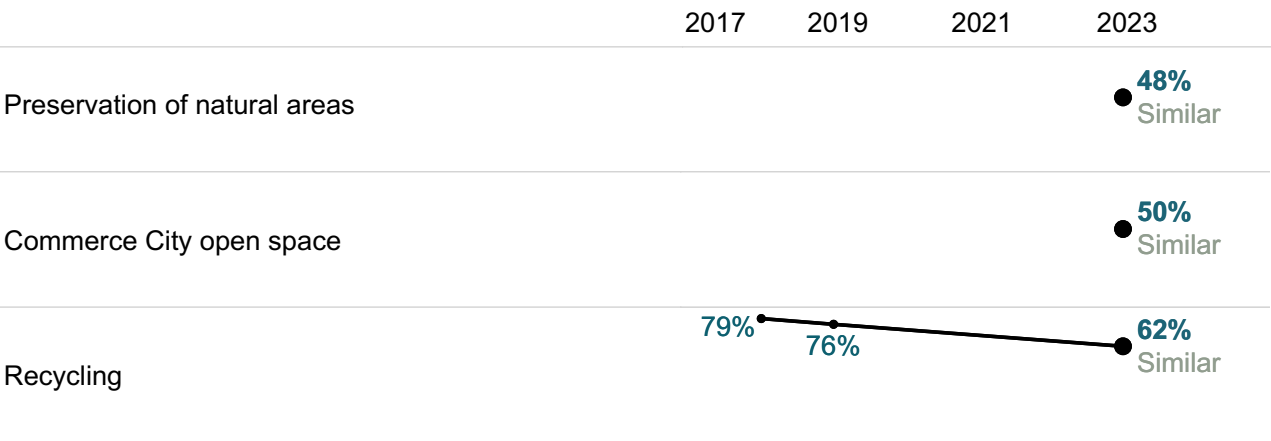
Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



Please also rate each of the following in the Commerce City community.
(% excellent or good)



Please rate the quality of each of the following services in Commerce City.
(% excellent or good)



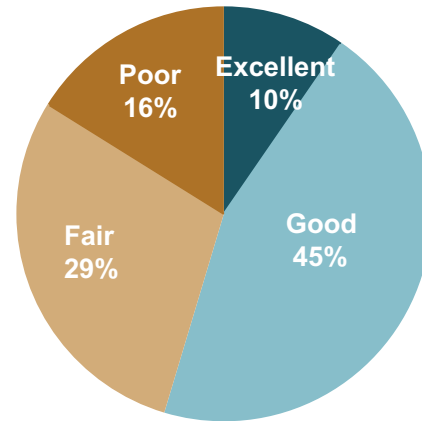
13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

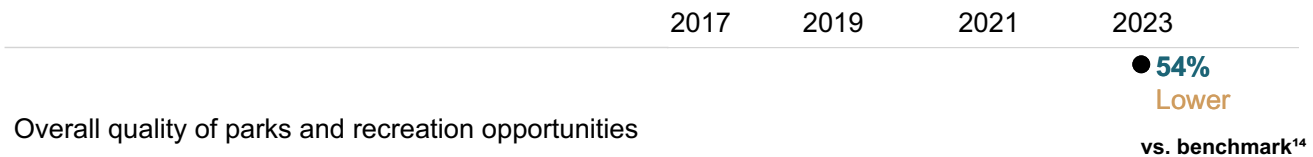
Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

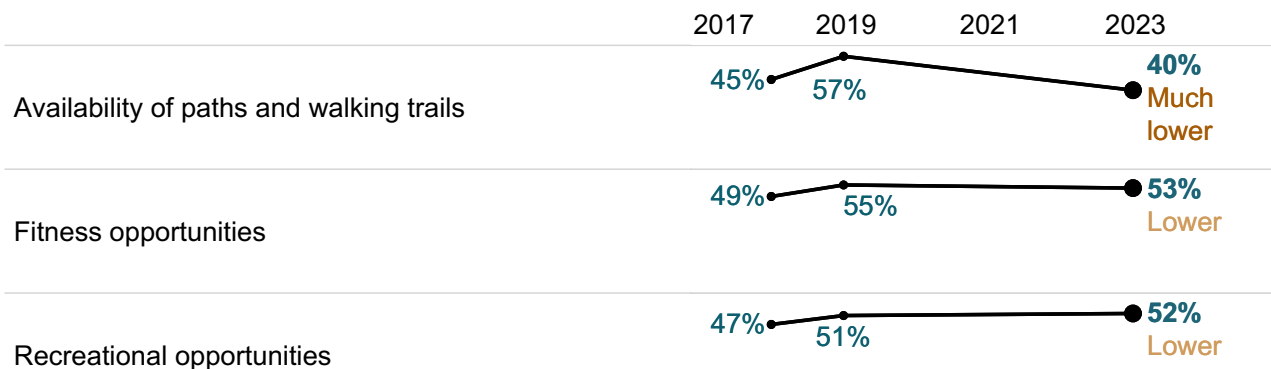
- National Recreation and Park Association



Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)

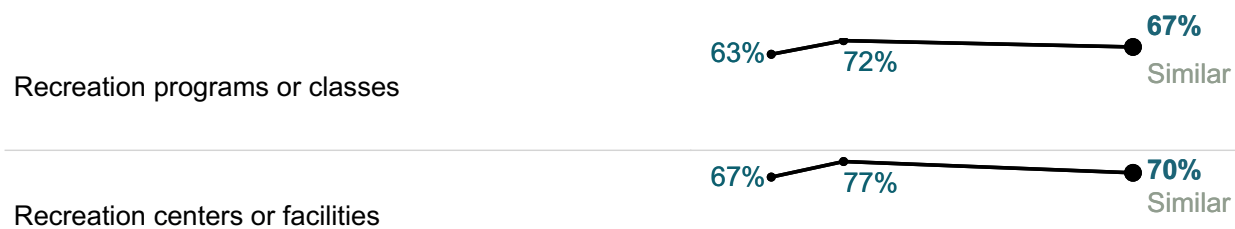


Please also rate each of the following in the Commerce City community.
(% excellent or good)



Please rate the quality of each of the following services in Commerce City.
(% excellent or good)





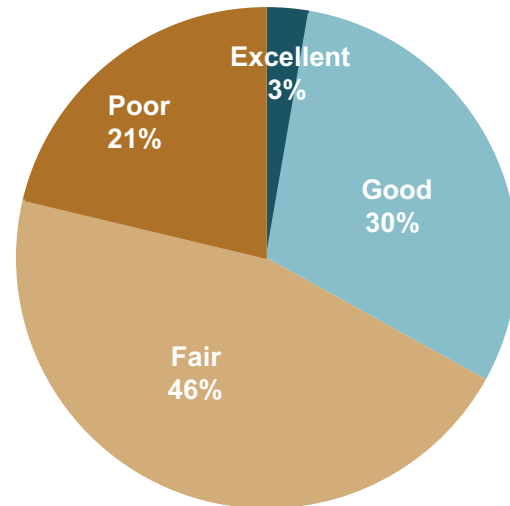
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Commerce City, 2023

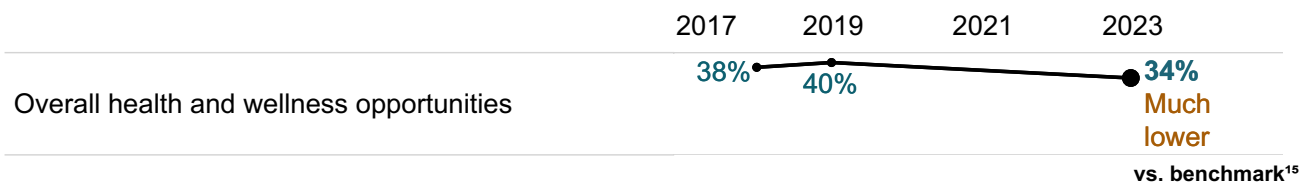


Health and Wellness

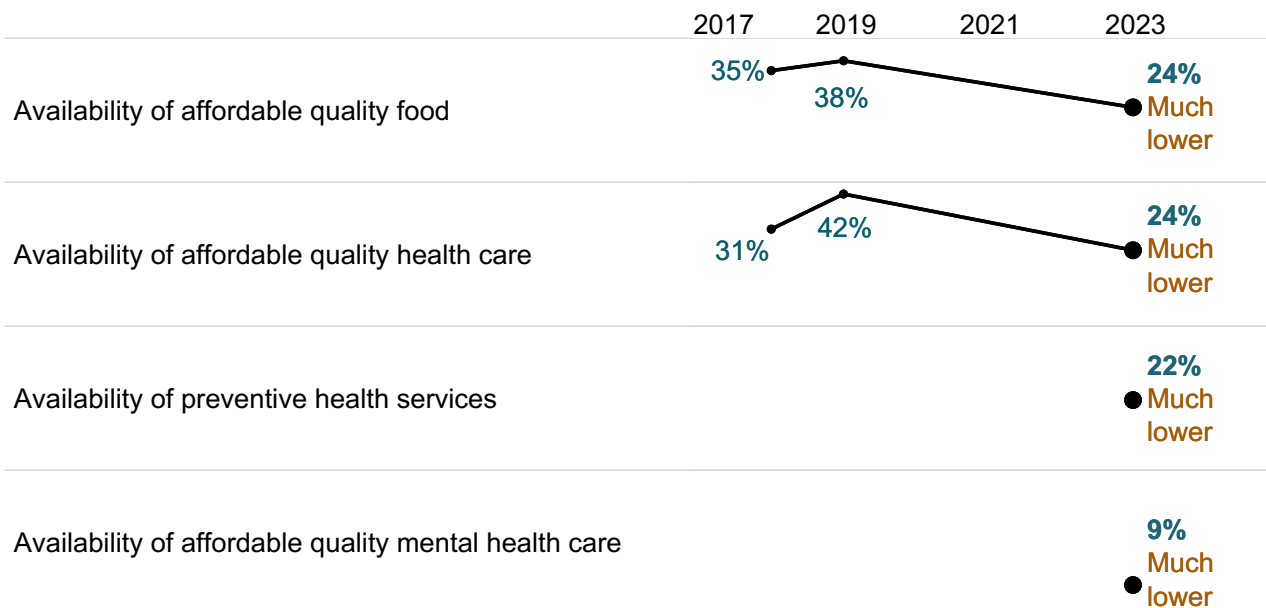
The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



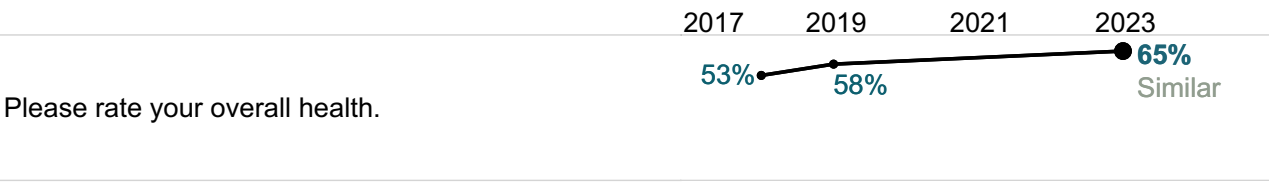
Please also rate each of the following in the Commerce City community.
(% excellent or good)



Please rate the quality of each of the following services in Commerce City.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

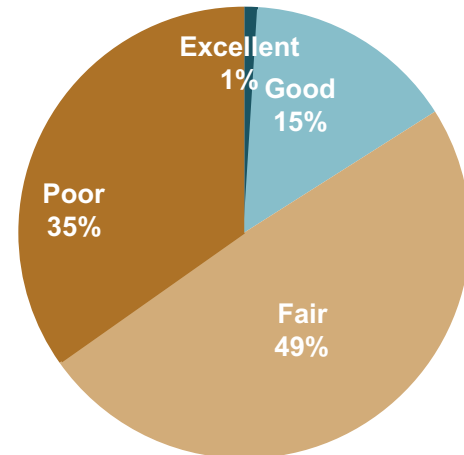


15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

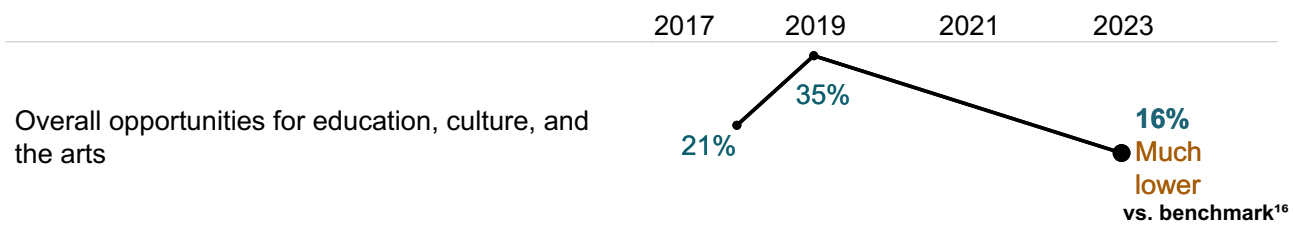
Overall opportunities for education, culture and the arts, 2023

Education, Arts, and Culture

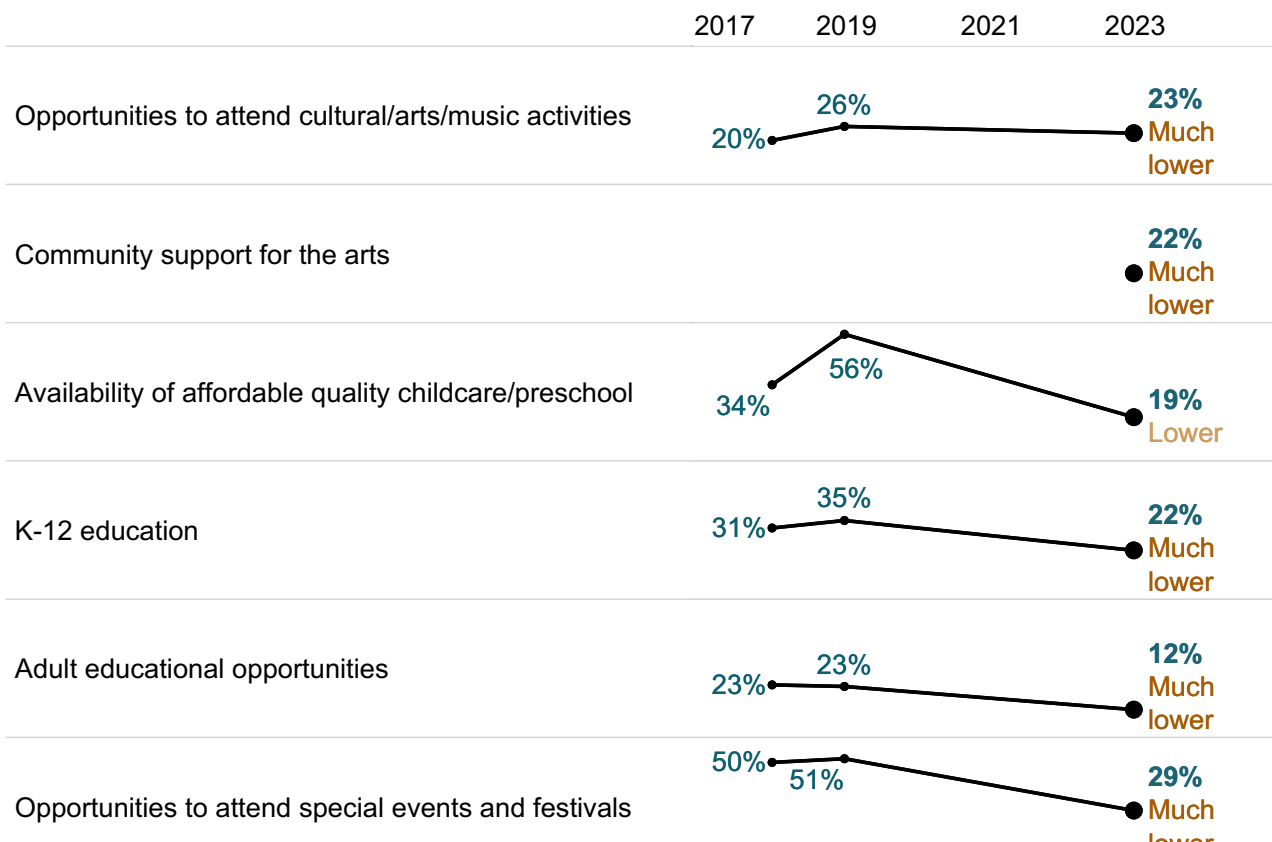
Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



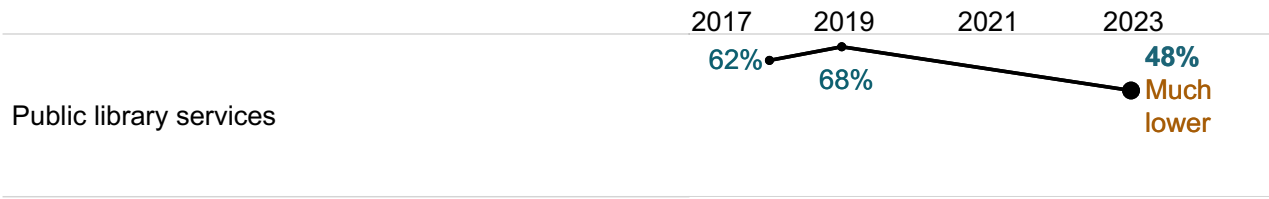
Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



Please also rate each of the following in the Commerce City community.
(% excellent or good)



Please rate the quality of each of the following services in Commerce City.
(% excellent or good)

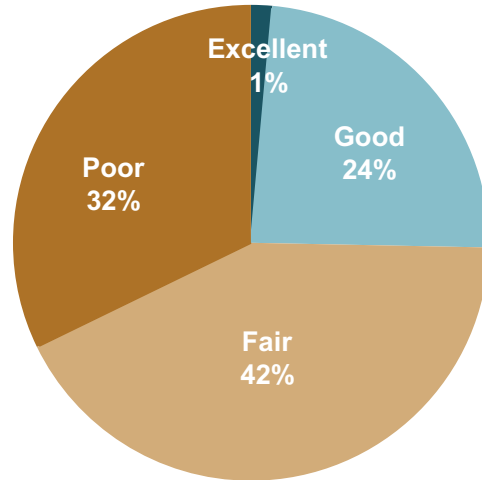


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' connection and engagement with their community, 2023

Inclusivity and Engagement

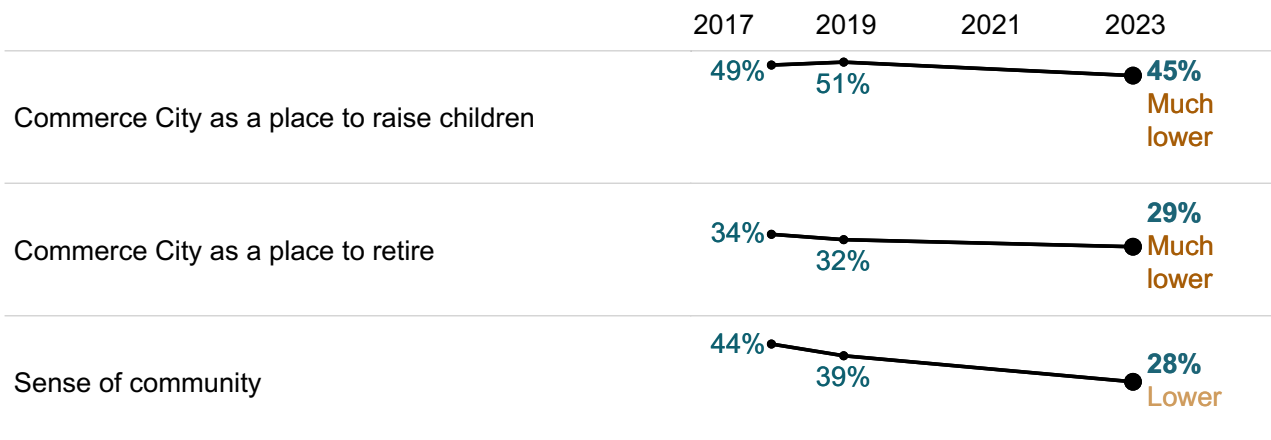
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



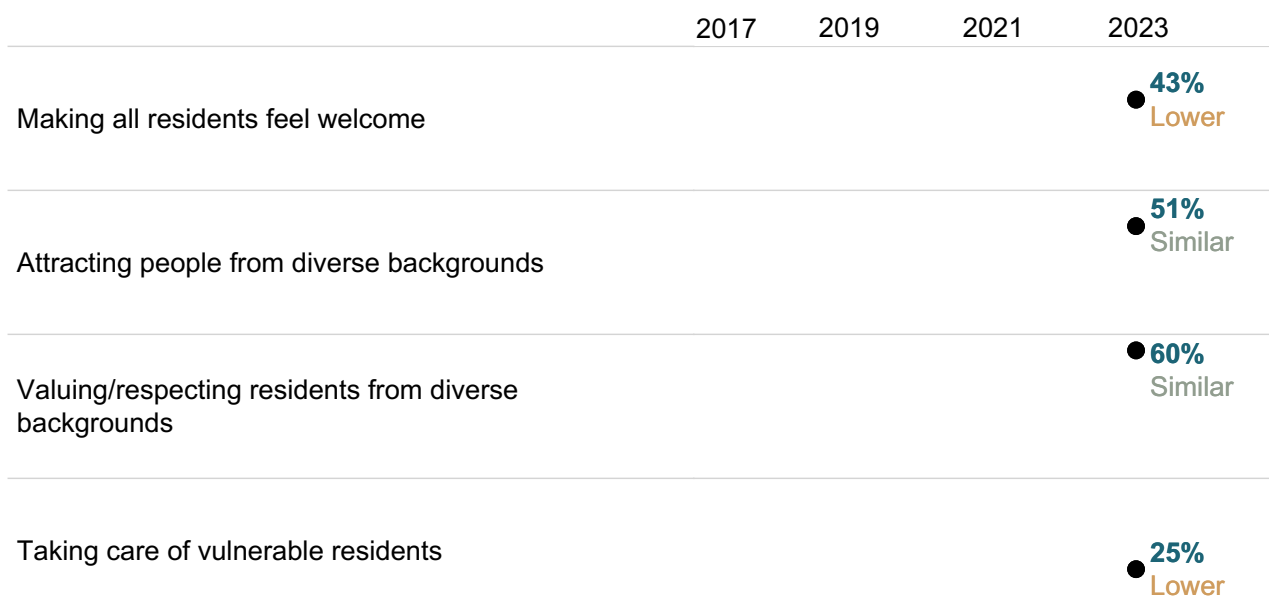
Please rate each of the following characteristics as they relate to Commerce City as a whole.
(% excellent or good)



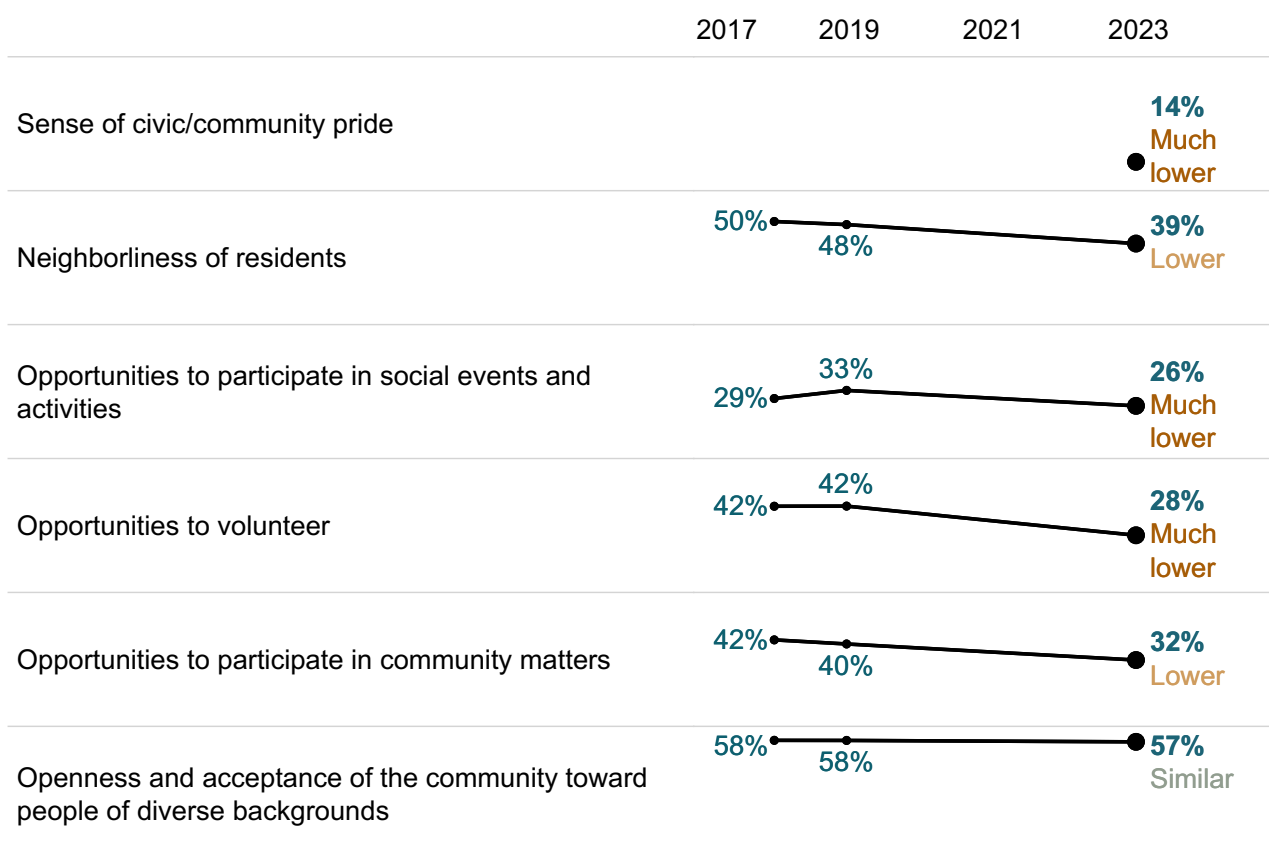
Please rate each of the following aspects of quality of life in Commerce City.
(% excellent or good)



Please rate the job you feel the Commerce City community does at each of the following.
 (% excellent or good)



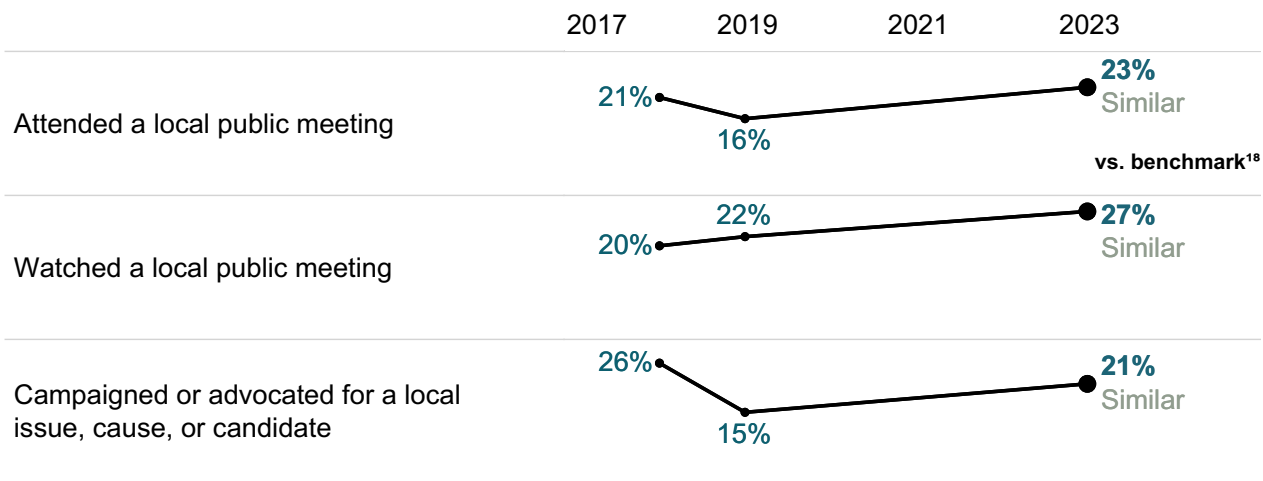
Please also rate each of the following in the Commerce City community.
 (% excellent or good)



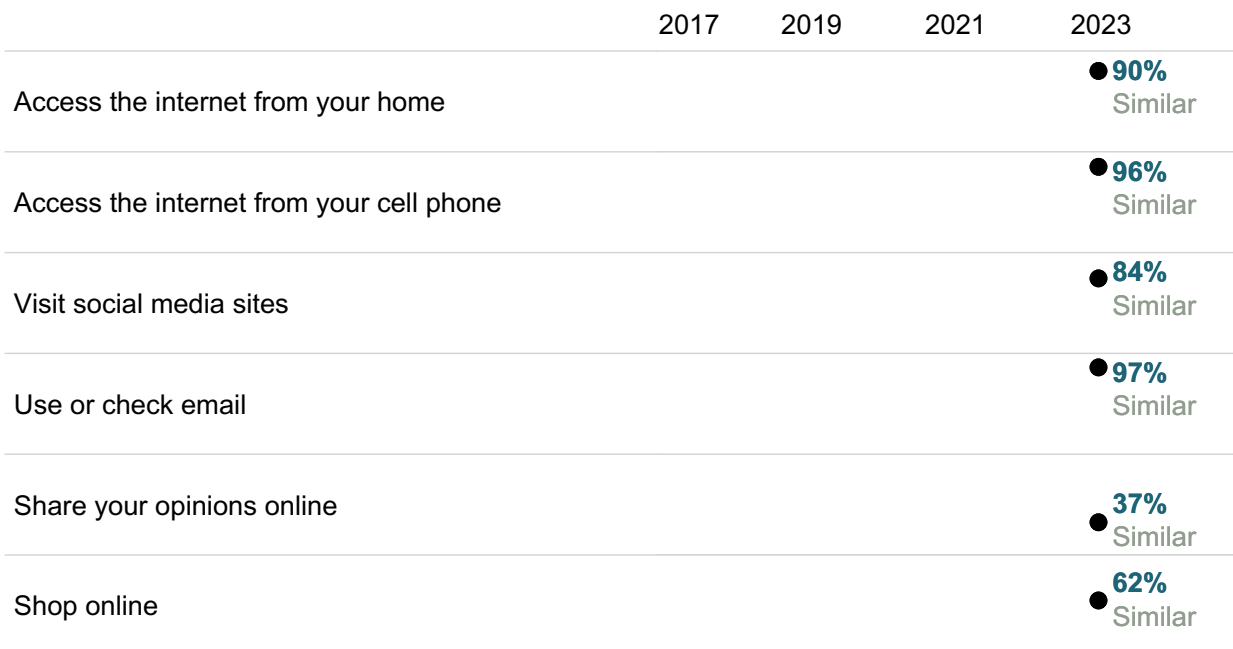
17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' Participation Levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



In general, how many times do you:
(% a few times a week or more)

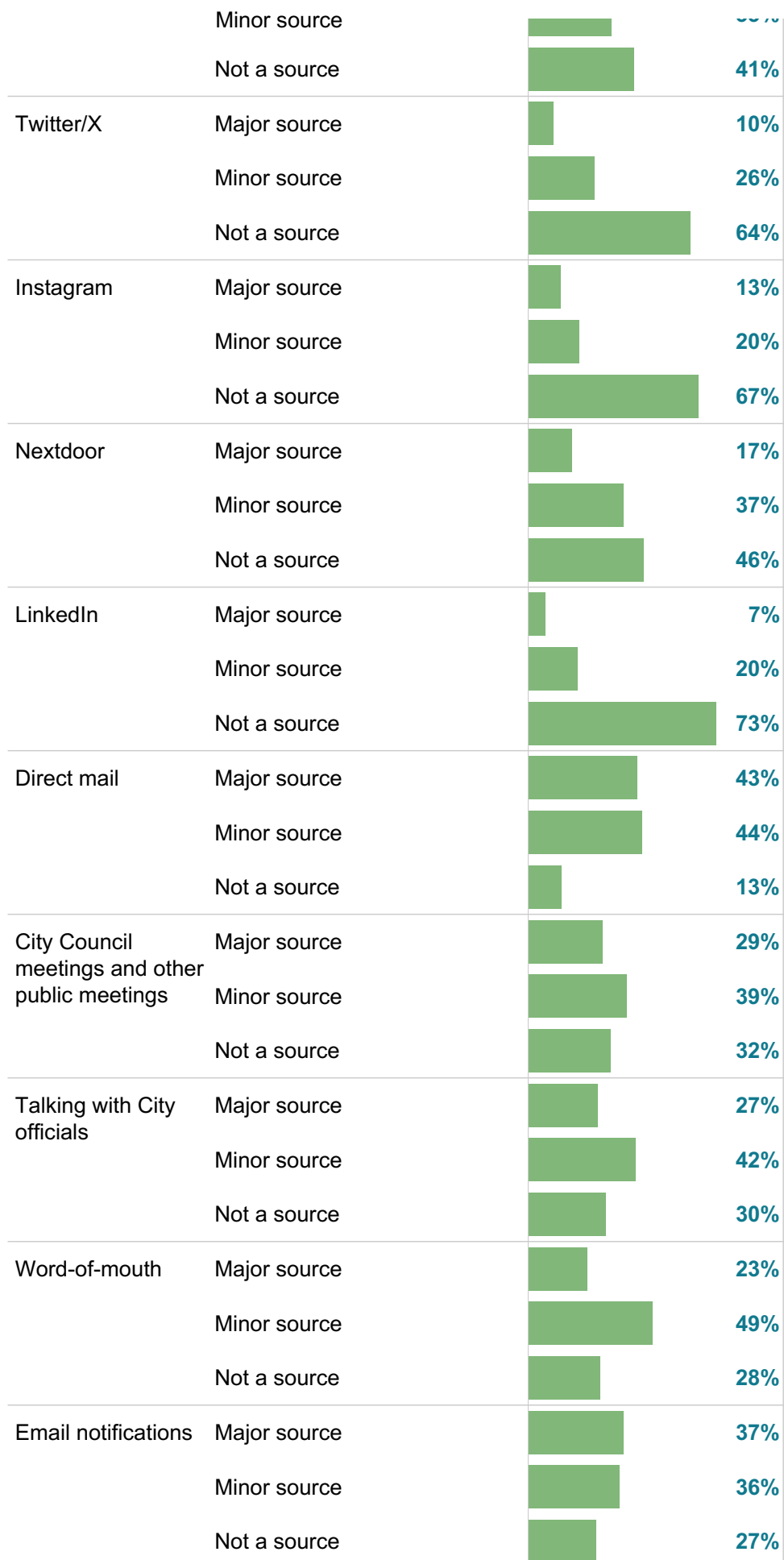


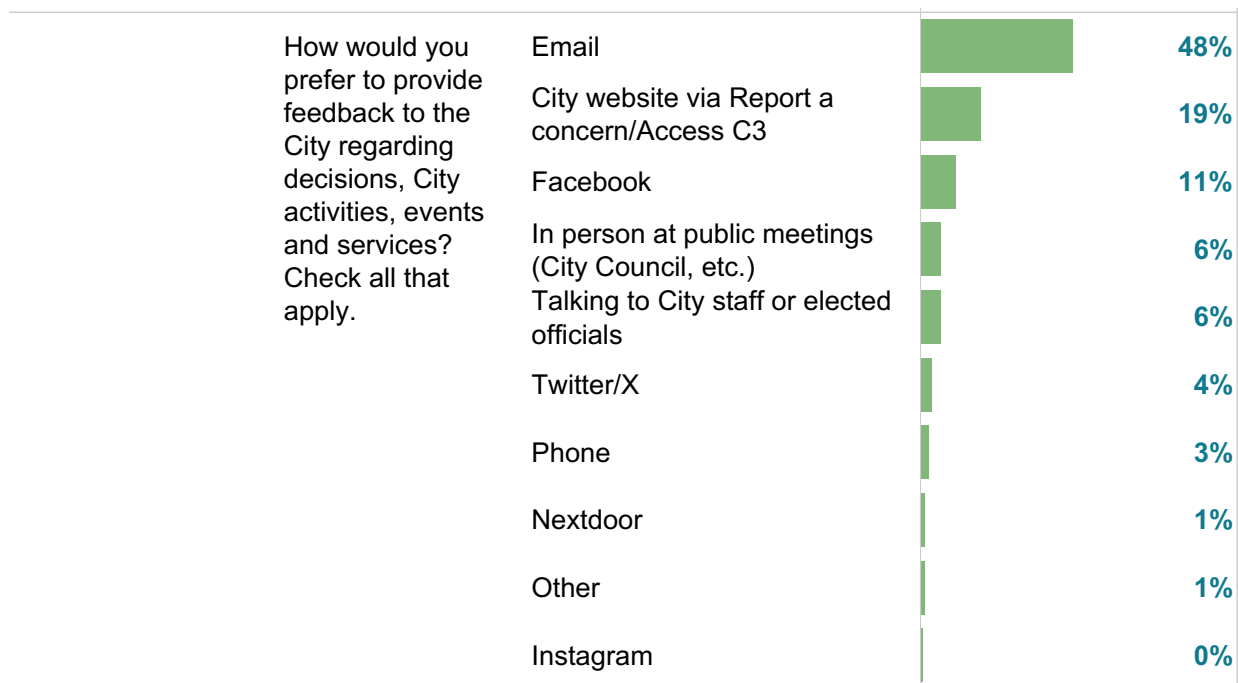
18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Custom Questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

			Include "don't know"
			No
Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services.	City website (www.c3gov.com)	Major source	62%
		Minor source	23%
		Not a source	15%
	Denver Post	Major source	11%
		Minor source	30%
		Not a source	59%
	Commerce City Sentinel	Major source	21%
		Minor source	41%
		Not a source	38%
	Brighton Buzz	Major source	18%
		Minor source	34%
		Not a source	48%
	Monthly City newsletter (Commerce City Connected)	Major source	45%
		Minor source	40%
		Not a source	15%
	Local TV news channels	Major source	28%
		Minor source	38%
		Not a source	33%
	Local government TV Channel 8	Major source	17%
		Minor source	28%
		Not a source	55%
	Facebook	Major source	26%
		Minor source	33%





National Benchmark Tables

This table contains the comparisons of Commerce City's results to those from other communities. The first column shows the comparison of Commerce City's rating to the benchmark. Commerce City's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Commerce City residents is statistically similar to or different than the benchmark. The second column is Commerce City's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Commerce City's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Commerce City's result -- that is what percent of surveyed communities had a lower rating than Commerce City.

			% positive	Rank	Number of communities	Percentile	
Quality of Life	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to live	Much lower	48%	359	376	1
		The overall quality of life	Much lower	35%	375	392	1
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Commerce City to someone who asks	Much lower	55%	316	324	1
		Remain in Commerce City for the next five years	Lower	66%	312	322	2
	Please rate each of the following in the Commerce City community.	Overall image or reputation	Much lower	15%	356	370	0
Governance	Please rate the quality of each of the following services in Commerce City.	Public information services	Lower	35%	320	324	0
		Overall customer service by Commerce City employees	Similar	70%	305	372	15
	Please rate the following categories of Commerce City government performance.	The value of services for the taxes paid to Commerce City	Much lower	19%	364	377	0
		The overall direction that Commerce City is taking	Lower	29%	333	352	4
		The job Commerce City government does at welcoming resident involvement	Similar	44%	268	344	22
		Overall confidence in Commerce City government	Lower	24%	307	316	3
		Generally acting in the best interest of the community	Much lower	27%	314	320	2
		Being honest	Lower	29%	297	311	4
		Being open and transparent to the public	Lower	28%	250	266	6
		Informing residents about issues facing the community	Lower	33%	243	270	10
		Treating all residents fairly	Similar	43%	253	317	20
		Treating residents with respect	Lower	51%	225	263	14

Governance	Overall, how would you rate the quality of the services provided by each of the following?	Commerce City	Much lower	42%	354	371	1
		The Federal Government	Similar	27%	260	304	14
Economy	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to work	Much lower	31%	346	370	3
		Commerce City as a place to visit	Much lower	17%	324	329	0
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall economic health	Much lower	23%	315	323	2
		Overall quality of business and service establishments	Much lower	29%	322	323	0
	Please rate each of the following in the Commerce City community.	Variety of business and service establishments	Much lower	17%	258	261	1
		Vibrancy of downtown/commercial area	Much lower	13%	302	302	0
		Employment opportunities	Lower	22%	296	336	11
		Shopping opportunities	Much lower	14%	314	326	3
		Cost of living	Lower	17%	266	313	15
	Please rate the quality of each of the following services in Commerce City.	Economic development	Lower	27%	300	318	5
		Overall economic health	Similar	84%	148	297	50
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the followi..	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	24%	104	306	66
Mobility	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of the transportation system	Lower	26%	258	269	4
		Traffic flow on major streets	Lower	30%	302	344	9
	Please also rate each of the following in the Commerce City community.	Ease of public parking	Similar	48%	218	302	27
		Ease of travel by car	Lower	57%	279	334	15
		Ease of travel by public transportation	Similar	24%	216	306	29
		Ease of travel by bicycle	Lower	30%	296	334	10
		Ease of walking	Much lower	32%	324	338	3
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	Similar	27%	71	288	75

Mobility	Please indicate whether or not you have done each of the following in the last 12 months.	Carpooled with other adults or children instead of driving alone	Similar	42%	173	305	43
		Walked or biked instead of driving	Lower	45%	246	307	20
	Please rate the quality of each of the following services in Commerce City.	Traffic enforcement	Lower	39%	335	365	5
		Traffic signal timing	Lower	39%	295	316	6
		Street repair	Lower	28%	308	357	13
		Street cleaning	Lower	38%	304	327	6
		Street lighting	Much lower	34%	341	355	0
		Snow removal	Lower	44%	246	279	9
		Sidewalk maintenance	Similar	43%	267	327	17
		Bus or transit services	Lower	28%	230	295	22
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the followi..	Overall quality of the transportation system	Similar	68%	199	259	23
Community Design	Please rate each of the following aspects of quality of life in Commerce City.	Your neighborhood as a place to live	Lower	65%	320	330	2
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall design or layout of residential and commercial areas	Lower	36%	312	314	0
	Please also rate each of the following in the Commerce City community.	Well-planned residential growth	Lower	29%	225	263	14
		Well-planned commercial growth	Lower	20%	252	262	4
		Well-designed neighborhoods	Lower	44%	218	263	16
		Preservation of the historical or cultural character of the community	Much lower	30%	258	259	0
		Public places where people want to spend time	Much lower	18%	308	308	0
		Variety of housing options	Similar	35%	234	321	26
		Availability of affordable quality housing	Similar	26%	204	343	40
		Overall quality of new development	Lower	37%	296	332	10
		Overall appearance	Much lower	31%	332	346	1

Community Design	Please rate the quality of each of the following services in Commerce City.	Land use, planning and zoning	Lower	20%	308	327	5
		Code enforcement	Lower	24%	318	357	7
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the followi..	Overall design or layout of residential and commercial areas	Similar	79%	120	297	59
Utilities	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of the utility infrastructure	Lower	43%	247	260	5
		Affordable high-speed internet access	Lower	33%	223	257	13
	Please rate the quality of each of the following services in Commerce City.	Garbage collection	Similar	74%	220	337	33
		Drinking water	Much lower	24%	321	326	0
		Sewer services	Lower	64%	299	323	6
		Storm water management	Similar	63%	237	337	28
		Power (electric and/or gas) utility	Similar	69%	222	281	21
		Utility billing	Lower	51%	277	302	7
		Overall quality of the utility infrastructure	Similar	86%	183	259	29
		Overall feeling of safety	Much lower	33%	343	362	3
Safety	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall feeling of safety	Much lower	33%	343	362	3
		Overall quality of the utility infrastructure	Similar	86%	183	259	29
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Lower	71%	327	341	2
		In Commerce City's downtown/commercial area during the day	Much lower	57%	316	329	3
		From property crime	Much lower	37%	264	271	2
		From violent crime	Much lower	45%	260	271	4
		From fire, flood, or other natural disaster	Similar	73%	210	261	19
	Please rate the quality of each of the following services in Commerce City.	Police services	Lower	55%	356	389	5
		Crime prevention	Much lower	27%	336	366	5
		Animal control	Lower	54%	296	338	10
		Ambulance or emergency medical services	Lower	68%	311	335	4

Safety	Please rate the quality of each of the following services in Commerce City.	Fire services	Similar	82%	308	354	10
		Fire prevention and education	Lower	63%	295	323	7
		Emergency preparedness	Lower	44%	293	323	8
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the followi..	Overall feeling of safety	Similar	90%	174	297	41
Natural environment	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of natural environment	Much lower	30%	322	323	0
		Cleanliness	Much lower	24%	329	337	2
		Water resources	Much lower	15%	238	242	2
	Please also rate each of the following in the Commerce City community.	Air quality	Much lower	16%	310	310	0
		Preservation of natural areas	Similar	48%	241	309	22
		Commerce City open space	Similar	50%	235	307	23
	Please rate the quality of each of the following services in Commerce City.	Recycling	Similar	62%	232	341	31
		Overall quality of natural environment	Similar	79%	232	297	21
		Overall quality of parks and recreation opportunities	Lower	54%	255	266	4
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of parks and recreation opportunities	Lower	54%	255	266	4
Parks and Recreation	Please also rate each of the following in the Commerce City community.	Availability of paths and walking trails	Much lower	40%	314	338	5
		Fitness opportunities	Lower	53%	273	310	11
		Recreational opportunities	Lower	52%	261	328	20
	Please rate the quality of each of the following services in Commerce City.	City parks	Lower	59%	314	334	6
		Recreation programs or classes	Similar	67%	193	331	41
		Recreation centers or facilities	Similar	70%	137	318	57
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the followi..	Overall quality of parks and recreation opportunities	Similar	81%	141	260	46
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall health and wellness opportunities	Much lower	34%	310	316	1
		Availability of affordable quality food	Much lower	24%	305	308	1
	Please also rate each of the following in the Commerce City community.	Availability of affordable quality food	Much lower	24%	305	308	1

Health and wellness	Please also rate each of the following in the Commerce City community.	Availability of affordable quality health care	Much lower	24%	301	315	4
		Availability of preventive health services	Much lower	22%	293	303	3
		Availability of affordable quality mental health care	Much lower	9%	306	307	0
	Please rate the quality of each of the following services in Commerce City.	Health services	Lower	44%	259	298	12
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the followi..	Overall health and wellness opportunities	Similar	77%	159	297	46
		Please rate your overall health.	Similar	65%	212	303	30
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall opportunities for education, culture, and the arts	Much lower	16%	316	319	1
	Please also rate each of the following in the Commerce City community.	Opportunities to attend cultural/arts/music activities	Much lower	23%	313	324	3
		Community support for the arts	Much lower	22%	256	259	1
		Availability of affordable quality childcare/preschool	Lower	19%	306	316	3
		K-12 education	Much lower	22%	315	319	1
		Adult educational opportunities	Much lower	12%	301	309	2
		Opportunities to attend special events and festivals	Much lower	29%	310	314	0
	Please rate the quality of each of the following services in Commerce City.	Public library services	Much lower	48%	329	333	0
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the followi..	Overall opportunities for education, culture, and the arts	Similar	72%	158	297	46
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to raise children	Much lower	45%	353	380	3
		Commerce City as a place to retire	Much lower	29%	360	375	1
		Sense of community	Lower	28%	326	341	2
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Residents' connection and engagement with their community	Much lower	25%	259	263	1
	Please rate the job you feel the Commerce City community does at each of the following.	Making all residents feel welcome	Lower	43%	255	265	4
		Attracting people from diverse backgrounds	Similar	51%	176	262	33
		Valuing/respecting residents from diverse backgrounds	Similar	60%	170	263	35

Inclusivity and Engagement	Please rate the job you feel the Commerce City community does at each of the following.	Taking care of vulnerable residents	Lower	25%	241	259	7
	Please also rate each of the following in the Commerce City community.	Sense of civic/community pride	Much lower	14%	259	259	0
		Neighborliness of residents	Lower	39%	302	309	2
		Opportunities to participate in social events and activities	Much lower	26%	315	319	0
		Opportunities to volunteer	Much lower	28%	312	314	0
		Opportunities to participate in community matters	Lower	32%	313	314	0
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	57%	197	332	40
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the followi..	Residents' connection and engagement with their community	Similar	66%	275	297	7
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Commerce City for help or information	Similar	45%	194	336	42
		Contacted Commerce City elected officials to express your opinion	Similar	26%	18	307	94
		Attended a local public meeting	Similar	23%	86	310	72
		Watched a local public meeting	Similar	27%	103	299	65
		Volunteered your time to some group/activity	Lower	15%	304	313	3
		Campaigned or advocated for a local issue, cause, or candidate	Similar	21%	81	303	73
		Voted in your most recent local election	Similar	69%	196	259	24
	In general, how many times do you:	Access the internet from your home	Similar	90%	211	258	18
		Access the internet from your cell phone	Similar	96%	66	260	75
		Visit social media sites	Similar	84%	35	260	86
		Use or check email	Similar	97%	138	261	47
		Share your opinions online	Similar	37%	20	259	92
		Shop online	Similar	62%	64	258	75

Custom Benchmark Tables

This table contains the comparisons of Commerce City's results to other Colorado communities. The first column shows the comparison of Commerce City's rating to the benchmark. Commerce City's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Commerce City residents is statistically similar to or different than the benchmark. The second column is Commerce City's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Commerce City's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Commerce City's result -- that is what percent of surveyed communities had a lower rating than Commerce City.

				% positive	Rank	Number of communities	Percentile
Quality of Life	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to live	Much lower	48%	41	41	2
		The overall quality of life	Much lower	35%	41	42	4
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Commerce City to someone who asks	Much lower	55%	33	33	3
		Remain in Commerce City for the next five years	Lower	66%	32	32	3
	Please rate each of the following in the Commerce City community.	Overall image or reputation	Much lower	15%	37	38	2
Governance	Please rate the quality of each of the following services in Commerce City.	Public information services	Lower	35%	29	30	6
		Overall customer service by Commerce City employees	Similar	70%	31	38	21
	Please rate the following categories of Commerce City government performance.	The value of services for the taxes paid to Commerce City	Much lower	19%	39	39	2
		The overall direction that Commerce City is taking	Lower	29%	35	38	10
		The job Commerce City government does at welcoming resident involvement	Similar	44%	29	40	30
		Overall confidence in Commerce City government	Lower	24%	25	28	14
		Generally acting in the best interest of the community	Lower	27%	27	30	13

Governance	Please rate the following categories of Commerce City government performance.	Being honest	Lower	29%	25	29	17
		Being open and transparent to the public	Lower	28%	20	24	20
		Informing residents about issues facing the community	Similar	33%	19	24	25
		Treating all residents fairly	Similar	43%	20	30	36
		Treating residents with respect	Similar	51%	15	23	39
	Overall, how would you rate the quality of the services provided by each of the following?	Commerce City	Lower	42%	41	43	4
		The Federal Government	Similar	27%	17	27	40
Economy	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to work	Lower	31%	36	42	16
		Commerce City as a place to visit	Much lower	17%	29	29	3
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall economic health	Much lower	23%	30	32	9
	Please rate each of the following in the Commerce City community.	Overall quality of business and service establishments	Much lower	29%	33	33	3
		Variety of business and service establishments	Much lower	17%	21	23	13
		Vibrancy of downtown/commercial area	Much lower	13%	28	28	3
		Employment opportunities	Similar	22%	25	38	36
		Shopping opportunities	Much lower	14%	34	37	10
		Cost of living	Similar	17%	21	29	31

Economy	Please rate the quality of each of the following services in Commerce City.	Economic development	Lower	27%	25	30	20
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall economic health	Similar	84%	9	25	68
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	24%	8	26	73
Mobility	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of the transportation system	Lower	26%	22	26	19
	Please also rate each of the following in the Commerce City community.	Traffic flow on major streets	Lower	30%	35	36	5
		Ease of public parking	Similar	48%	16	28	46
		Ease of travel by car	Similar	57%	33	38	13
		Ease of travel by public transportation	Similar	24%	19	31	41
		Ease of travel by bicycle	Much lower	30%	34	37	8
		Ease of walking	Much lower	32%	38	38	2
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	Similar	27%	13	28	57
		Carpooled with other adults or children instead of driving alone	Similar	42%	20	29	34
		Walked or biked instead of driving	Lower	45%	28	29	6
	Please rate the quality of each of the following services in Commerce City.	Traffic enforcement	Lower	39%	35	39	12
		Traffic signal timing	Lower	39%	27	29	10
		Street repair	Lower	28%	31	40	25

Mobility	Please rate the quality of each of the following services in Commerce City.	Street cleaning	Lower	38%	34	36	8
		Street lighting	Much lower	34%	31	32	3
		Snow removal	Similar	44%	29	40	28
		Sidewalk maintenance	Similar	43%	18	27	37
		Bus or transit services	Similar	28%	16	25	40
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall quality of the transportation system	Similar	68%	15	23	39
Community Design	Please rate each of the following aspects of quality of life in Commerce City.	Your neighborhood as a place to live	Lower	65%	37	38	5
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall design or layout of residential and commercial areas	Lower	36%	29	29	3
	Please also rate each of the following in the Commerce City community.	Well-planned residential growth	Similar	29%	17	23	30
		Well-planned commercial growth	Similar	20%	21	23	13
		Well-designed neighborhoods	Similar	44%	18	24	29
		Preservation of the historical or cultural character of the community	Lower	30%	23	23	4
		Public places where people want to spend time	Much lower	18%	27	27	3
		Variety of housing options	Similar	35%	18	32	46
		Availability of affordable quality housing	Similar	26%	10	34	73
		Overall quality of new development	Similar	37%	26	32	21

Community Design	Please also rate each of the following in the Commerce City community.	Overall appearance	Much lower	31%	35	37	5
	Please rate the quality of each of the following services in Commerce City.	Land use, planning and zoning	Lower	20%	29	33	15
		Code enforcement	Lower	24%	36	39	10
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall design or layout of residential and commercial areas	Similar	79%	10	25	64
Utilities	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of the utility infrastructure	Lower	43%	18	23	26
	Please rate the quality of each of the following services in Commerce City.	Affordable high-speed internet access	Similar	33%	18	23	26
		Garbage collection	Similar	74%	13	30	60
		Drinking water	Much lower	24%	31	32	6
		Sewer services	Lower	64%	27	32	18
		Storm water management	Similar	63%	23	35	37
		Power (electric and/or gas) utility	Similar	69%	18	25	32
		Utility billing	Lower	51%	27	30	13
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall quality of the utility infrastructure	Similar	86%	15	23	39
Safety	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall feeling of safety	Much lower	33%	32	36	11
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Lower	71%	33	35	8
		In Commerce City's downtown/commercial area during the day	Much lower	57%	32	33	6

Safety	Please rate how safe or unsafe you feel:	From property crime	Much lower	37%	25	26	7	
		From violent crime	Much lower	45%	25	26	7	
		From fire, flood, or other natural disaster	Similar	73%	15	23	39	
	Please rate the quality of each of the following services in Commerce City.	Police services	Lower	55%	36	40	12	
		Crime prevention	Lower	27%	33	37	11	
		Animal control	Similar	54%	29	36	22	
		Ambulance or emergency medical services	Lower	68%	29	31	9	
		Fire services	Similar	82%	28	35	22	
		Fire prevention and education	Similar	63%	23	29	24	
		Emergency preparedness	Similar	44%	26	32	21	
		Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall feeling of safety	Similar	90%	7	25	76
	Natural environment	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of natural environment	Much lower	30%	33	33	3
			Cleanliness	Much lower	24%	32	33	6
		Please also rate each of the following in the Commerce City community.	Water resources	Much lower	15%	22	23	8
Air quality			Much lower	16%	30	30	3	
Please rate the quality of each of the following services in Commerce City.		Preservation of natural areas	Similar	48%	21	29	31	

Natural environment	Please rate the quality of each of the following services in Commerce City.	Commerce City open space	Similar	50%	21	30	33
		Recycling	Similar	62%	15	31	54
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall quality of natural environment	Similar	79%	20	25	24
Parks and Recreation	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of parks and recreation opportunities	Lower	54%	19	23	21
	Please also rate each of the following in the Commerce City community.	Availability of paths and walking trails	Much lower	40%	31	33	9
		Fitness opportunities	Lower	53%	21	28	28
		Recreational opportunities	Lower	52%	28	36	25
	Please rate the quality of each of the following services in Commerce City.	City parks	Lower	59%	29	32	12
		Recreation programs or classes	Similar	67%	26	36	30
		Recreation centers or facilities	Similar	70%	22	34	38
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall quality of parks and recreation opportunities	Similar	81%	12	23	52
Health and wellness	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall health and wellness opportunities	Much lower	34%	28	30	10
	Please also rate each of the following in the Commerce City community.	Availability of affordable quality food	Lower	24%	27	29	10
		Availability of affordable quality health care	Lower	24%	29	32	12
		Availability of preventive health services	Lower	22%	24	28	17
		Availability of affordable quality mental health care	Lower	9%	26	27	7

Health and wellness	Please rate the quality of each of the following services in Commerce City.	Health services	Similar	44%	20	26	26
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall health and wellness opportunities	Similar	77%	9	25	68
		Please rate your overall health.	Similar	65%	19	26	30
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall opportunities for education, culture, and the arts	Much lower	16%	27	30	13
	Please also rate each of the following in the Commerce City community.	Opportunities to attend cultural/arts/music activities	Much lower	23%	31	35	14
		Community support for the arts	Much lower	22%	20	23	17
		Availability of affordable quality childcare/preschool	Similar	19%	29	32	12
		K-12 education	Much lower	22%	32	32	3
		Adult educational opportunities	Lower	12%	23	28	21
		Opportunities to attend special events and festivals	Much lower	29%	29	29	3
	Please rate the quality of each of the following services in Commerce City.	Public library services	Much lower	48%	30	31	3
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall opportunities for education, culture, and the arts	Similar	72%	4	25	88
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to raise children	Much lower	45%	40	42	7
		Commerce City as a place to retire	Much lower	29%	42	42	2
		Sense of community	Lower	28%	35	36	5
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Residents' connection and engagement with their community	Lower	25%	22	23	8

Inclusivity and Engagement	Please rate the job you feel the Commerce City community does at each of the following.	Making all residents feel welcome	Lower	43%	22	24	12
		Attracting people from diverse backgrounds	Similar	51%	3	24	91
		Valuing/respecting residents from diverse backgrounds	Similar	60%	10	23	60
		Taking care of vulnerable residents	Similar	25%	19	22	18
	Please also rate each of the following in the Commerce City community.	Sense of civic/community pride	Much lower	14%	22	22	4
		Neighborhoodliness of residents	Lower	39%	29	29	3
		Opportunities to participate in social events and activities	Much lower	26%	33	33	3
		Opportunities to volunteer	Much lower	28%	31	31	3
		Opportunities to participate in community matters	Lower	32%	33	33	3
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	57%	15	37	62
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Residents' connection and engagement with their community	Similar	66%	20	25	24
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Commerce City for help or information	Similar	45%	21	35	42
		Contacted Commerce City elected officials to express your opinion	Similar	26%	2	28	96
		Attended a local public meeting	Similar	23%	17	30	46
		Watched a local public meeting	Similar	27%	8	29	75
		Volunteered your time to some group/activity	Lower	15%	31	31	3

Participation Please indicate whether or not you have done each of the following in the last 12 months.

	Campaigned or advocated for a local issue, cause, or candidate	Similar	21%	11	27	62
	Voted in your most recent local election	Lower	69%	22	24	12
<hr/>						
In general, how many times do you:	Access the internet from your home	Similar	90%	19	20	10
	Access the internet from your cell phone	Similar	96%	9	22	63
	Visit social media sites	Similar	84%	2	23	95
	Use or check email	Similar	97%	17	23	30
	Share your opinions online	Higher	37%	2	22	95
	Shop online	Similar	62%	9	22	63

Full Trends

This table contains the trends over time for the City of Commerce City. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2019 and 2023 surveys is greater than nine percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2005	2008	2011	2014	2017	2018	2019	2023
Quality of Life	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to live					60%	56%	56%	48%
		The overall quality of life	53%	57%	54%	71%	47%	52%	45%	35%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Commerce City to someone who asks					67%	62%	64%	55%
		Remain in Commerce City for the next five years					64%	71%	68%	66%
	Please rate each of the following in the Commerce City community.									
		Overall image or reputation	33%	41%	55%	55%	15%	16%	20%	15%
	Please rate the quality of each of the following services in Commerce City.	Public information services		62%	60%	59%	42%	49%	51%	35%
		Overall customer service by Commerce City employees		50%	55%	57%	62%	59%	50%	70%
Governance	Please rate the following categories of Commerce City government performance.	The value of services for the taxes paid to Commerce City				71%	23%	19%	28%	19%
		The overall direction that Commerce City is taking					44%	39%	42%	29%
		The job Commerce City government does at welcoming resident involvement		57%	67%	70%	46%	38%	36%	44%
		Overall confidence in Commerce City government					43%	31%	32%	24%
		Generally acting in the best interest of the community					43%	33%	36%	27%
		Being honest					45%	39%	36%	29%
		Being open and transparent to the public								28%
		Informing residents about issues facing the community								33%

Governance	Please rate the following categories of Commerce City government performance.	Treating all residents fairly	47%	41%	40%	43%				
		Treating residents with respect				51%				
	Overall, how would you rate the quality of the services provided by each of the following?	Commerce City	50%	47%	47%	42%				
		The Federal Government	40%	31%	33%	27%				
Economy	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to work	35%	31%	34%	31%				
		Commerce City as a place to visit	22%	20%	22%	17%				
	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall economic health	57%	62%	63%	73%	36%	33%	37%	23%
		Please rate each of the following in the Commerce City community.	Overall quality of business and service establishments	21%	24%	29%	29%			
	Variety of business and service establishments					17%				
	Vibrancy of downtown/commercial area		10%	11%	16%	13%				
	Employment opportunities		11%	7%	17%	26%	29%	24%	29%	22%
	Shopping opportunities		15%	20%	26%	26%	17%	19%	25%	14%
	Cost of living		34%	22%	57%	60%	26%	21%	24%	17%
	Please rate the quality of each of the following services in Commerce City.		Economic development	37%	27%	35%	27%			
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall economic health	89%	87%		84%				
		What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	31%	23%	33%	24%				
	Mobility	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of the transportation system				26%			
Traffic flow on major streets			42%	37%	38%	30%				

Mobility	Please also rate each of the following in the Commerce City community.	Ease of public parking	60%	59%	57%	48%				
		Ease of travel by car	56%	55%	59%	57%				
		Ease of travel by public transportation	23%	26%	42%	47%	31%	29%	32%	24%
		Ease of travel by bicycle	34%	37%	41%	30%				
		Ease of walking	47%	41%	49%	32%				
	Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	22%	19%	17%	27%				
		Carpooled with other adults or children instead of driving alone	38%	37%	36%	42%				
		Walked or biked instead of driving	42%	38%	43%	45%				
	Please rate the quality of each of the following services in Commerce City.	Traffic enforcement	52%	54%	52%	39%				
		Traffic signal timing	42%	42%	52%	39%				
		Street repair	32%	37%	47%	28%				
		Street cleaning	46%	50%	54%	38%				
		Street lighting	37%	47%	50%	34%				
		Snow removal	38%	48%	50%	44%				
		Sidewalk maintenance	43%	50%	51%	43%				
		Bus or transit services	39%	38%	47%	28%				
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall quality of the transportation system	68%							
Community Design	Please rate each of the following aspects of quality of life in Commerce City.	Your neighborhood as a place to live	71%	75%	75%	65%				

Community Design	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall design or layout of residential and commercial areas	39%	39%	38%	36%
	Please also rate each of the following in the Commerce City community.	Well-planned residential growth				29%
		Well-planned commercial growth				20%
		Well-designed neighborhoods				44%
		Preservation of the historical or cultural character of the community				30%
		Public places where people want to spend time	29%	33%	30%	18%
		Variety of housing options	43%	46%	52%	35%
		Availability of affordable quality housing	26%	32%	43%	26%
		Overall quality of new development	45%	40%	45%	37%
		Overall appearance	34%	38%	31%	31%
	Please rate the quality of each of the following services in Commerce City.	Land use, planning and zoning	32%	27%	42%	20%
		Code enforcement	31%	28%	34%	24%
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall design or layout of residential and commercial areas	82%	74%		79%
Utilities	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of the utility infrastructure				43%
	Please rate the quality of each of the following services in Commerce City.	Affordable high-speed internet access				33%
		Garbage collection	78%	83%	77%	74%
		Drinking water				24%
		Sewer services				64%

Utilities	Please rate the quality of each of the following services in Commerce City.	Storm water management	63% 65% 68% 63%									
		Power (electric and/or gas) utility	69%									
		Utility billing	51%									
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall quality of the utility infrastructure	86%									
Safety	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall feeling of safety	28%	35%	44%	49%	39%	50%	54%	33%		
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	84% 80% 89% 71%									
		In Commerce City's downtown/commercial area during the day	59% 59% 64% 57%									
		From property crime	37%									
		From violent crime	45%									
		From fire, flood, or other natural disaster	73%									
	Please rate the quality of each of the following services in Commerce City.	Police services	68% 68% 65% 55%									
		Crime prevention	50% 47% 52% 27%									
		Animal control	46% 51% 50% 54%									
		Ambulance or emergency medical services	68%									
		Fire services	82%									
		Fire prevention and education	63%									
		Emergency preparedness	53% 46% 55% 44%									
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall feeling of safety	93% 90% 90%									

Natural environment	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of natural environment	46%	47%	42%	30%				
	Please also rate each of the following in the Commerce City community.	Cleanliness	39%	37%	37%	24%				
		Water resources				15%				
		Air quality	40%	48%	43%	44%	35%	35%	38%	16%
	Please rate the quality of each of the following services in Commerce City.	Preservation of natural areas								48%
		Commerce City open space								50%
		Recycling	78%	79%	76%	62%				
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall quality of natural environment	79%	73%		79%				
	Parks and Recreation	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of parks and recreation opportunities							54%
		Please also rate each of the following in the Commerce City community.	Availability of paths and walking trails	48%	45%	57%	40%			
Fitness opportunities			34%	49%	55%	53%				
Recreational opportunities			40%	34%	56%	63%	39%	47%	51%	52%
Please rate the quality of each of the following services in Commerce City.		City parks	68%	68%	75%	59%				
		Recreation programs or classes	57%	63%	72%	67%				
		Recreation centers or facilities	55%	67%	77%	70%				
Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..		Overall quality of parks and recreation opportunities							81%	
Health and wellness		Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall health and wellness opportunities	27%	38%	40%	34%			
		Please also rate each of the following in the Commerce City community.	Availability of affordable quality food	36%	35%	38%	24%			























Health and wellness	Please also rate each of the following in the Commerce City community.	Availability of affordable quality health care	37%	31%	42%	24%
		Availability of preventive health services				22%
		Availability of affordable quality mental health care				9%
	Please rate the quality of each of the following services in Commerce City.	Health services	44%	33%	48%	44%
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall health and wellness opportunities	74%	69%		77%
		Please rate your overall health.	55%	53%	58%	65%
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall opportunities for education, culture, and the arts	24%	21%	35%	16%
	Please also rate each of the following in the Commerce City community.	Opportunities to attend cultural/arts/music activities	26%	20%	26%	23%
		Community support for the arts				22%
		Availability of affordable quality childcare/preschool	35%	34%	56%	19%
		K-12 education	47%	58%	52%	27%
		Adult educational opportunities	20%	23%	23%	12%
		Opportunities to attend special events and festivals	53%	50%	51%	29%
	Please rate the quality of each of the following services in Commerce City.	Public library services	59%	62%	68%	48%
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Overall opportunities for education, culture, and the arts	81%	80%		72%
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to raise children	53%	49%	51%	45%
		Commerce City as a place to retire	27%	34%	32%	29%
		Sense of community	43%	58%	53%	43%

























Inclusivity and Engagement	Please rate each of the following characteristics as they relate to Commerce City as a whole.	Residents' connection and engagement with their community	25%			
	Please rate the job you feel the Commerce City community does at each of the following.	Making all residents feel welcome	43%			
		Attracting people from diverse backgrounds	51%			
		Valuing/respecting residents from diverse backgrounds	60%			
		Taking care of vulnerable residents	25%			
	Please also rate each of the following in the Commerce City community.	Sense of civic/community pride	14%			
		Neighborliness of residents	47%	50%	48%	39%
		Opportunities to participate in social events and activities	29%	29%	33%	26%
		Opportunities to volunteer	38%	42%	42%	28%
		Opportunities to participate in community matters	40%	42%	40%	32%
		Openness and acceptance of the community toward people of diverse backgrounds	59%	58%	58%	57%
	Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two ye..	Residents' connection and engagement with their community	78%	73%		66%
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Commerce City for help or information	43%	37%	34%	45%
		Contacted Commerce City elected officials to express your opinion	14%	19%	20%	26%
		Attended a local public meeting	16%	21%	16%	23%
		Watched a local public meeting	14%	20%	22%	27%
		Volunteered your time to some group/activity	18%	20%	25%	15%
		Campaigned or advocated for a local issue, cause, or candidate	17%	26%	15%	21%

























Participation	Please indicate whether or not you have done each of the following in the last 12 months.	
	Voted in your most recent local election	69%
	In general, how many times do you:	
	Access the internet from your home	90%
	Access the internet from your cell phone	96%
	Visit social media sites	84%
	Use or check email	97%
	Share your opinions online	37%
	Shop online	62%

























Complete Set of Frequencies

























This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

























Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to live	Excellent		6% N=11
		Good		42% N=84
		Fair		41% N=81
		Poor		11% N=23
	Your neighborhood as a place to live	Excellent		15% N=30
		Good		51% N=102
		Fair		24% N=48
		Poor		10% N=20
	Commerce City as a place to raise children	Excellent		7% N=13
		Good		38% N=65
		Fair		37% N=63
		Poor		18% N=30
	Commerce City as a place to work	Excellent		5% N=7
		Good		26% N=34
		Fair		44% N=57
		Poor		25% N=33
	Commerce City as a place to visit	Excellent		2% N=4
		Good		15% N=28
		Fair		34% N=64
		Poor		49% N=93
	Commerce City as a place to retire	Excellent		9% N=16
		Good		20% N=34

























Please rate each of the following aspects of quality of life in Commerce City.	Commerce City as a place to retire	Fair		24% N=40
		Poor		47% N=79
	The overall quality of life	Excellent		6% N=11
		Good		29% N=57
		Fair		51% N=99
		Poor		14% N=27
	Sense of community	Excellent		5% N=10
		Good		23% N=44
		Fair		54% N=104
		Poor		17% N=33
Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall economic health	Excellent		2% N=4
		Good		21% N=39
		Fair		45% N=83
		Poor		32% N=58
	Overall quality of the transportation system	Excellent		3% N=6
		Good		23% N=41
		Fair		34% N=62
		Poor		39% N=71
	Overall design or layout of residential and commercial areas	Excellent		4% N=8
		Good		32% N=61
		Fair		33% N=64
		Poor		32% N=61
	Overall quality of the utility infrastructure	Excellent		5% N=10
		Good		39% N=74

Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall quality of the utility infrastructure	Fair		32% N=62
		Poor		24% N=45
	Overall feeling of safety	Excellent		3% N=6
		Good		31% N=61
		Fair		39% N=77
		Poor		27% N=54
	Overall quality of natural environment	Excellent		8% N=15
		Good		23% N=45
		Fair		43% N=83
		Poor		26% N=51
	Overall quality of parks and recreation opportunities	Excellent		10% N=19
		Good		45% N=87
		Fair		29% N=57
		Poor		16% N=31
	Overall health and wellness opportunities	Excellent		3% N=5
		Good		30% N=56
		Fair		46% N=84
		Poor		21% N=39
	Overall opportunities for education, culture, and the arts	Excellent		1% N=2
		Good		15% N=26
		Fair		49% N=86
		Poor		35% N=61
	Residents' connection and engagement with their community	Excellent		1% N=3
		Good		24% N=42

























Please rate each of the following characteristics as they relate to Commerce City as a whole.	Residents' connection and engagement with their community	Fair		42% N=74
		Poor		32% N=56
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Commerce City to someone who asks	Very likely		15% N=29
		Somewhat likely		39% N=76
		Somewhat unlikely		22% N=43
		Very unlikely		23% N=45
	Remain in Commerce City for the next five years	Very likely		35% N=68
		Somewhat likely		31% N=59
		Somewhat unlikely		17% N=32
		Very unlikely		17% N=33
	In your neighborhood during the day	Very safe		40% N=79
		Somewhat safe		32% N=63
		Neither safe nor unsafe		20% N=40
		Somewhat unsafe		6% N=11
		Very unsafe		2% N=5
	In Commerce City's downtown/commercial area during the day	Very safe		17% N=29
		Somewhat safe		39% N=63
		Neither safe nor unsafe		24% N=38
		Somewhat unsafe		12% N=20
		Very unsafe		8% N=13
	From property crime	Very safe		7% N=14
		Somewhat safe		30% N=57
		Neither safe nor unsafe		21% N=40
		Somewhat unsafe		20% N=38

Please rate how safe or unsafe you feel:	From property crime	Very unsafe		23% N=44
	From violent crime	Very safe		16% N=28
		Somewhat safe		29% N=53
		Neither safe nor unsafe		24% N=42
		Somewhat unsafe		23% N=41
		Very unsafe		9% N=17
	From fire, flood, or other natural disaster	Very safe		21% N=39
		Somewhat safe		51% N=95
		Neither safe nor unsafe		20% N=38
		Somewhat unsafe		6% N=11
		Very unsafe		2% N=3
Please rate the job you feel the Commerce City community does at each of the following.	Making all residents feel welcome	Excellent		8% N=15
		Good		35% N=64
		Fair		45% N=82
		Poor		13% N=23
	Attracting people from diverse backgrounds	Excellent		13% N=23
		Good		37% N=66
		Fair		35% N=62
		Poor		14% N=26
	Valuing/respecting residents from diverse backgrounds	Excellent		12% N=21
		Good		49% N=88
		Fair		30% N=54
		Poor		9% N=17
	Taking care of vulnerable residents	Excellent		6% N=8

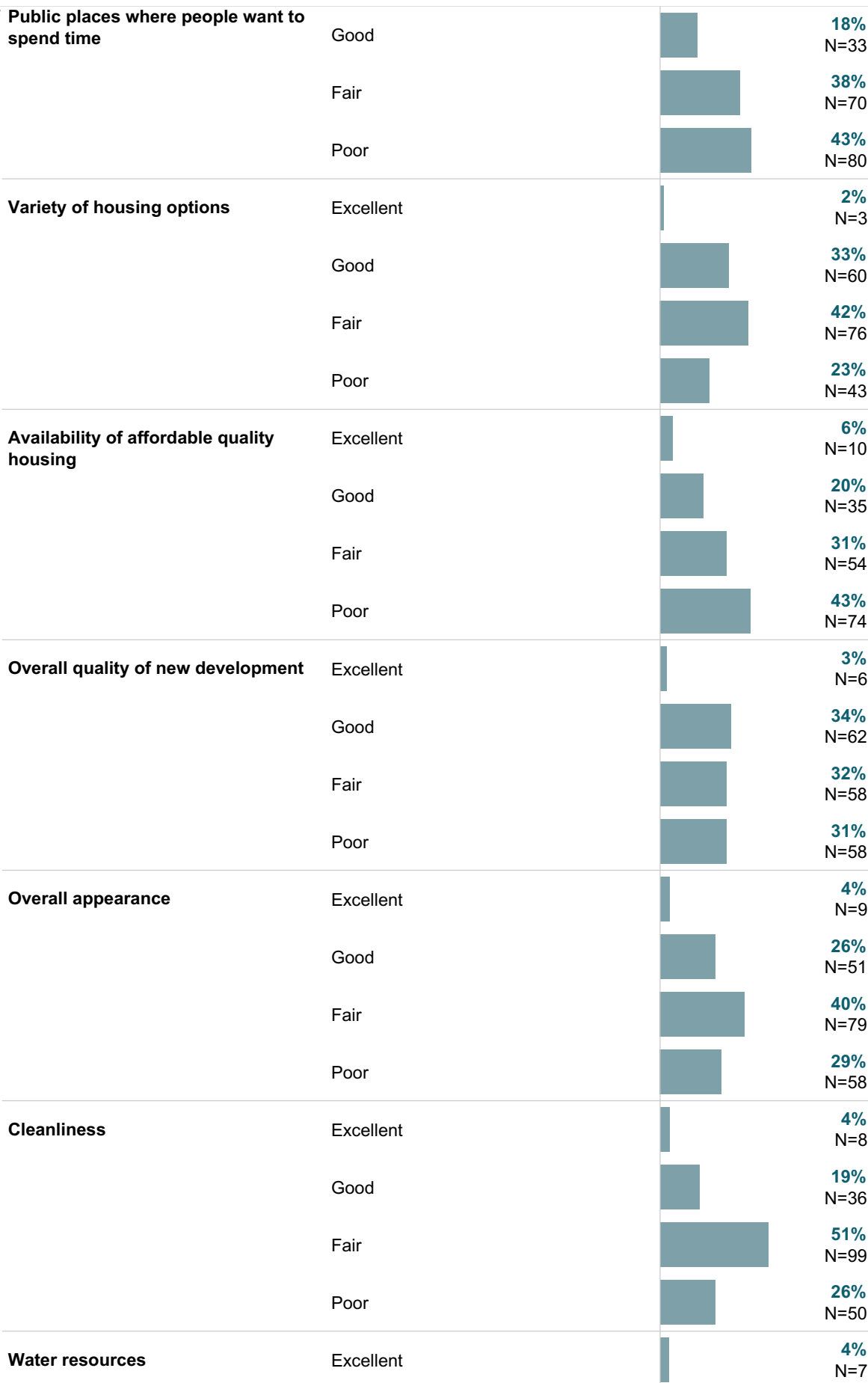
Please rate the job you feel the Commerce City community does at each of the following.	Taking care of vulnerable residents	Good		19% N=25
		Fair		47% N=63
		Poor		28% N=38
Please rate each of the following in the Commerce City community.	Overall quality of business and service establishments	Excellent		2% N=4
		Good		27% N=53
		Fair		38% N=75
		Poor		33% N=65
	Variety of business and service establishments	Excellent		1% N=3
		Good		16% N=32
		Fair		37% N=72
		Poor		46% N=91
	Vibrancy of downtown/commercial area	Excellent		0% N=1
		Good		13% N=22
		Fair		30% N=52
		Poor		57% N=100
	Employment opportunities	Excellent		2% N=3
		Good		22% N=28
		Fair		43% N=56
		Poor		33% N=43
	Shopping opportunities	Excellent		1% N=1
		Good		14% N=26
		Fair		28% N=55
		Poor		57% N=111
	Cost of living	Excellent		2% N=4

Please rate each of the following in the Commerce City community.	Cost of living	Good		15% N=29
		Fair		49% N=94
		Poor		34% N=66
	Overall image or reputation	Excellent		2% N=3
		Good		13% N=25
		Fair		36% N=71
		Poor		50% N=98
Please also rate each of the following in the Commerce City community.	Traffic flow on major streets	Excellent		2% N=3
		Good		29% N=57
		Fair		32% N=64
		Poor		37% N=74
	Ease of public parking	Excellent		6% N=10
		Good		43% N=77
		Fair		39% N=70
		Poor		13% N=24
	Ease of travel by car	Excellent		9% N=17
		Good		49% N=96
		Fair		30% N=58
		Poor		13% N=25
	Ease of travel by public transportation	Excellent		1% N=1
		Good		23% N=25
		Fair		31% N=35
		Poor		45% N=50
	Ease of travel by bicycle	Excellent		3% N=4

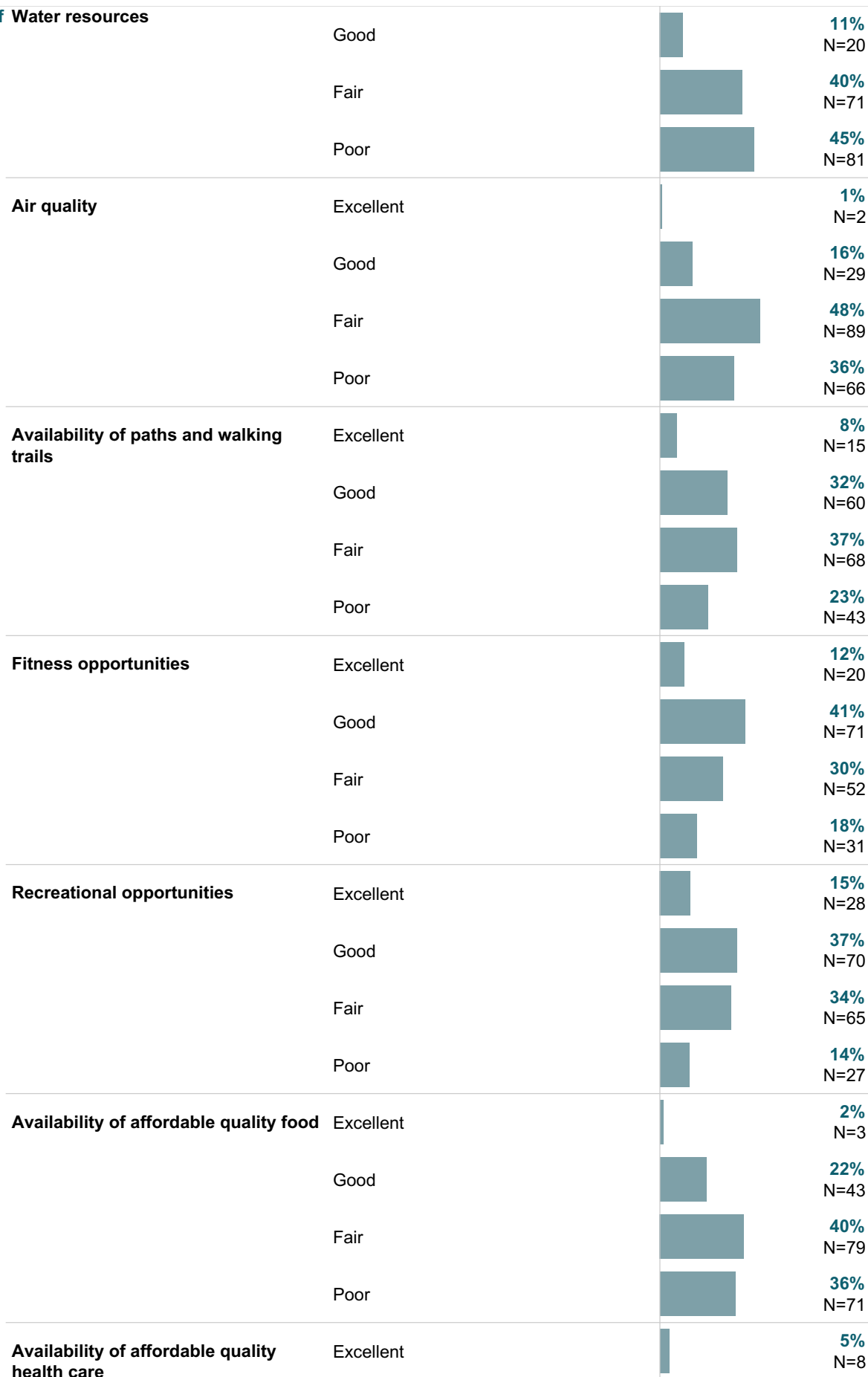
Please also rate each of the following in the Commerce City community.

Ease of travel by bicycle	Good		28% N=38
	Fair		34% N=47
	Poor		35% N=48
Ease of walking	Excellent		3% N=5
	Good		30% N=50
	Fair		36% N=60
	Poor		31% N=53
Well-planned residential growth	Excellent		3% N=5
	Good		25% N=45
	Fair		35% N=62
	Poor		37% N=66
Well-planned commercial growth	Excellent		3% N=5
	Good		17% N=27
	Fair		30% N=48
	Poor		50% N=79
Well-designed neighborhoods	Excellent		3% N=6
	Good		40% N=78
	Fair		34% N=66
	Poor		22% N=43
Preservation of the historical or cultural character of the community	Excellent		4% N=5
	Good		26% N=34
	Fair		44% N=58
	Poor		26% N=34
Public places where people want to spend time	Excellent		1% N=2























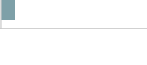

Please also rate each of the following in the Commerce City community.



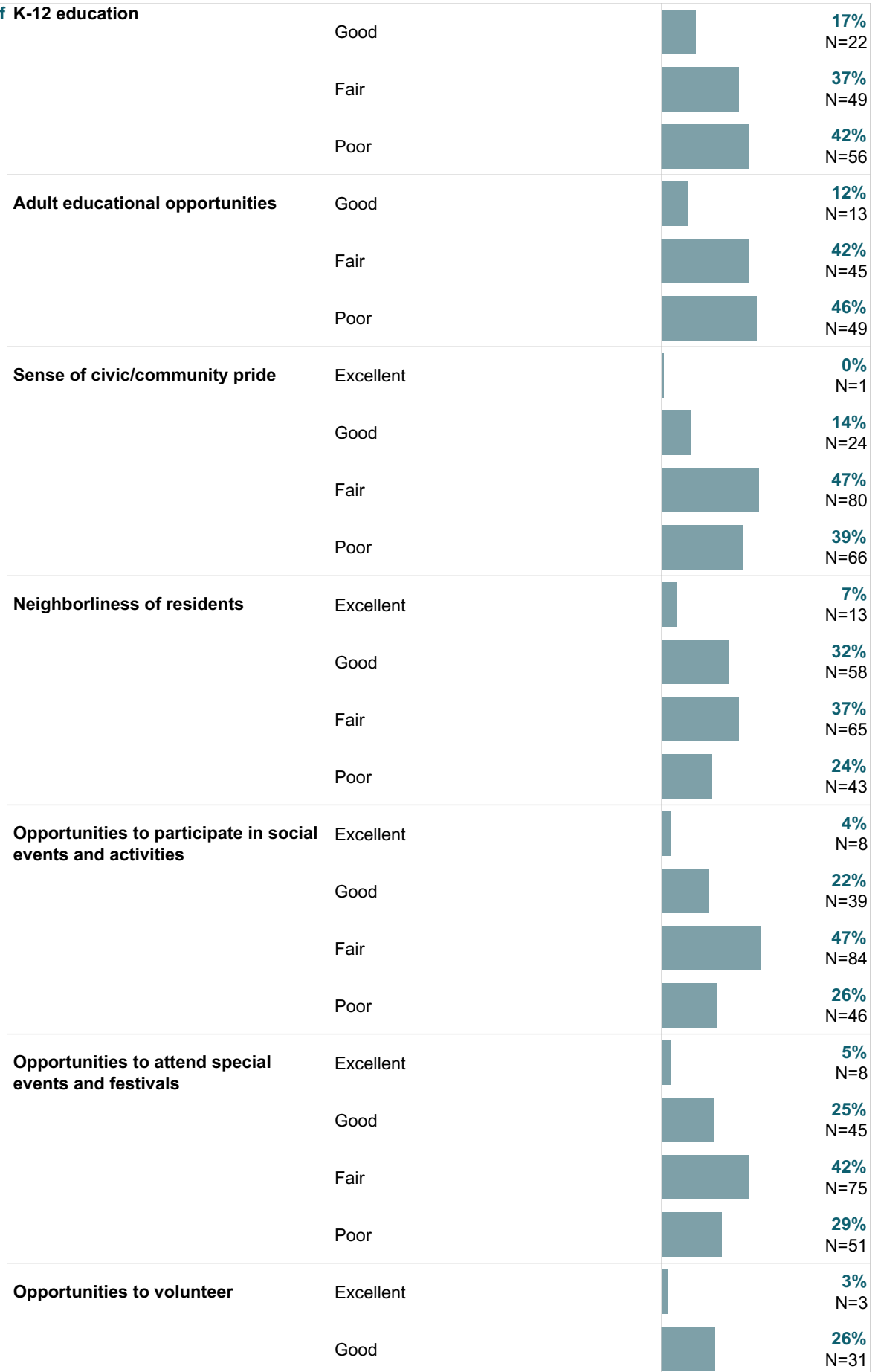
Please also rate each of the following in the Commerce City community.



























Please also rate each of the following in the Commerce City community.

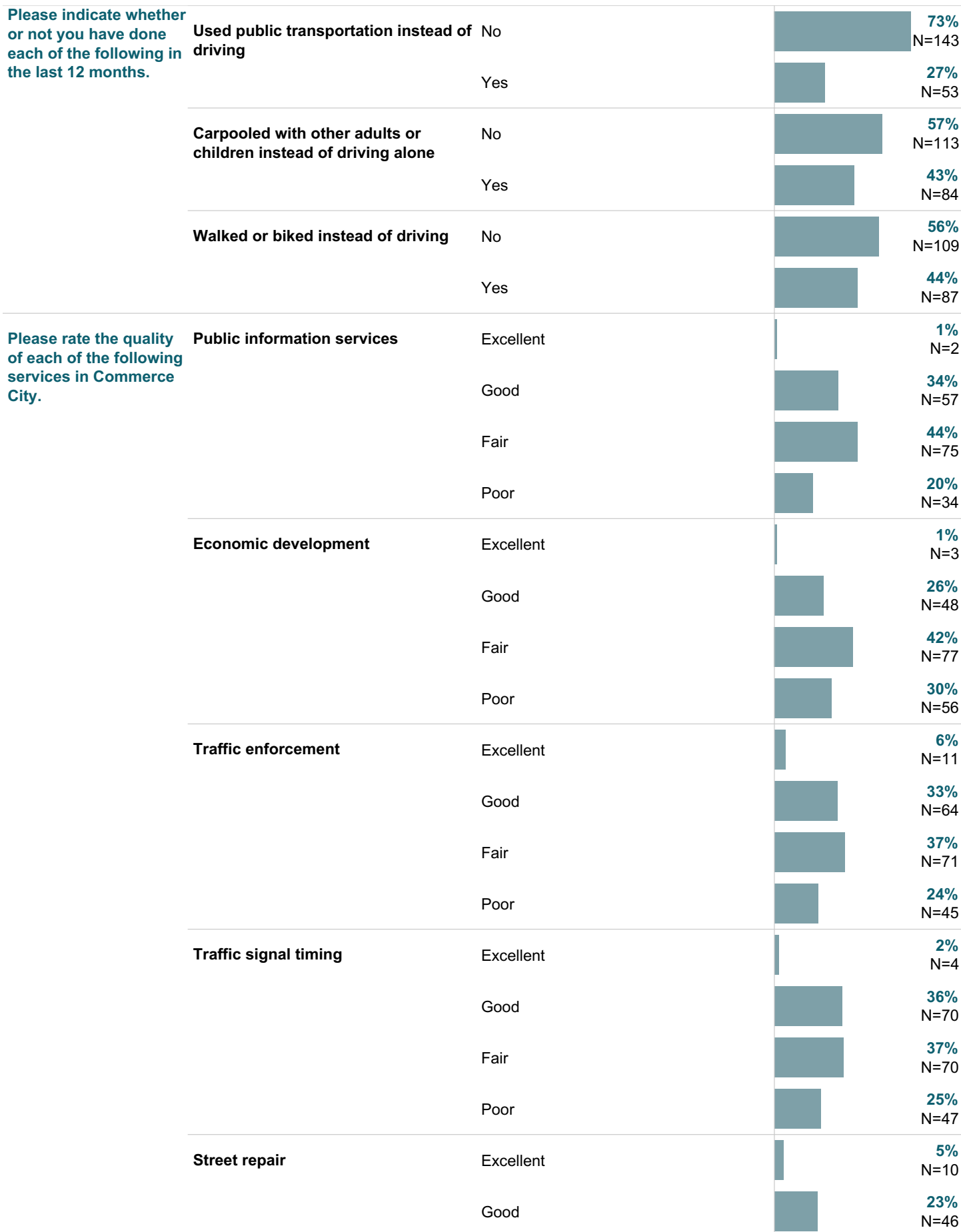
Availability of affordable quality health care	Good		19% N=32
	Fair		46% N=78
	Poor		31% N=52
Availability of preventive health services	Excellent		5% N=9
	Good		16% N=27
	Fair		50% N=83
	Poor		28% N=47
Availability of affordable quality mental health care	Excellent		1% N=1
	Good		8% N=10
	Fair		29% N=36
	Poor		62% N=76
Opportunities to attend cultural/arts/music activities	Excellent		1% N=2
	Good		22% N=36
	Fair		33% N=54
	Poor		44% N=73
Community support for the arts	Excellent		4% N=6
	Good		18% N=27
	Fair		34% N=52
	Poor		44% N=66
Availability of affordable quality childcare/preschool	Excellent		4% N=5
	Good		15% N=17
	Fair		28% N=33
	Poor		52% N=61
K-12 education	Excellent		5% N=7

Please also rate each of K-12 education the following in the Commerce City community.



























Please also rate each of the following in the Commerce City community.

























Opportunities to volunteer	Fair		53% N=65
	Poor		18% N=22
Opportunities to participate in community matters	Excellent		7% N=11
	Good		26% N=42
	Fair		43% N=69
	Poor		24% N=39
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		13% N=21
	Good		45% N=73
	Fair		31% N=51
	Poor		12% N=20
Contacted Commerce City for help or information	No		55% N=107
	Yes		45% N=89
Contacted Commerce City elected officials to express your opinion	No		74% N=145
	Yes		26% N=52
Attended a local public meeting	No		77% N=152
	Yes		23% N=45
Watched a local public meeting	No		72% N=142
	Yes		28% N=54
Volunteered your time to some group/activity	No		85% N=167
	Yes		15% N=29
Campaigned or advocated for a local issue, cause, or candidate	No		79% N=155
	Yes		21% N=41
Voted in your most recent local election	No		30% N=60
	Yes		70% N=137



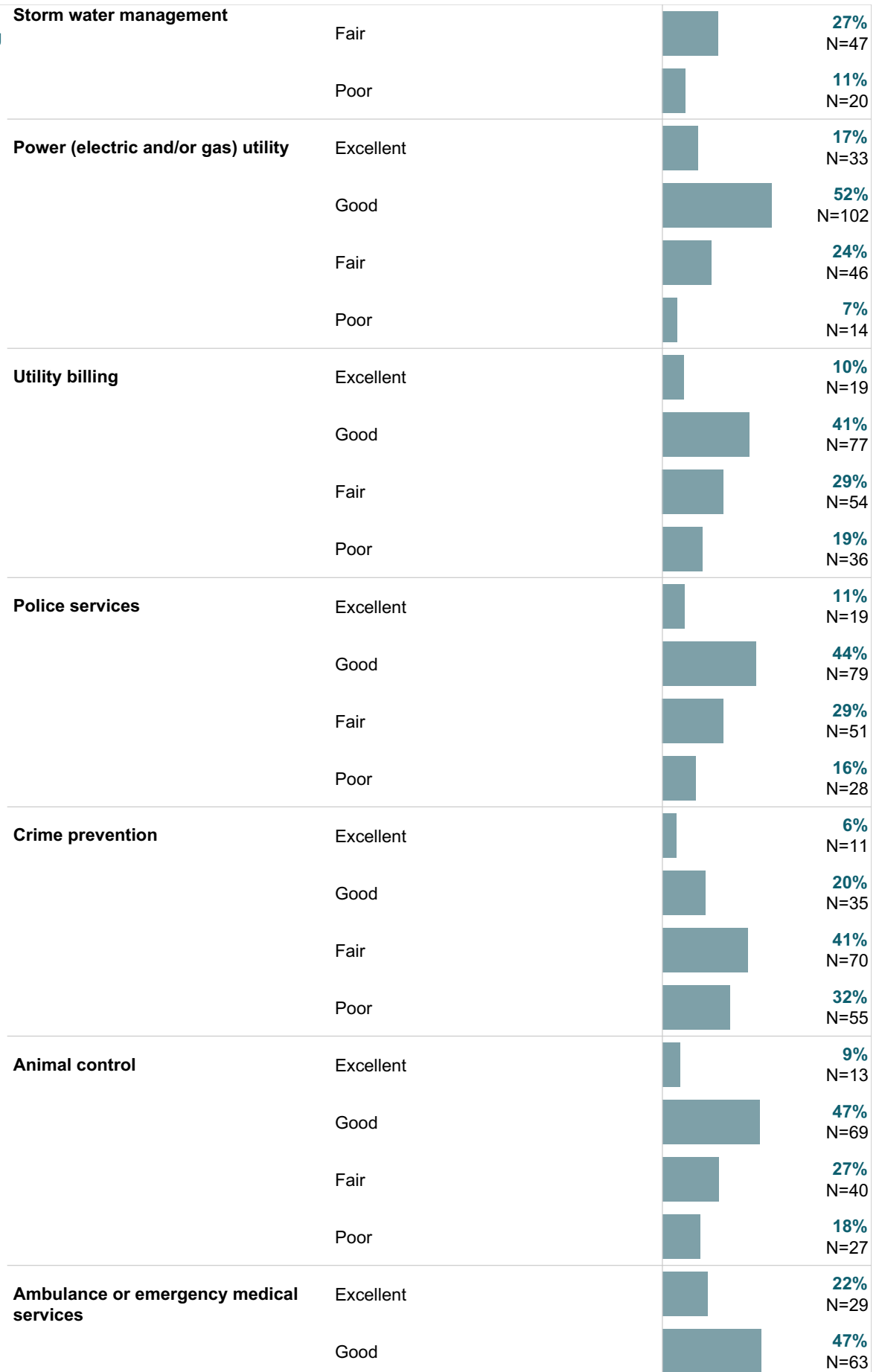
Please rate the quality of each of the following services in Commerce City.

Street repair	Fair		25% N=50
	Poor		46% N=91
Street cleaning	Excellent		9% N=17
	Good		30% N=57
	Fair		32% N=61
	Poor		29% N=56
Street lighting	Excellent		4% N=8
	Good		31% N=60
	Fair		27% N=52
	Poor		39% N=75
Snow removal	Excellent		7% N=13
	Good		38% N=71
	Fair		31% N=59
	Poor		24% N=46
Sidewalk maintenance	Excellent		9% N=17
	Good		33% N=61
	Fair		31% N=57
	Poor		27% N=49
Bus or transit services	Excellent		1% N=1
	Good		28% N=32
	Fair		30% N=34
	Poor		41% N=46
Land use, planning and zoning	Excellent		0% N=1
	Good		19% N=30

























Please rate the quality of each of the following services in Commerce City.

Land use, planning and zoning	Fair		43% N=66
	Poor		37% N=56
Code enforcement	Excellent		4% N=7
	Good		19% N=34
	Fair		34% N=58
	Poor		43% N=75
Affordable high-speed internet access	Excellent		8% N=15
	Good		25% N=46
	Fair		43% N=77
	Poor		24% N=44
Garbage collection	Excellent		34% N=63
	Good		40% N=74
	Fair		20% N=38
	Poor		5% N=9
Drinking water	Excellent		5% N=10
	Good		18% N=36
	Fair		22% N=43
	Poor		54% N=105
Sewer services	Excellent		13% N=24
	Good		51% N=95
	Fair		24% N=45
	Poor		11% N=21
Storm water management	Excellent		19% N=34
	Good		43% N=77

























Please rate the quality of each of the following services in Commerce City.



















































Please rate the quality of each of the following services in Commerce City.

























Ambulance or emergency medical services	Fair		24% N=32
	Poor		7% N=9
Fire services	Excellent		32% N=45
	Good		50% N=71
	Fair		16% N=23
	Poor		2% N=3
Fire prevention and education	Excellent		8% N=10
	Good		56% N=72
	Fair		30% N=38
	Poor		6% N=8
Emergency preparedness	Excellent		7% N=9
	Good		38% N=49
	Fair		40% N=53
	Poor		16% N=21
Preservation of natural areas	Excellent		13% N=22
	Good		36% N=63
	Fair		39% N=69
	Poor		13% N=22
Commerce City open space	Excellent		13% N=22
	Good		38% N=64
	Fair		38% N=64
	Poor		12% N=20
Recycling	Excellent		16% N=28
	Good		46% N=81

























Please rate the quality of each of the following services in Commerce City.

Recycling	Fair		28% N=49
	Poor		10% N=18
City parks	Excellent		11% N=21
	Good		48% N=87
	Fair		25% N=46
	Poor		15% N=27
Recreation programs or classes	Excellent		21% N=32
	Good		46% N=69
	Fair		22% N=33
	Poor		11% N=16
Recreation centers or facilities	Excellent		25% N=42
	Good		45% N=78
	Fair		21% N=36
	Poor		9% N=15
Health services	Excellent		7% N=10
	Good		37% N=51
	Fair		42% N=59
	Poor		14% N=20
Public library services	Excellent		18% N=25
	Good		30% N=42
	Fair		28% N=39
	Poor		24% N=33
Overall customer service by Commerce City employees	Excellent		15% N=22
	Good		55% N=82

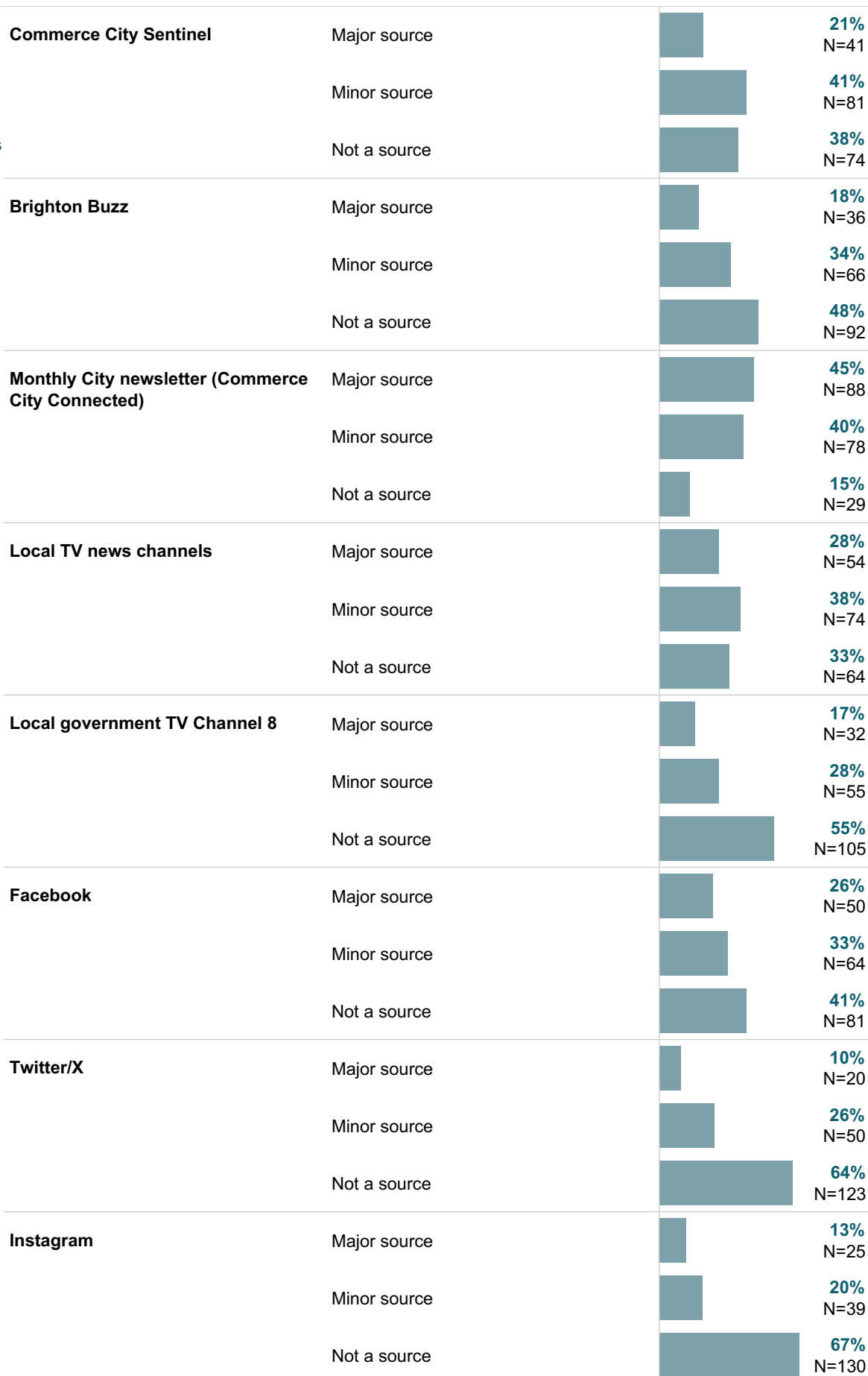
Please rate the quality of each of the following services in Commerce City.	Overall customer service by Commerce City employees	Fair		21% N=31
		Poor		9% N=13
Please rate the following categories of Commerce City government performance.	The value of services for the taxes paid to Commerce City	Excellent		1% N=1
		Good		18% N=33
		Fair		32% N=57
		Poor		49% N=86
	The overall direction that Commerce City is taking	Excellent		4% N=7
		Good		26% N=46
		Fair		35% N=64
		Poor		35% N=63
	The job Commerce City government does at welcoming resident involvement	Excellent		11% N=19
		Good		33% N=58
		Fair		30% N=52
		Poor		26% N=45
	Overall confidence in Commerce City government	Excellent		1% N=1
		Good		24% N=42
		Fair		42% N=74
		Poor		34% N=60
	Generally acting in the best interest of the community	Excellent		1% N=1
		Good		26% N=47
		Fair		39% N=69
		Poor		34% N=61
	Being honest	Excellent		4% N=6
		Good		25% N=40

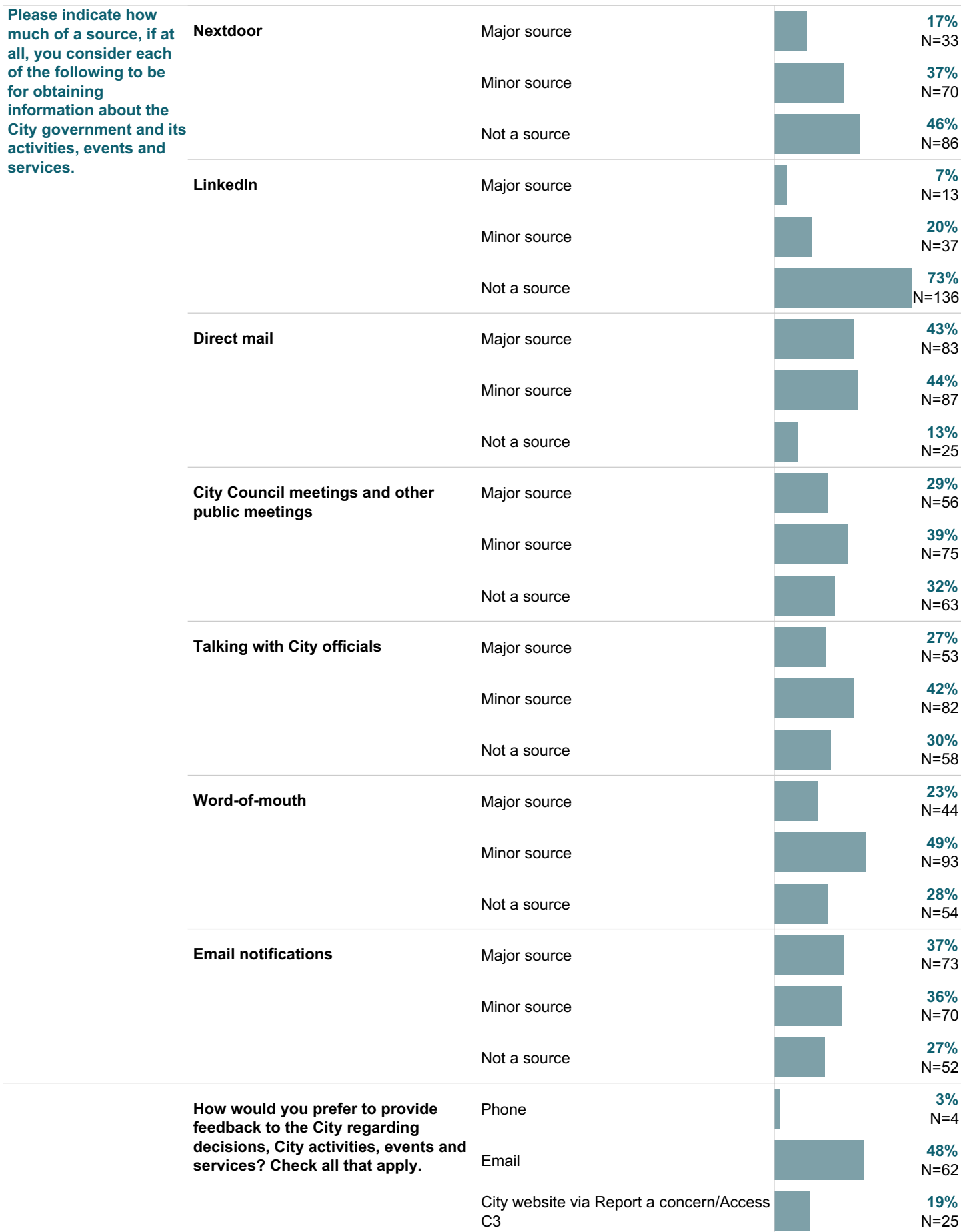
Please rate the following categories of Commerce City government performance.	Being honest	Fair		40% N=66
		Poor		31% N=49
	Being open and transparent to the public	Excellent		1% N=2
		Good		27% N=44
		Fair		41% N=67
		Poor		31% N=49
	Informing residents about issues facing the community	Excellent		1% N=2
		Good		32% N=54
		Fair		39% N=66
		Poor		27% N=45
Overall, how would you rate the quality of the services provided by each of the following?	Treating all residents fairly	Excellent		7% N=11
		Good		36% N=57
		Fair		37% N=59
		Poor		20% N=31
	Treating residents with respect	Excellent		10% N=17
		Good		41% N=69
		Fair		31% N=51
		Poor		18% N=30
	Commerce City	Excellent		1% N=2
		Good		41% N=78
		Fair		34% N=63
		Poor		24% N=45
	The Federal Government	Excellent		4% N=8
		Good		23% N=39

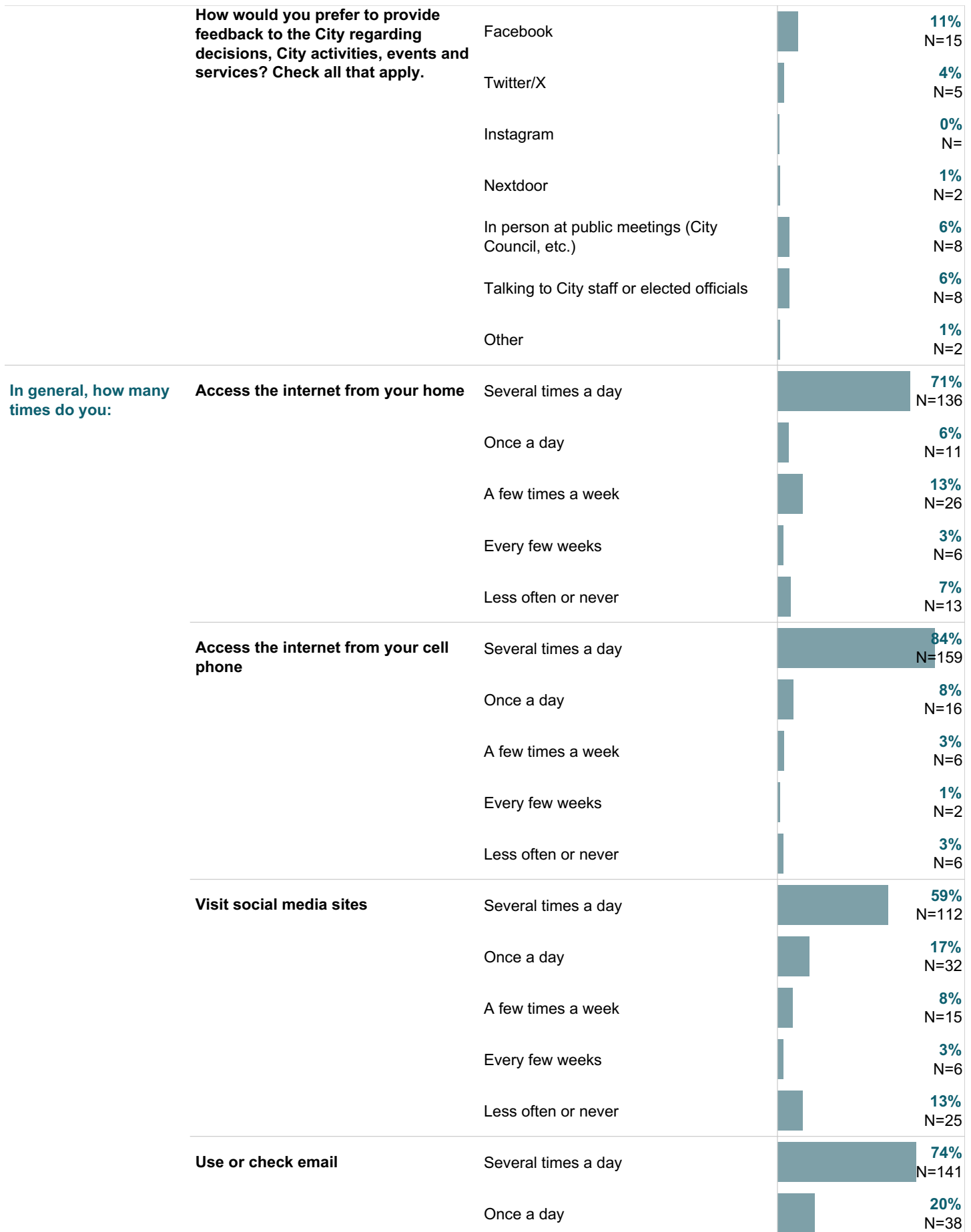
Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	Fair		41% N=72
		Poor		31% N=55
Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years.	Overall economic health	Essential		53% N=104
		Very important		31% N=60
		Somewhat important		14% N=26
		Not at all important		2% N=4
	Overall quality of the transportation system	Essential		25% N=50
		Very important		43% N=85
		Somewhat important		27% N=54
		Not at all important		4% N=8
	Overall design or layout of residential and commercial areas	Essential		37% N=72
		Very important		42% N=83
		Somewhat important		16% N=31
		Not at all important		5% N=11
	Overall quality of the utility infrastructure	Essential		49% N=97
		Very important		37% N=73
		Somewhat important		10% N=19
		Not at all important		4% N=8
	Overall feeling of safety	Essential		54% N=106
		Very important		37% N=72
		Somewhat important		7% N=14
		Not at all important		2% N=5
	Overall quality of natural environment	Essential		33% N=66
		Very important		45% N=89

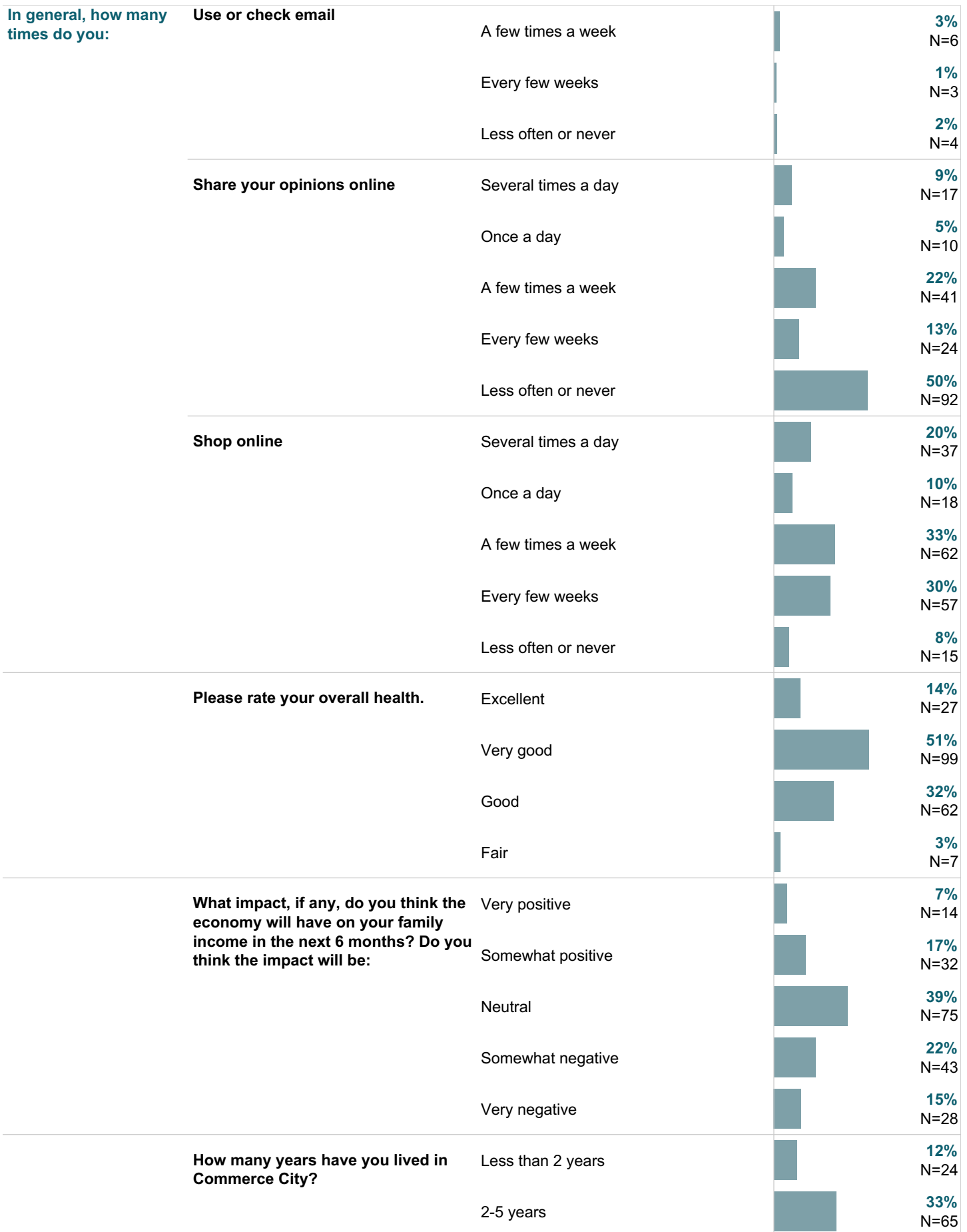
Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years.	Overall quality of natural environment	Somewhat important		19% N=38
		Not at all important		2% N=4
	Overall quality of parks and recreation opportunities	Essential		33% N=66
		Very important		47% N=93
		Somewhat important		16% N=32
		Not at all important		3% N=7
	Overall health and wellness opportunities	Essential		34% N=65
		Very important		44% N=85
		Somewhat important		16% N=32
		Not at all important		6% N=13
	Overall opportunities for education, culture, and the arts	Essential		38% N=74
		Very important		33% N=65
		Somewhat important		18% N=35
		Not at all important		10% N=19
	Residents' connection and engagement with their community	Essential		19% N=38
		Very important		46% N=90
		Somewhat important		25% N=50
		Not at all important		9% N=18
Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services.	City website (www.c3gov.com)	Major source		62% N=121
		Minor source		23% N=45
		Not a source		15% N=29
	Denver Post	Major source		11% N=22
		Minor source		30% N=57
		Not a source		59% N=114

























Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services.
































How many years have you lived in Commerce City?	6-10 years		20% N=39
	11-20 years		18% N=35
	More than 20 years		16% N=32
Which best describes the building you live in?	Single-family detached home		80% N=154
	Townhouse or duplex (may share walls but no units above or below you)		12% N=24
	Condominium or apartment (have units above or below you)		7% N=14
	Other		1% N=2
Do you rent or own your home?	Rent		23% N=45
	Own		77% N=150
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		2% N=3
	\$300 to \$599		4% N=8
	\$600 to \$999		4% N=8
	\$1,000 to \$1,499		13% N=26
	\$1,500 to \$2,499		33% N=62
	\$2,500 to \$3,999		33% N=63
	\$4,000 to \$6,999		10% N=19
	\$7,000 to \$9,999		1% N=1
	\$10,000 or more		0% N=1
Do any children 17 or under live in your household?	No		59% N=114
	Yes		41% N=79
Are you or any other members of your household aged 65 or older?	No		78% N=152
	Yes		22% N=42
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		7% N=12
	\$25,000 to \$49,999		15% N=27

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$50,000 to \$74,999		11% N=20
	\$75,000 to \$99,999		17% N=31
	\$100,000 to \$149,999		23% N=41
	\$150,000 to \$199,999		18% N=33
	\$200,000 to \$299,999		8% N=14
	\$300,000 or more		1% N=2
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		56% N=107
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		44% N=85
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		2% N=4
	Asian		2% N=5
	Black or African American		5% N=10
	Native Hawaiian or Other Pacific Islander		1% N=2
	White		74% N=142
	A race not listed		21% N=39
In which category is your age?	18-24 years		3% N=5
	25-34 years		28% N=54
	35-44 years		26% N=50
	45-54 years		18% N=35
	55-64 years		8% N=16
	65-74 years		11% N=22
	75 years or older		6% N=12
What is your gender?	Woman		50% N=96
	Man		50% N=96

Methods (Open Participation)



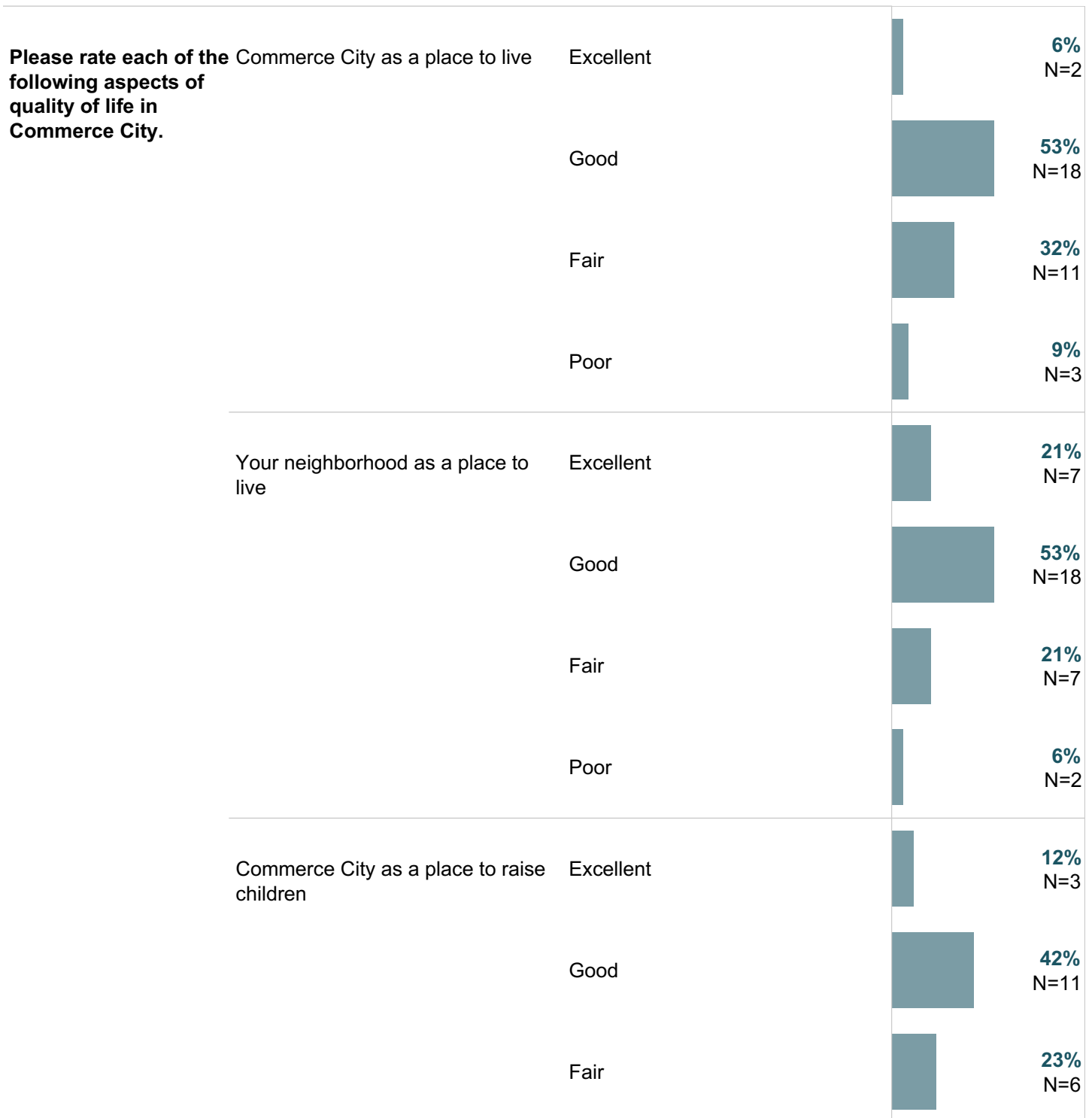
As part of its participation in The National Community Survey™ (The NCS™), the City of Commerce City conducted a survey of 200 residents. Survey invitations were mailed to randomly selected households and data were collected from November 17, 2023 to December 29, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.

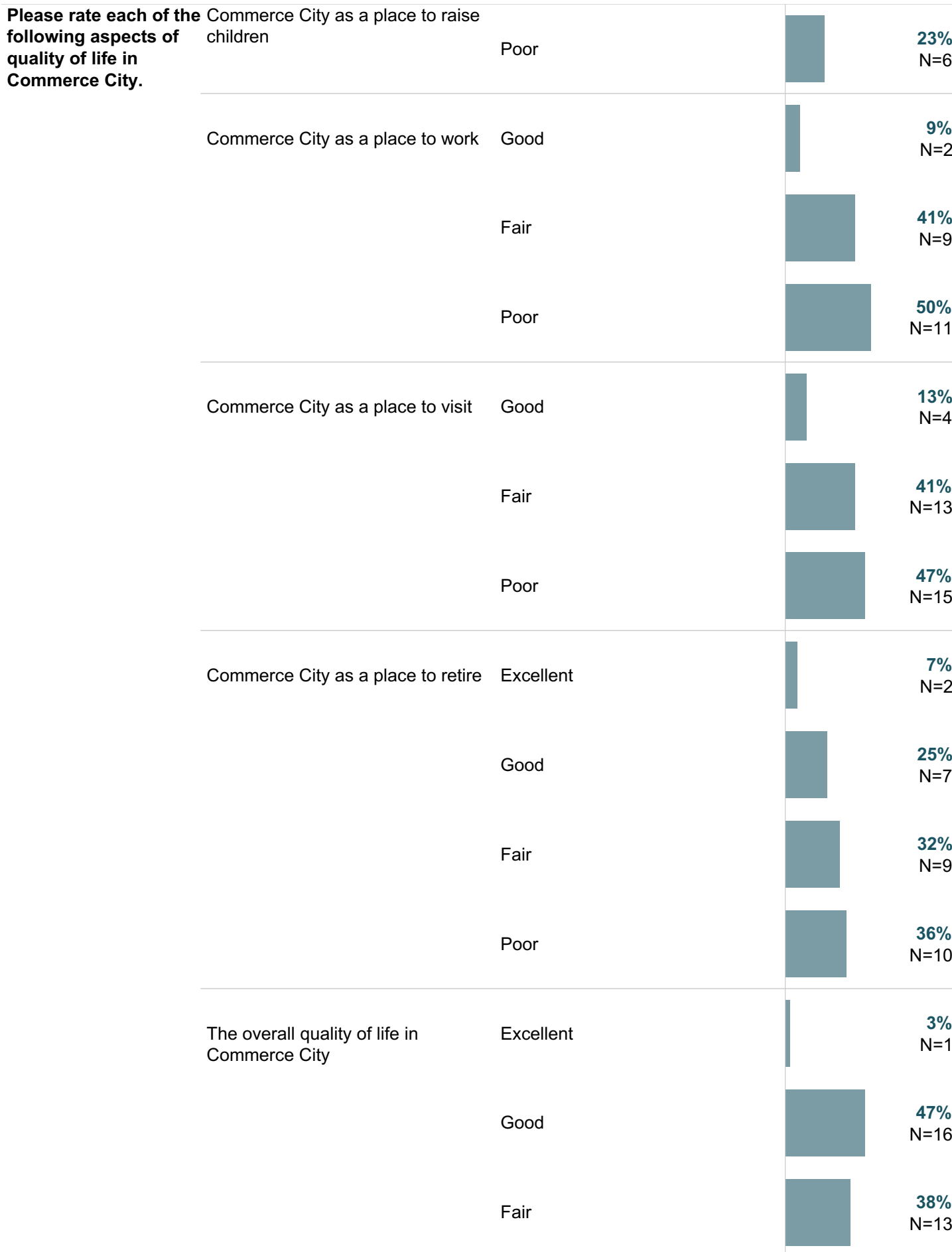
After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Commerce City. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all Commerce City residents and became available on December 15, 2023. The survey remained open for two weeks and there were 34 responses.















The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. Due to limited response, the results were not statistically weighted.

Open Participation Survey Results















This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.



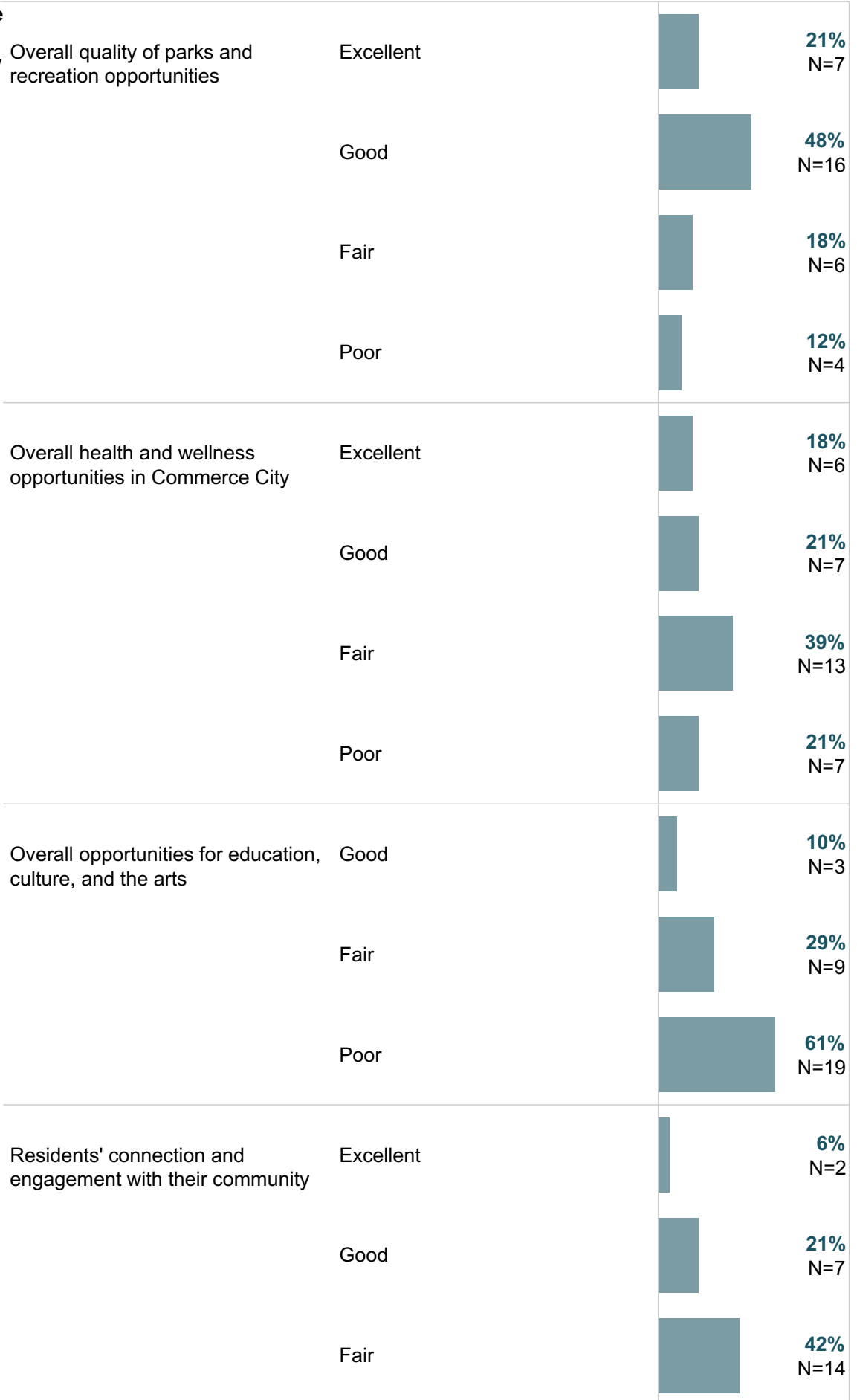
















Please rate each of the following aspects of quality of life in Commerce City.	The overall quality of life in Commerce City	Poor		12% N=4
	Sense of community	Excellent		6% N=2
		Good		21% N=7
		Fair		41% N=14
		Poor		32% N=11
Please rate each of the following characteristics as they relate to Commerce City as a whole.	Overall economic health of Commerce City	Good		30% N=10
		Fair		45% N=15
		Poor		24% N=8
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Commerce City	Excellent		3% N=1
		Good		22% N=7
		Fair		22% N=7
		Poor		53% N=17
	Overall design or layout of Commerce City's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Excellent		6% N=2
		Good		30% N=10

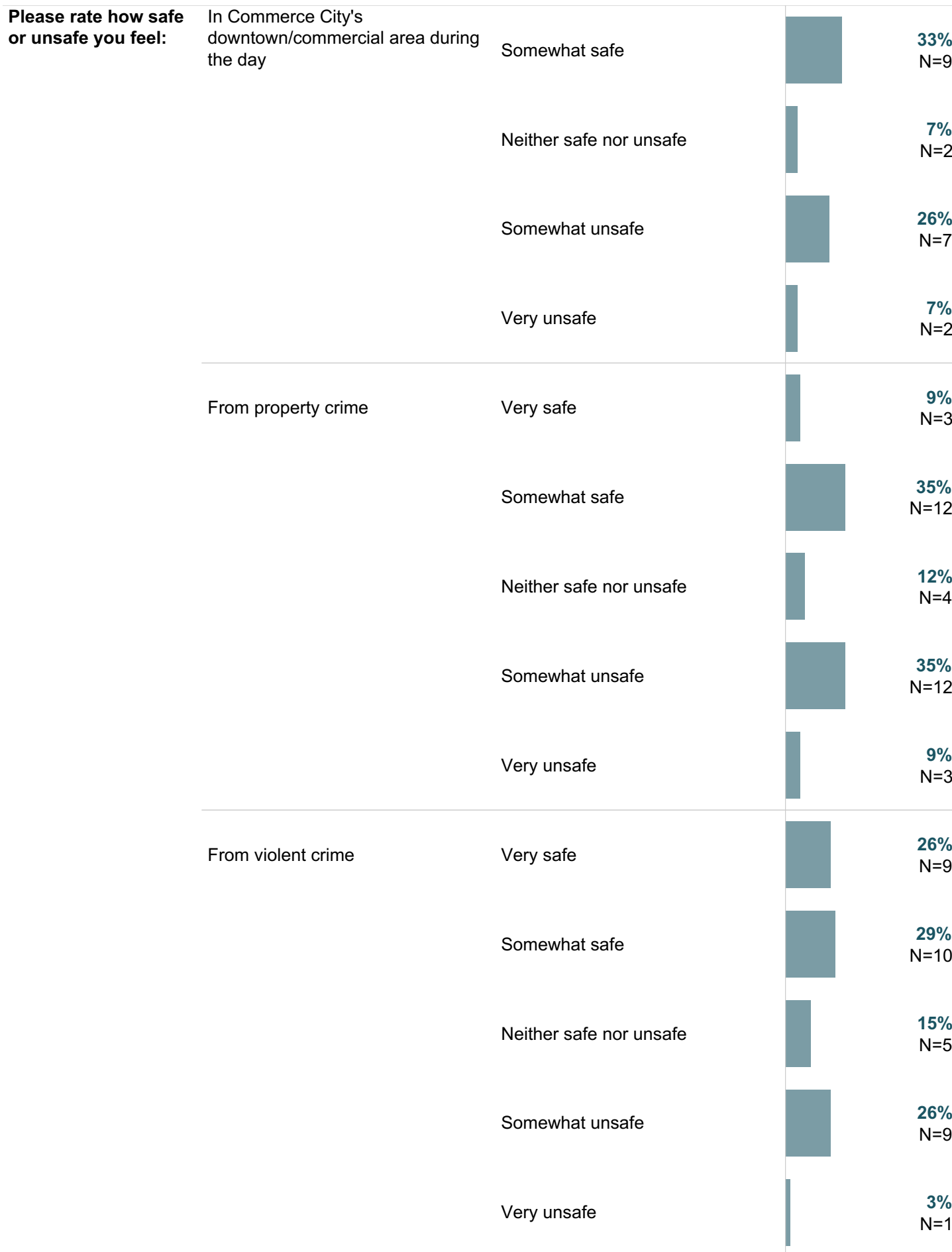
Please rate each of the following characteristics as they relate to Commerce City as a whole.

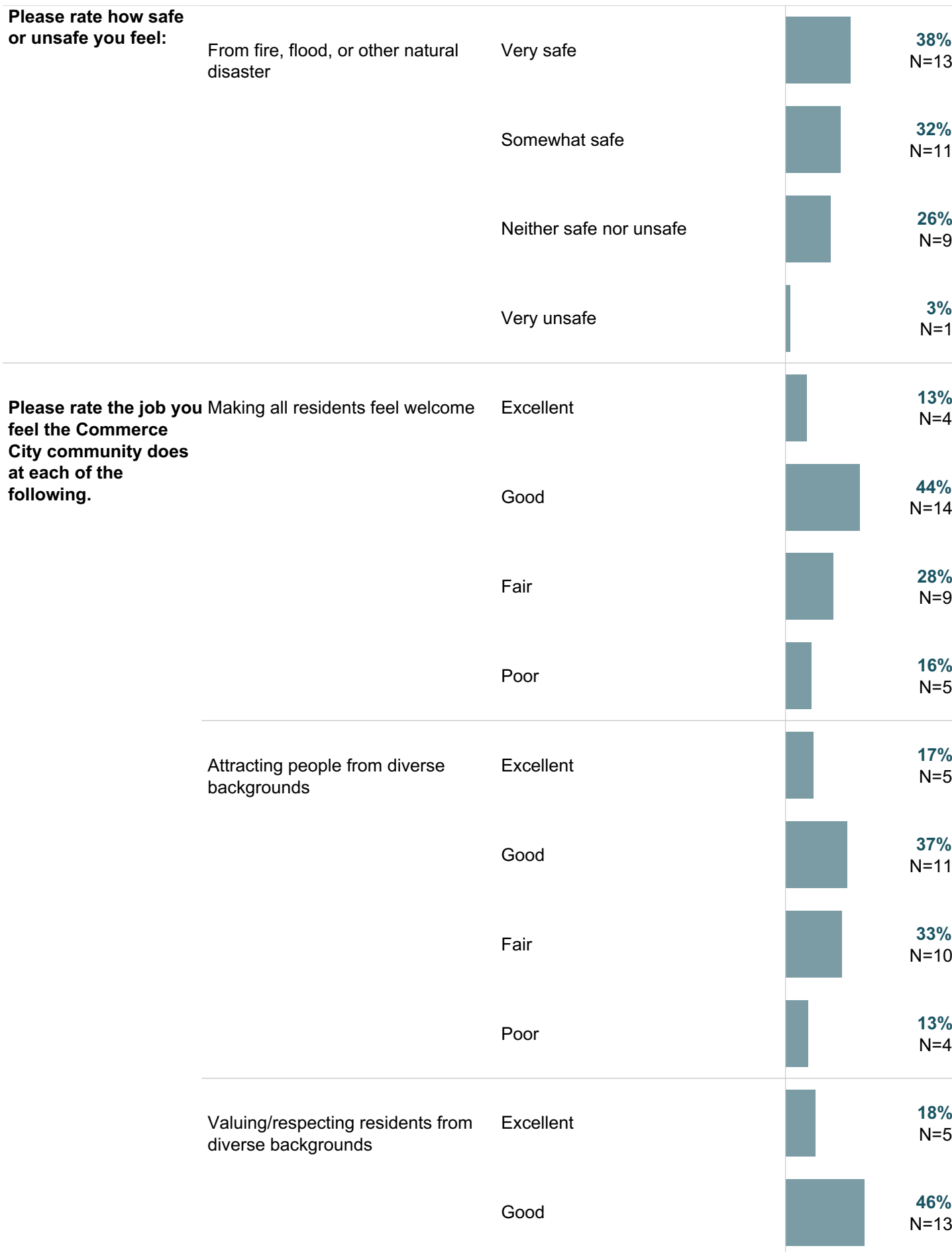
Overall design or layout of Commerce City's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Fair		33% N=11
	Poor		30% N=10
Overall quality of the utility infrastructure in Commerce City (water, sewer, storm water, electric/gas, broadband)	Excellent		13% N=4
	Good		47% N=15
	Fair		34% N=11
	Poor		6% N=2
Overall feeling of safety in Commerce City	Excellent		9% N=3
	Good		30% N=10
	Fair		48% N=16
	Poor		12% N=4
Overall quality of natural environment in Commerce City	Excellent		12% N=4
	Good		36% N=12
	Fair		39% N=13
	Poor		12% N=4















Please rate each of the following characteristics as they relate to Commerce City as a whole.



following characteristics as they relate to Commerce City as a whole.	Residents' connection and engagement with their community	Poor		30% N=10
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Commerce City to someone who asks	Very likely		9% N=3
		Somewhat likely		59% N=20
		Somewhat unlikely		18% N=6
		Very unlikely		15% N=5
	Remain in Commerce City for the next five years	Very likely		52% N=17
		Somewhat likely		30% N=10
		Somewhat unlikely		12% N=4
		Very unlikely		6% N=2
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		56% N=19
		Somewhat safe		24% N=8
		Neither safe nor unsafe		9% N=3
		Somewhat unsafe		12% N=4
	In Commerce City's downtown/commercial area during the day	Very safe		26% N=7





Please rate the job you feel the Commerce City community does at each of the following.	Valuing/respecting residents from diverse backgrounds	Fair		18% N=5
		Poor		18% N=5
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent		8% N=2
		Good		12% N=3
		Fair		44% N=11
		Poor		36% N=9
Please rate each of the following in the Commerce City community.	Overall quality of business and service establishments in Commerce City	Good		21% N=7
		Fair		21% N=7
		Poor		59% N=20
	Variety of business and service establishments in Commerce City	Good		6% N=2
		Fair		32% N=11
		Poor		62% N=21
	Vibrancy of downtown/commercial area	Good		4% N=1
		Fair		19% N=5



Please also rate each of the following in the Commerce City community.

Traffic flow on major streets

Excellent



9%
N=3

Good



24%
N=8

Fair



36%
N=12

Poor



30%
N=10

Ease of public parking

Excellent



17%
N=5

Good



45%
N=13

Fair



34%
N=10

Poor



3%
N=1

Ease of travel by car in Commerce City

Excellent



15%
N=5

Good



45%
N=15

Fair



24%
N=8

Poor



15%
N=5

Ease of travel by public transportation in Commerce City

Excellent



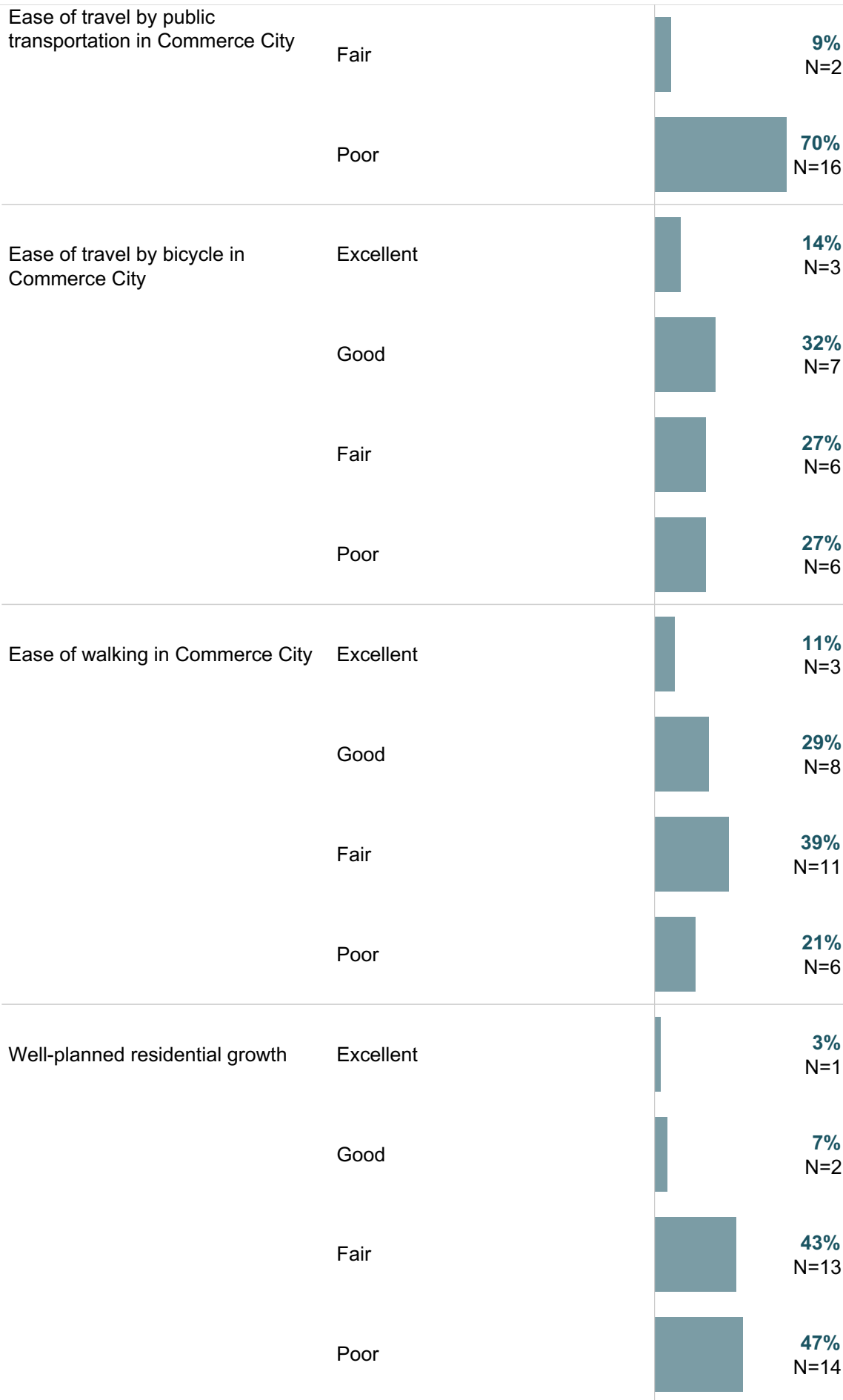
4%
N=1

Good

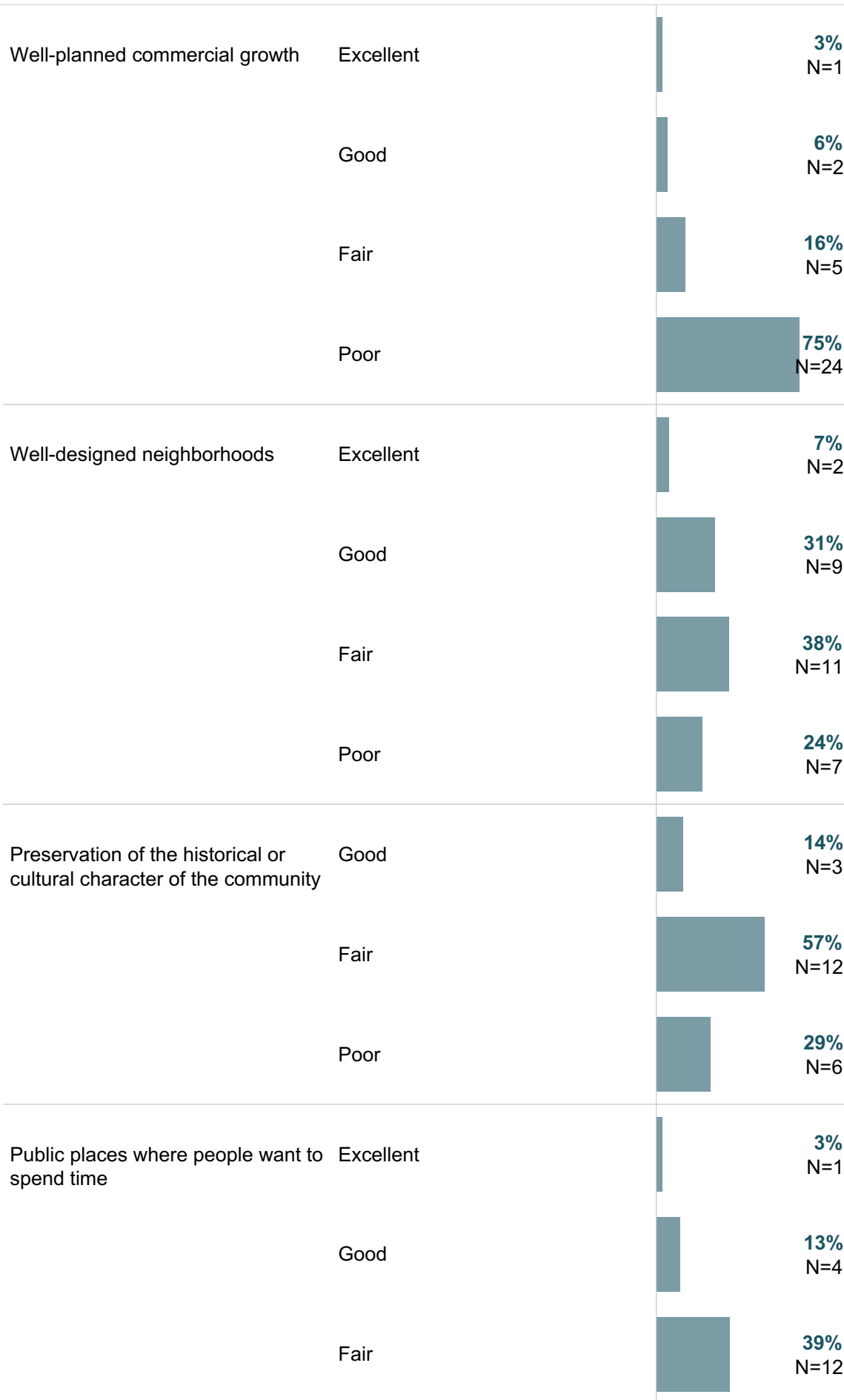






17%
N=4

Please also rate each of the following in the Commerce City community.

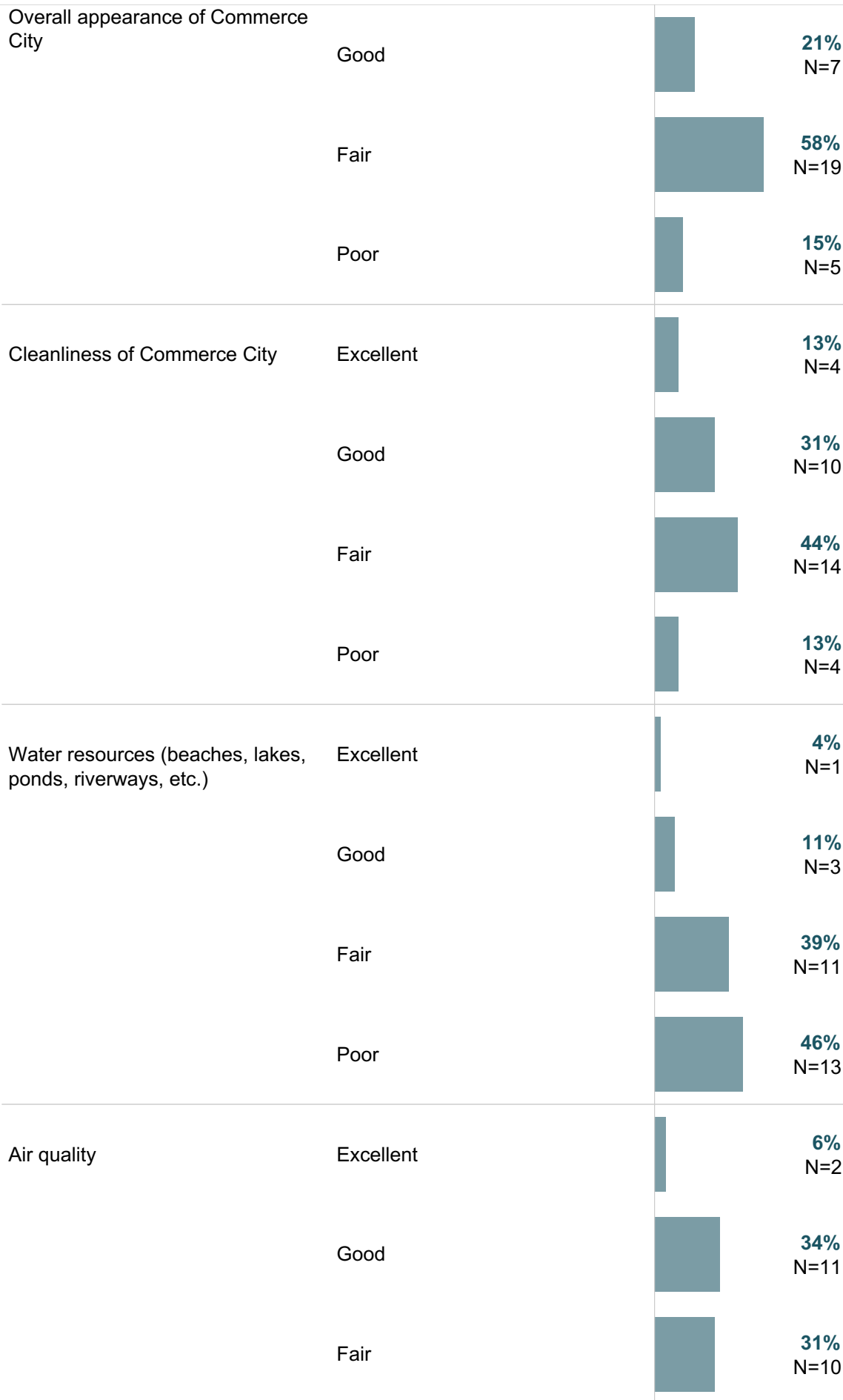


Please also rate each of the following in the Commerce City community.

















Please also rate each of the following in the Commerce City community.	Public places where people want to spend time	Poor		45% N=14
	Variety of housing options	Excellent		7% N=2
		Good		30% N=9
		Fair		33% N=10
		Poor		30% N=9
	Availability of affordable quality housing	Excellent		4% N=1
		Good		25% N=6
		Fair		38% N=9
		Poor		33% N=8
	Overall quality of new development in Commerce City	Excellent		6% N=2
		Good		29% N=9
		Fair		32% N=10
		Poor		32% N=10
	Overall appearance of Commerce City	Excellent		6% N=2

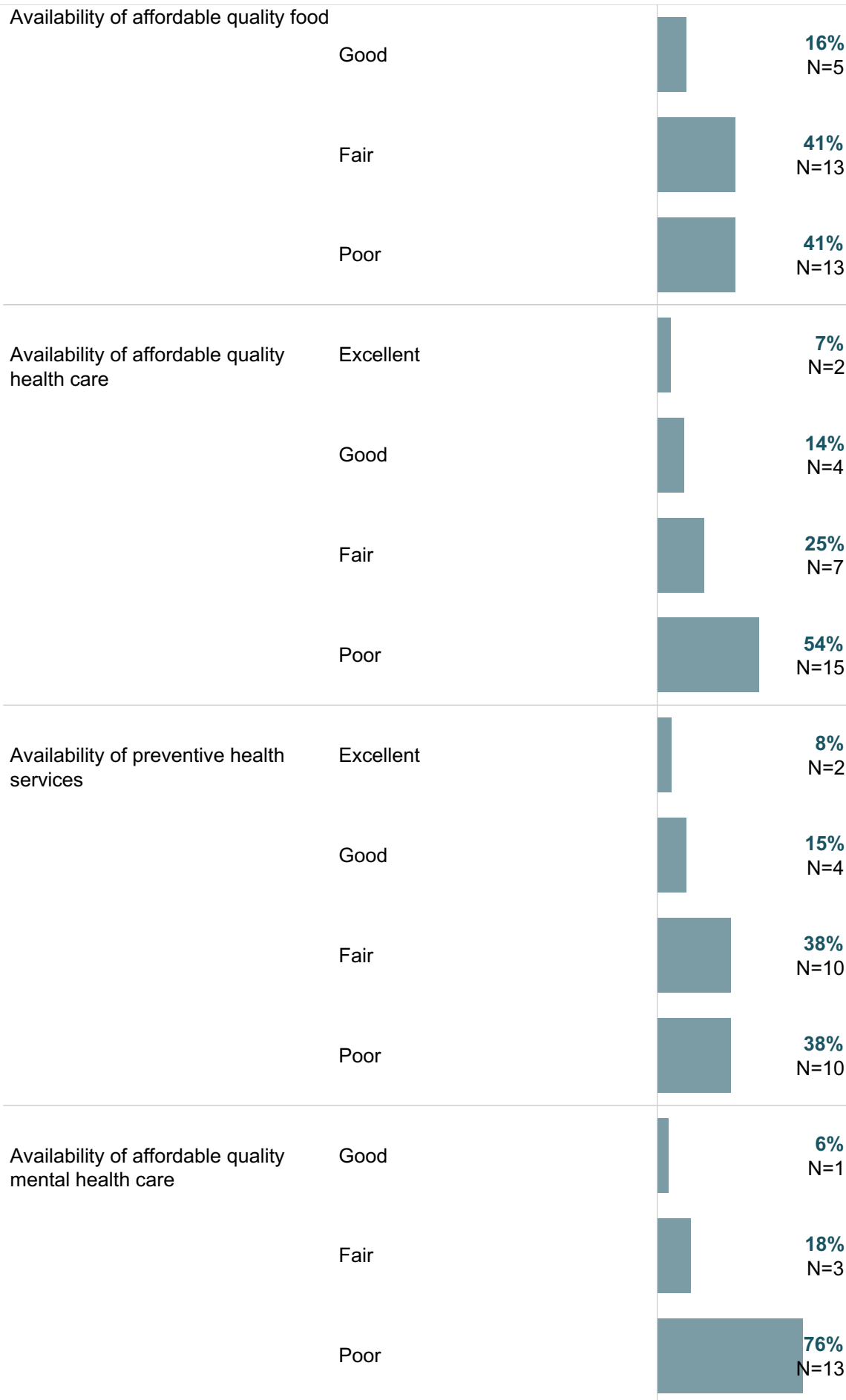
Please also rate each of the following in the Commerce City community.

















Please also rate each of the following in the Commerce City community.

Air quality	Poor		28% N=9
	Excellent		13% N=4
	Good		39% N=12
	Fair		35% N=11
	Poor		13% N=4
Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent		19% N=6
	Good		35% N=11
	Fair		32% N=10
	Poor		13% N=4
Recreational opportunities	Excellent		22% N=7
	Good		25% N=8
	Fair		38% N=12
	Poor		16% N=5
Availability of affordable quality food	Excellent		3% N=1

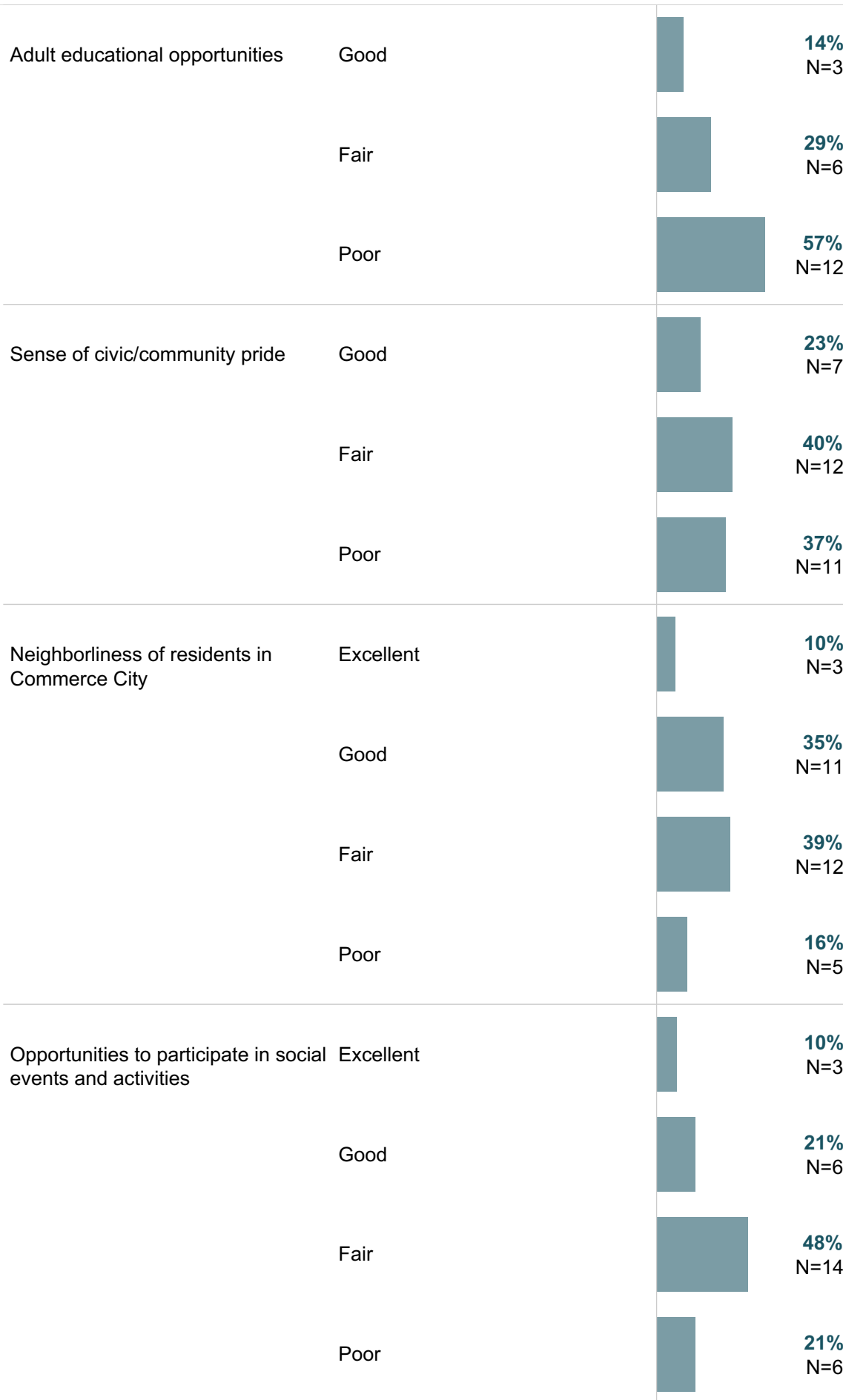
Please also rate each of the following in the Commerce City community.



Please also rate each of the following in the Commerce City community.

Opportunities to attend cultural/arts/music activities	Good		10% N=3
	Fair		45% N=13
	Poor		45% N=13
Community support for the arts	Excellent		4% N=1
	Good		17% N=4
	Fair		35% N=8
	Poor		43% N=10
Availability of affordable quality childcare/preschool	Excellent		7% N=1
	Good		21% N=3
	Fair		50% N=7
	Poor		21% N=3
K-12 education	Good		30% N=7
	Fair		35% N=8
	Poor		35% N=8

Please also rate each of the following in the Commerce City community.



Please also rate each of the following in the Commerce City community.

Opportunities to attend special events and festivals

Excellent



Good



Fair



Poor



Opportunities to volunteer

Good



Fair



Poor



Opportunities to participate in community matters

Excellent



Good



Fair



Poor



Openness and acceptance of the community toward people of diverse backgrounds

Excellent

















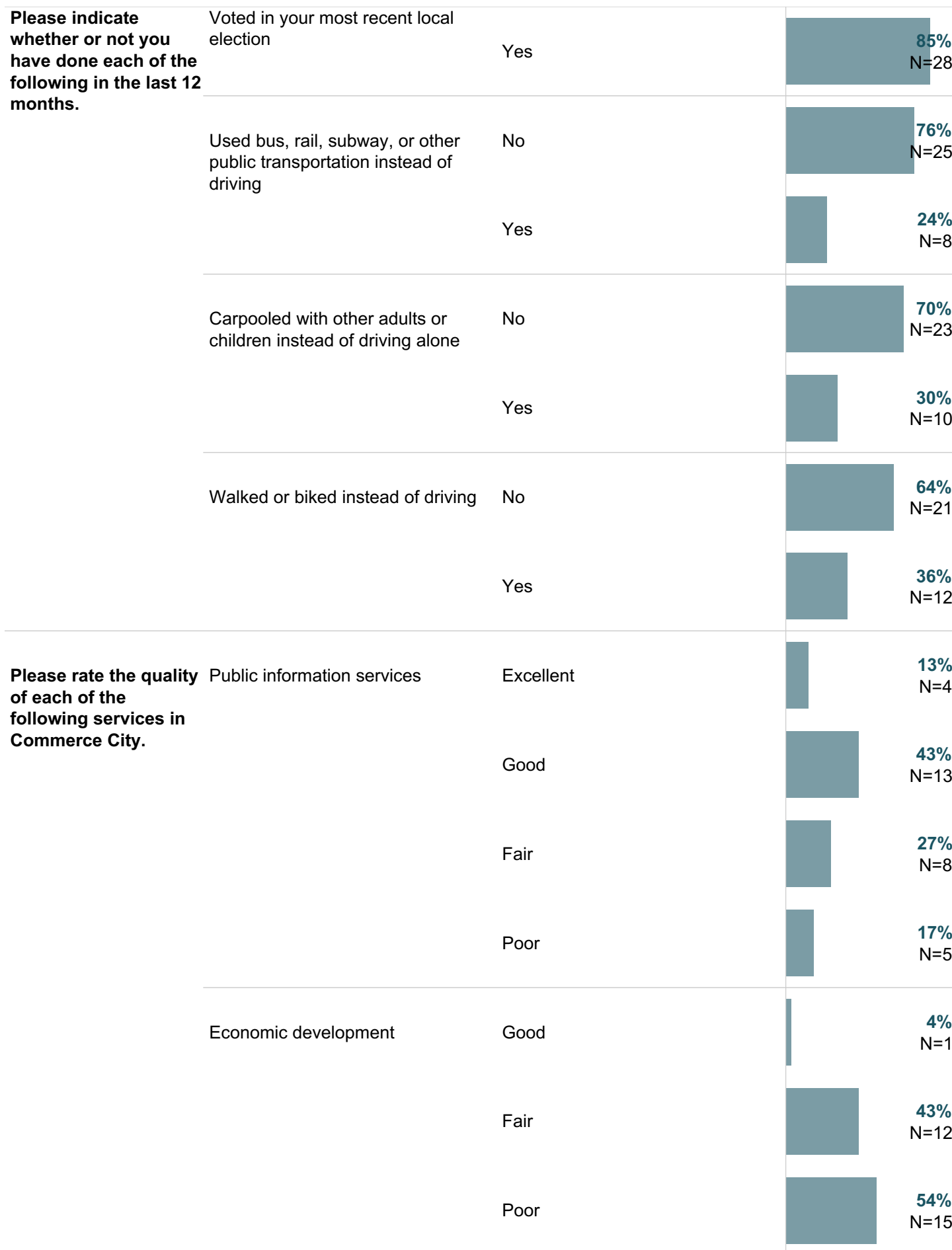
Good



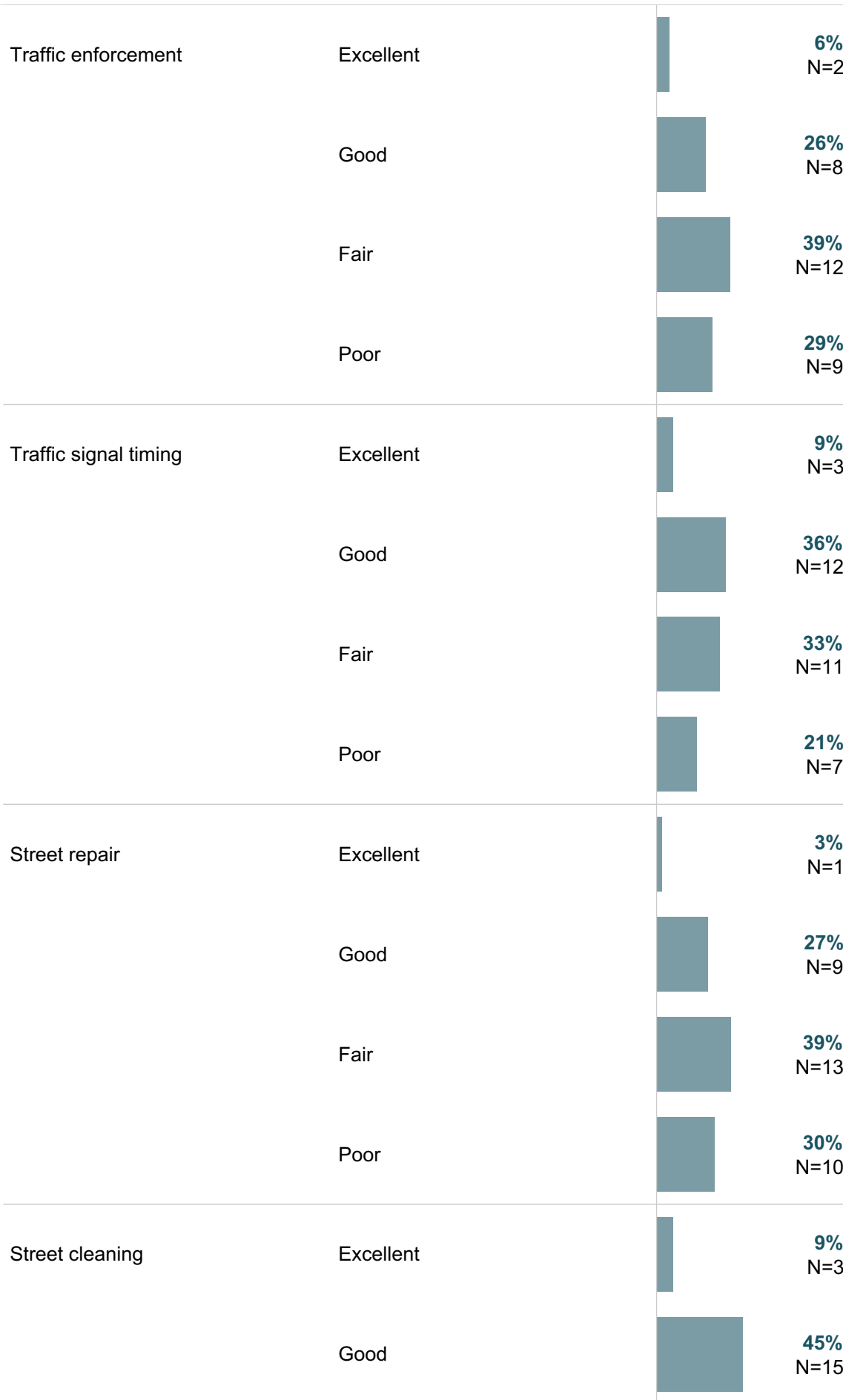
Fair



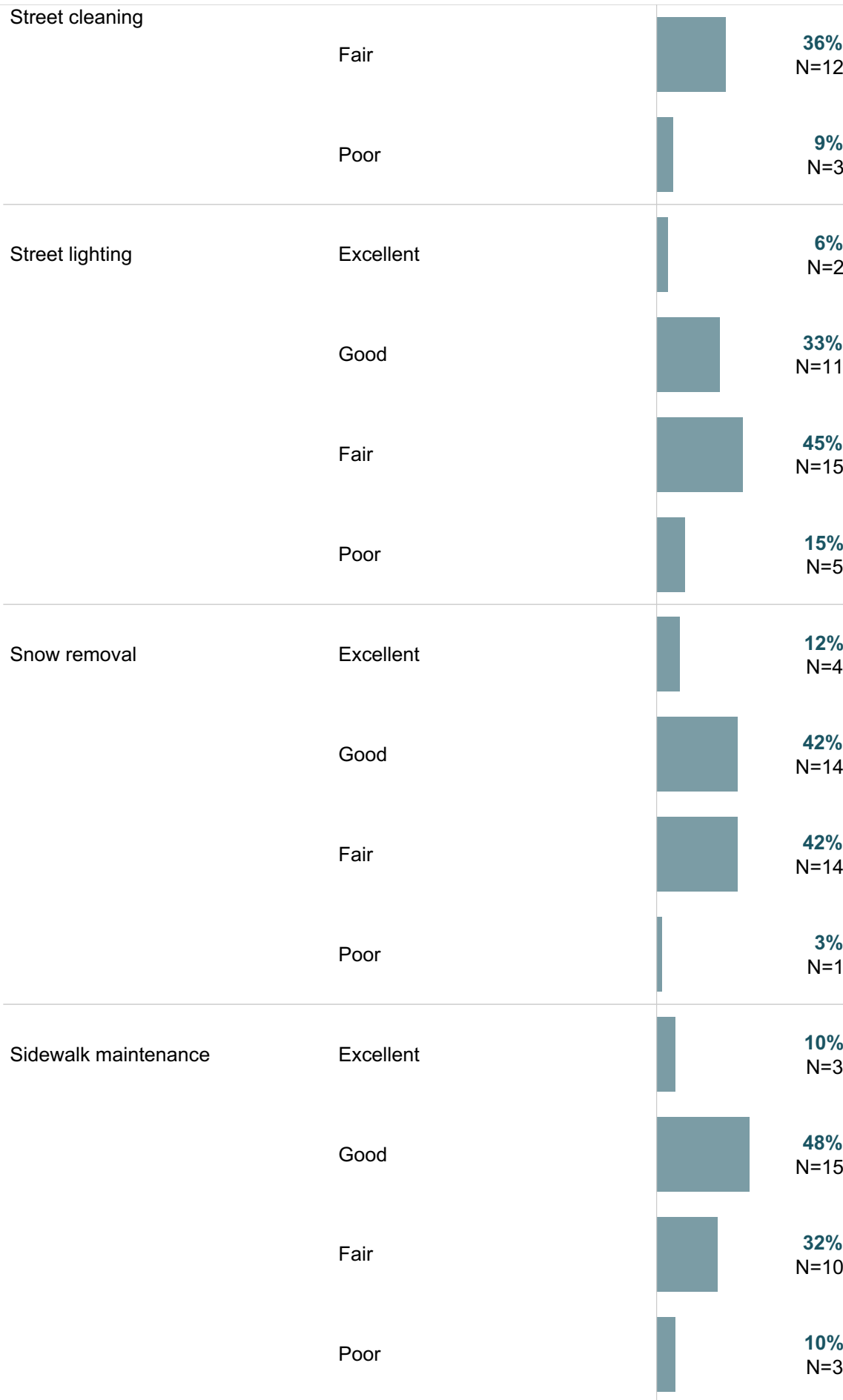
Please also rate each of the following in the Commerce City community.	Openness and acceptance of the community toward people of diverse backgrounds	Poor		11% N=3
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Commerce City (in-person, phone, email, or web) for help or information	No		34% N=11
		Yes		66% N=21
	Contacted Commerce City elected officials (in-person, phone, email, or web) to express your opinion	No		55% N=18
		Yes		45% N=15
	Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	No		48% N=16
		Yes		52% N=17
	Watched (online or on television) a local public meeting	No		45% N=15
		Yes		55% N=18
	Volunteered your time to some group/activity in Commerce City	No		58% N=19
		Yes		42% N=14
	Campaigned or advocated for a local issue, cause, or candidate	No		55% N=18
		Yes		45% N=15
	Voted in your most recent local election	No		15% N=5



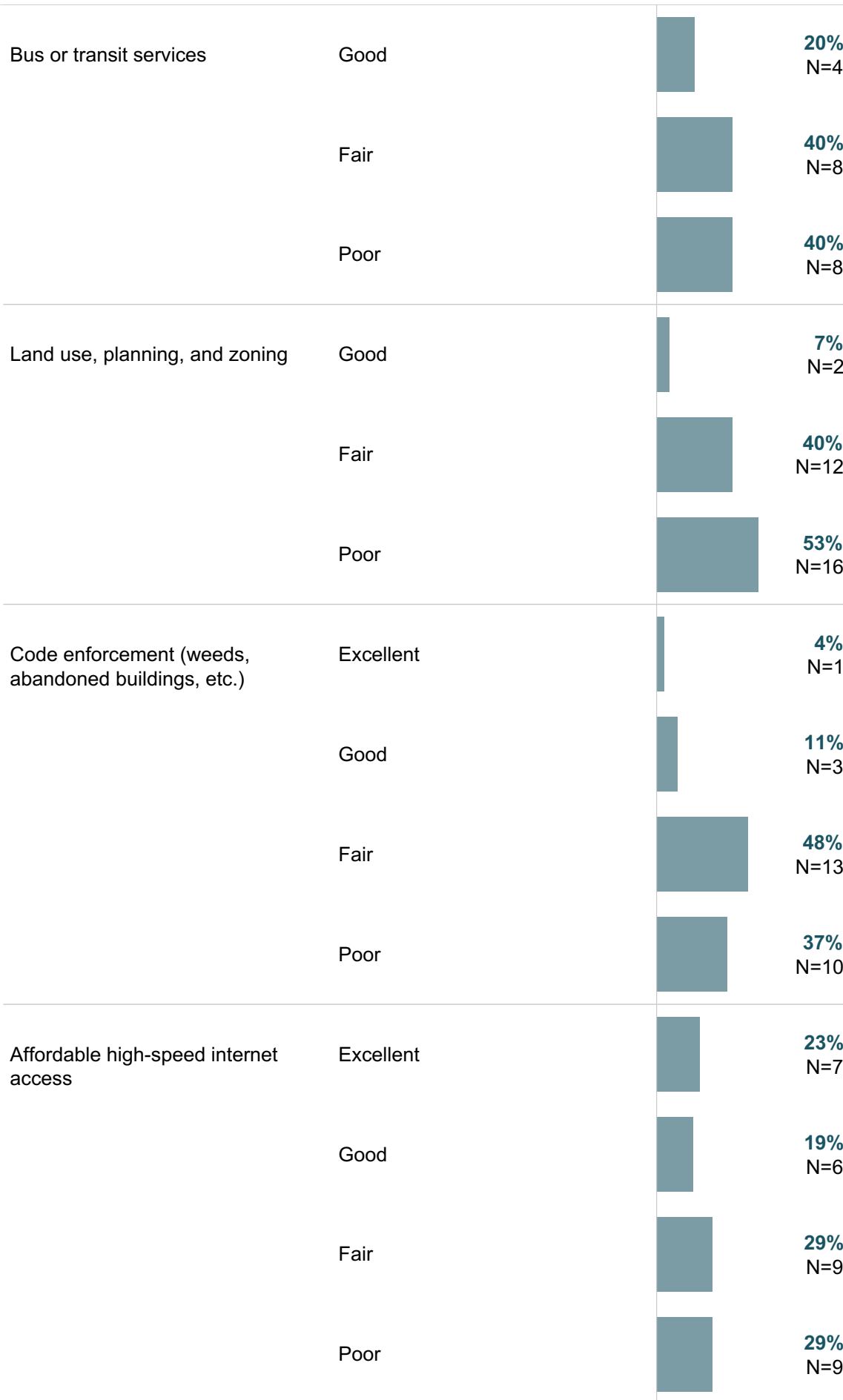
Please rate the quality of each of the following services in Commerce City.



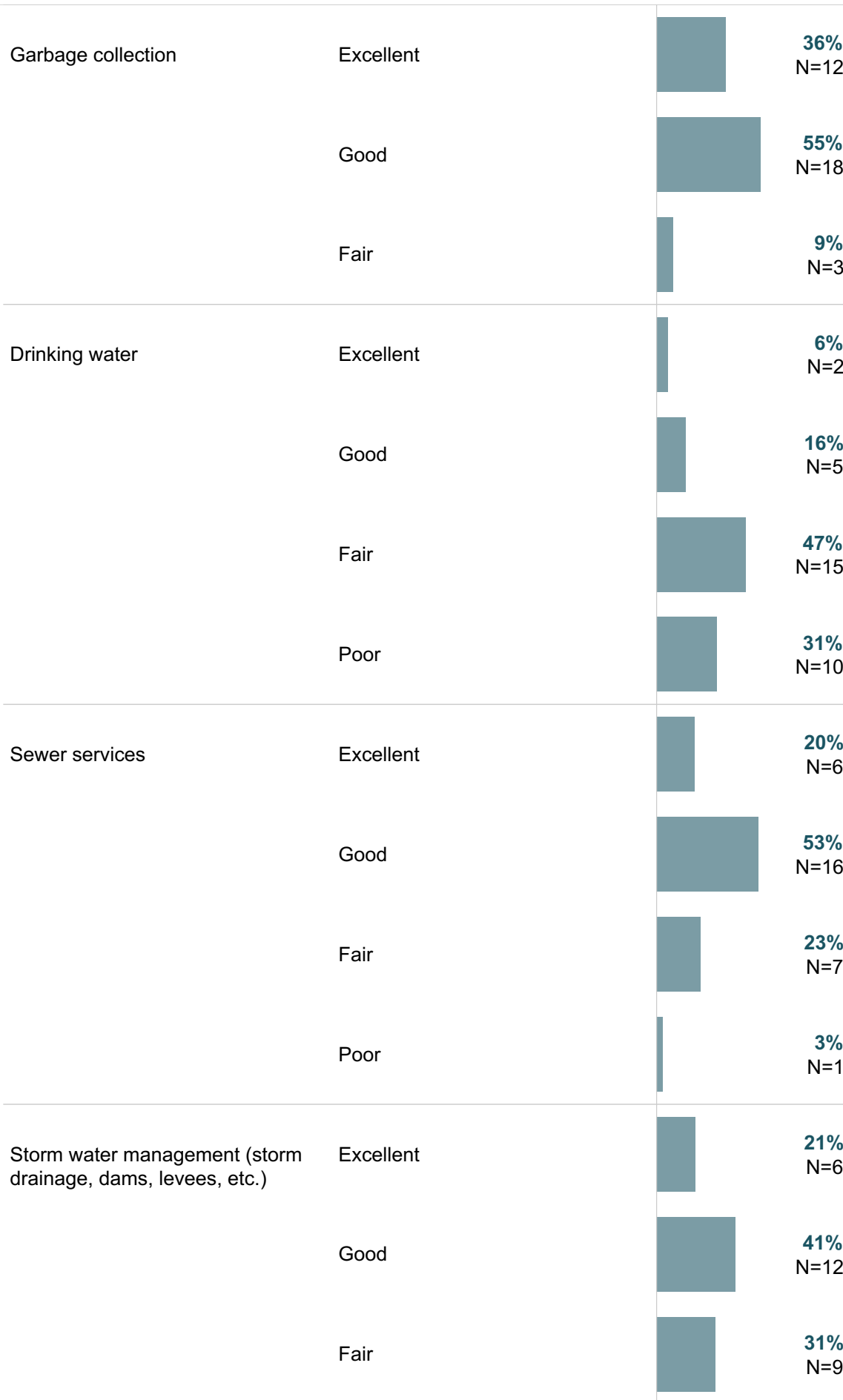
Please rate the quality of each of the following services in Commerce City.








Please rate the quality of each of the following services in Commerce City.

















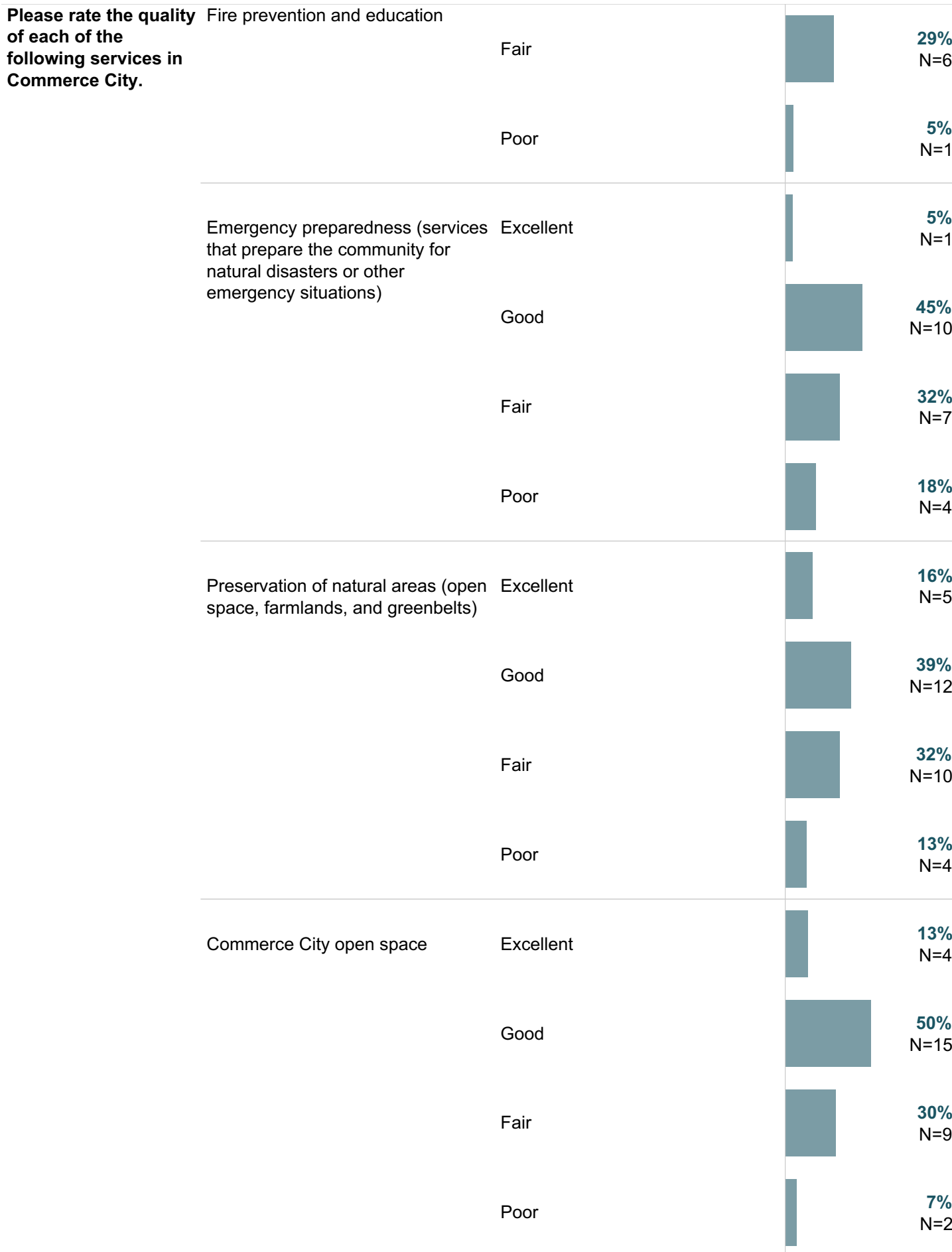
Please rate the quality of each of the following services in Commerce City.



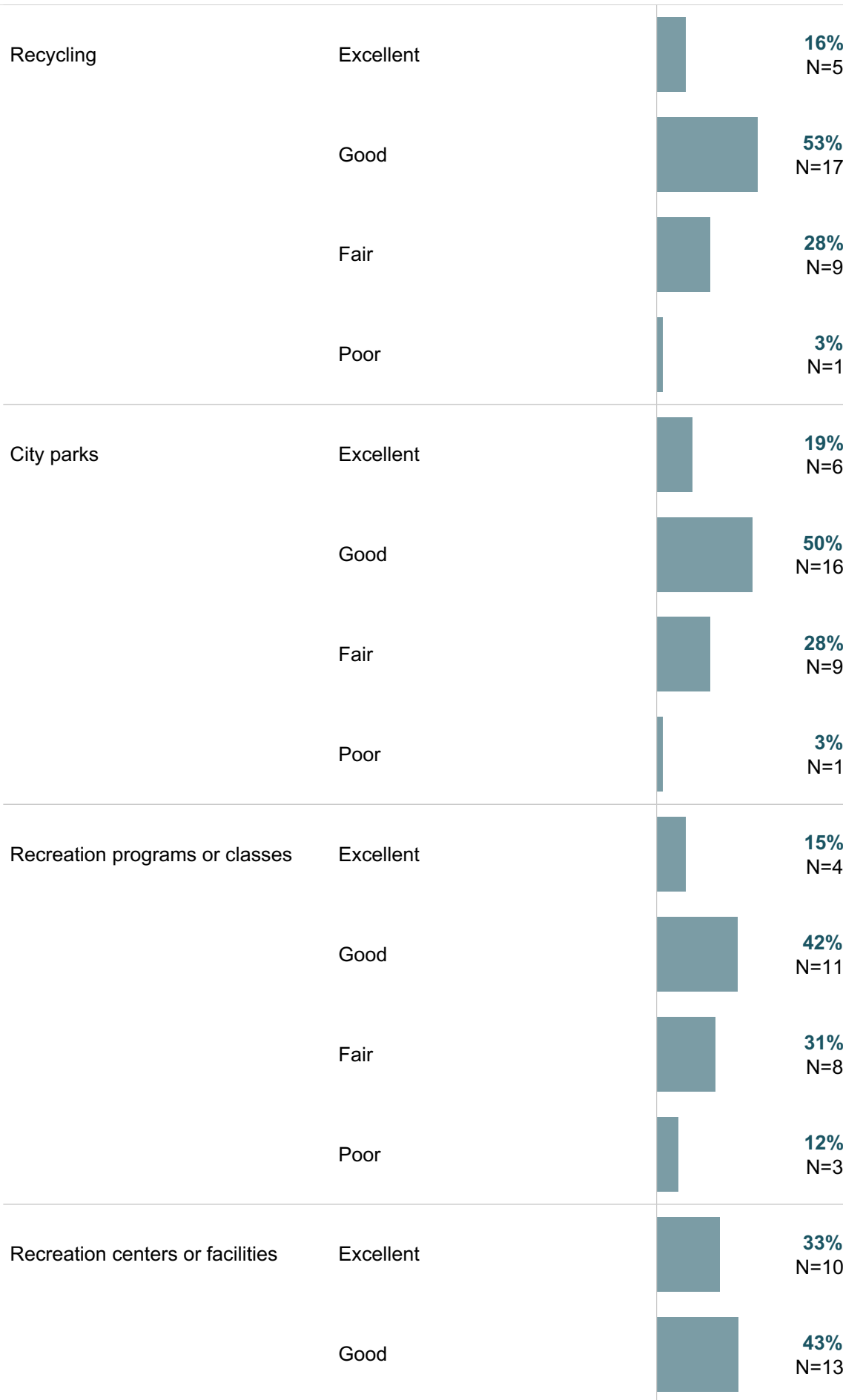
Please rate the quality of each of the following services in Commerce City.	Storm water management (storm drainage, dams, levees, etc.)	Poor		7% N=2
	Power (electric and/or gas) utility	Excellent		24% N=8
		Good		58% N=19
		Fair		15% N=5
		Poor		3% N=1
Utility billing	Utility billing	Excellent		15% N=5
		Good		52% N=17
		Fair		33% N=11
Police services	Police services	Excellent		13% N=4
		Good		47% N=14
		Fair		33% N=10
		Poor		7% N=2
Crime prevention	Crime prevention	Excellent		7% N=2
		Good		21% N=6

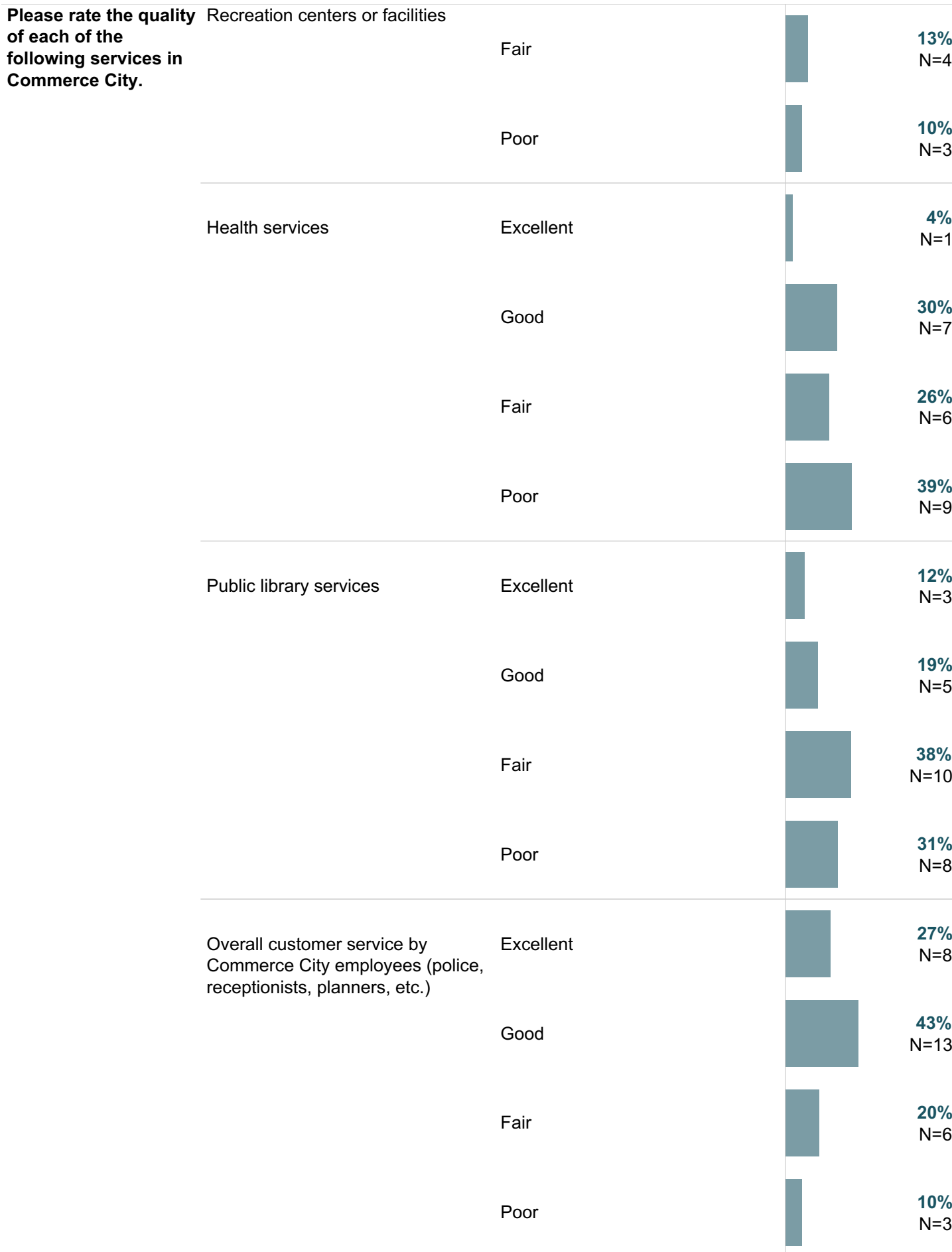
Please rate the quality of each of the following services in Commerce City.

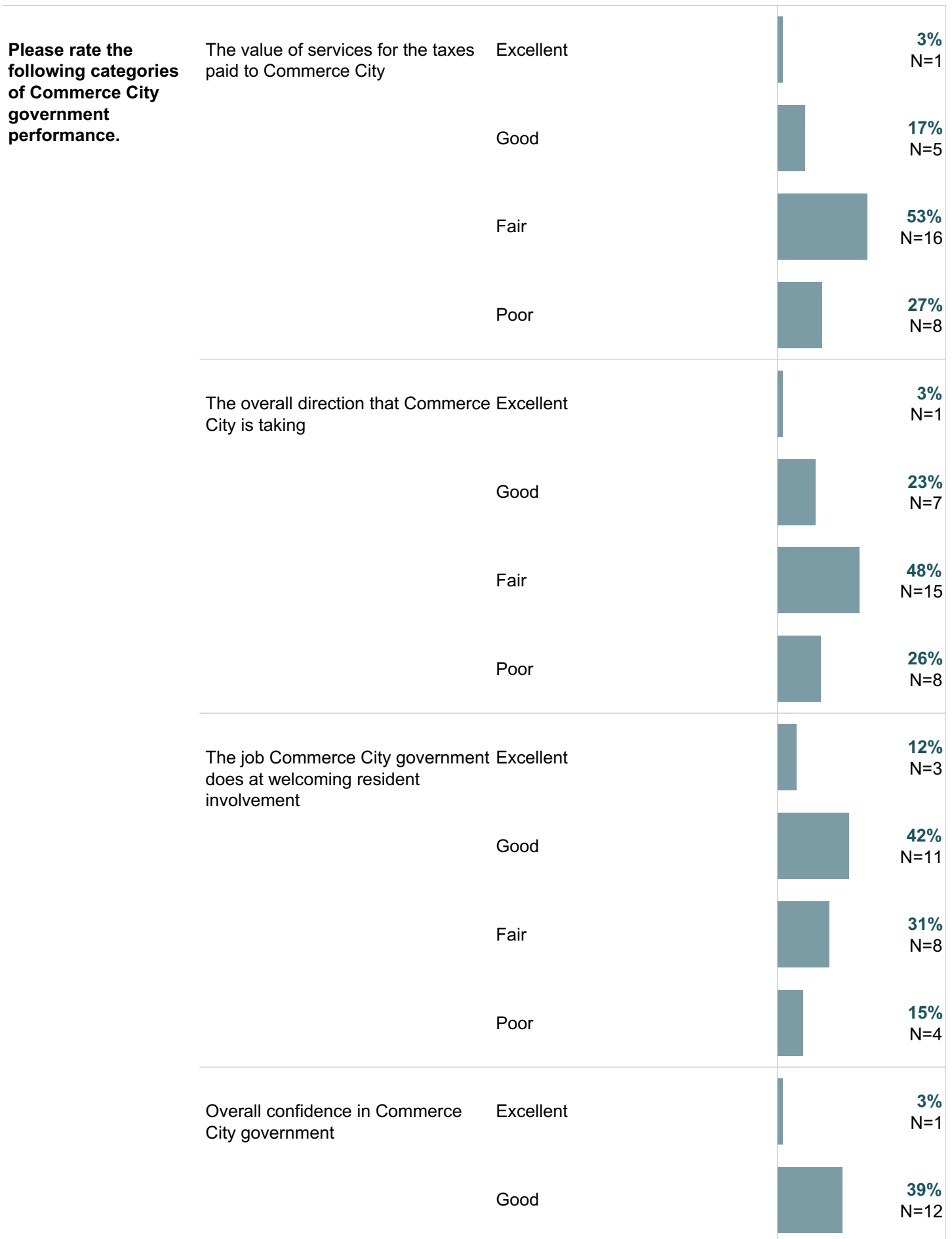
Crime prevention	Fair		52% N=15
	Poor		21% N=6
Animal control	Excellent		19% N=5
	Good		38% N=10
	Fair		42% N=11
Ambulance or emergency medical services	Excellent		26% N=6
	Good		39% N=9
	Fair		35% N=8
Fire services	Excellent		22% N=6
	Good		56% N=15
	Fair		19% N=5
	Poor		4% N=1
Fire prevention and education	Excellent		14% N=3
	Good		52% N=11































Please rate the quality of each of the following services in Commerce City.

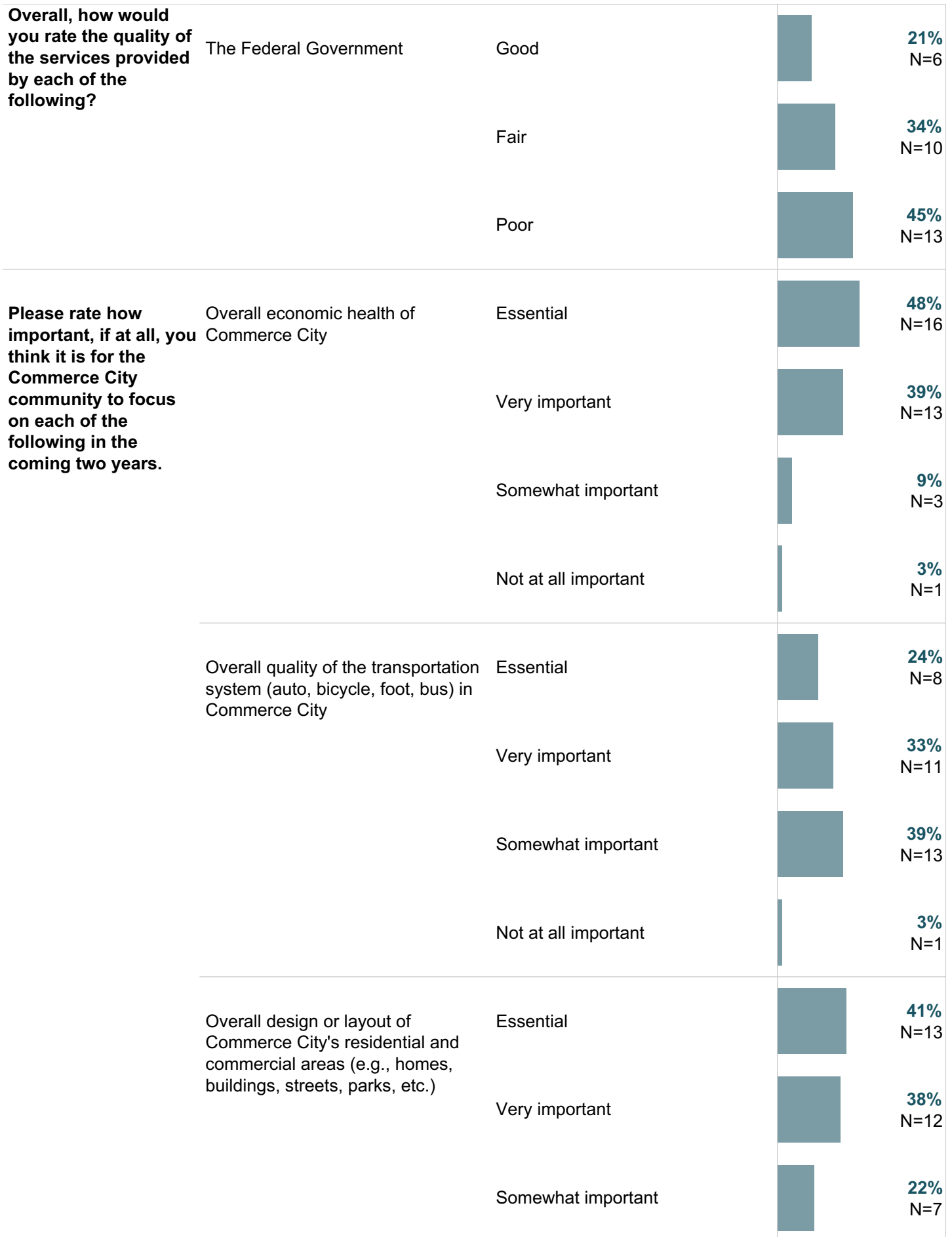


































Please rate the following categories of Commerce City government performance.	Overall confidence in Commerce City government	Fair		42% N=13
		Poor		16% N=5
	Generally acting in the best interest of the community	Good		40% N=12
		Fair		40% N=12
		Poor		20% N=6
	Being honest	Excellent		11% N=3
		Good		33% N=9
		Fair		37% N=10
		Poor		19% N=5
	Being open and transparent to the public	Excellent		10% N=3
		Good		34% N=10
		Fair		38% N=11
		Poor		17% N=5
	Informing residents about issues facing the community	Excellent		13% N=4

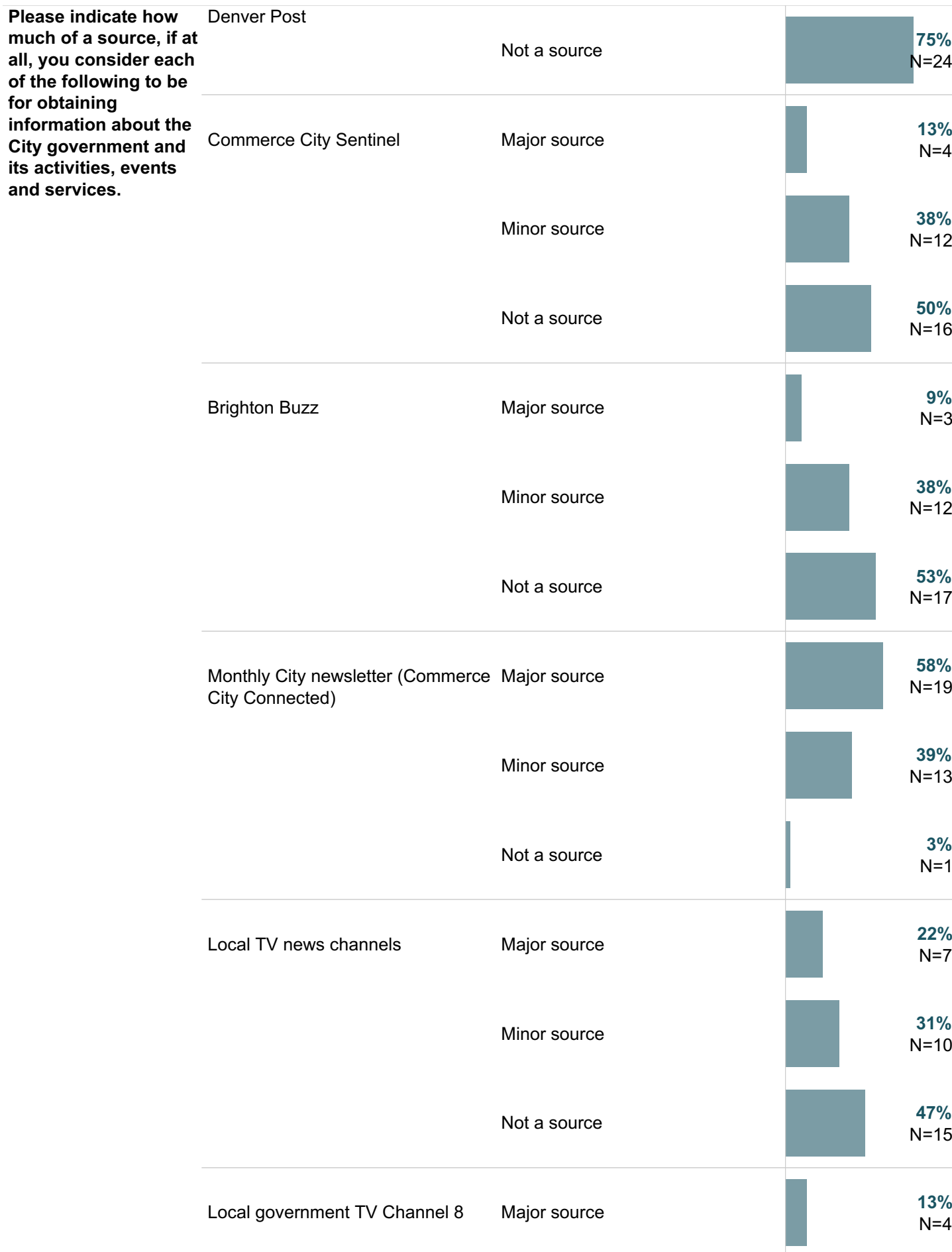
Please rate the following categories of Commerce City government performance.	Informing residents about issues facing the community	Good		25% N=8
		Fair		38% N=12
		Poor		25% N=8
	Treating all residents fairly	Excellent		15% N=4
		Good		46% N=12
		Fair		27% N=7
		Poor		12% N=3
	Treating residents with respect	Excellent		17% N=5
		Good		45% N=13
		Fair		28% N=8
		Poor		10% N=3
Overall, how would you rate the quality of the services provided by each of the following?	Commerce City	Good		50% N=15
		Fair		40% N=12
		Poor		10% N=3

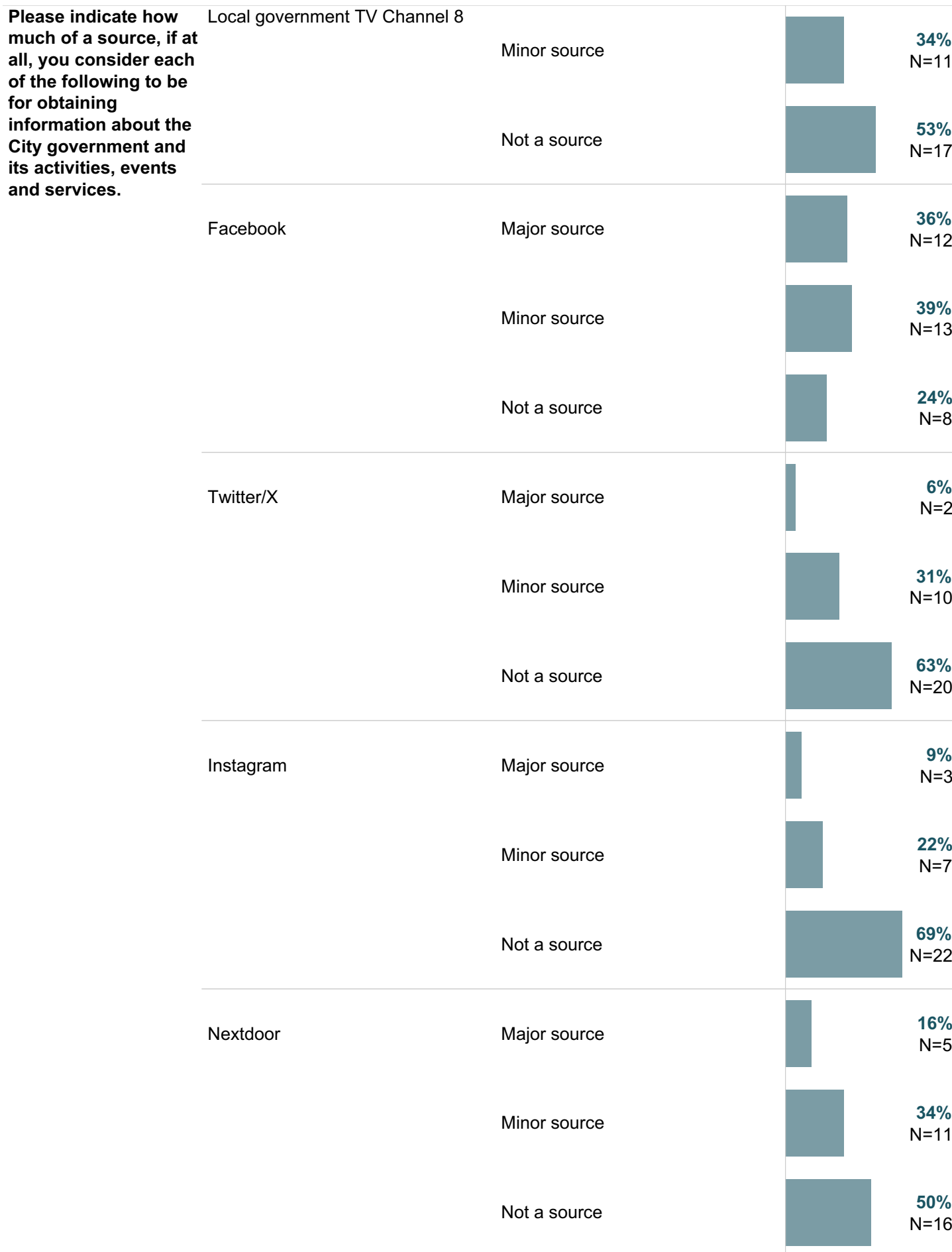


Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years.

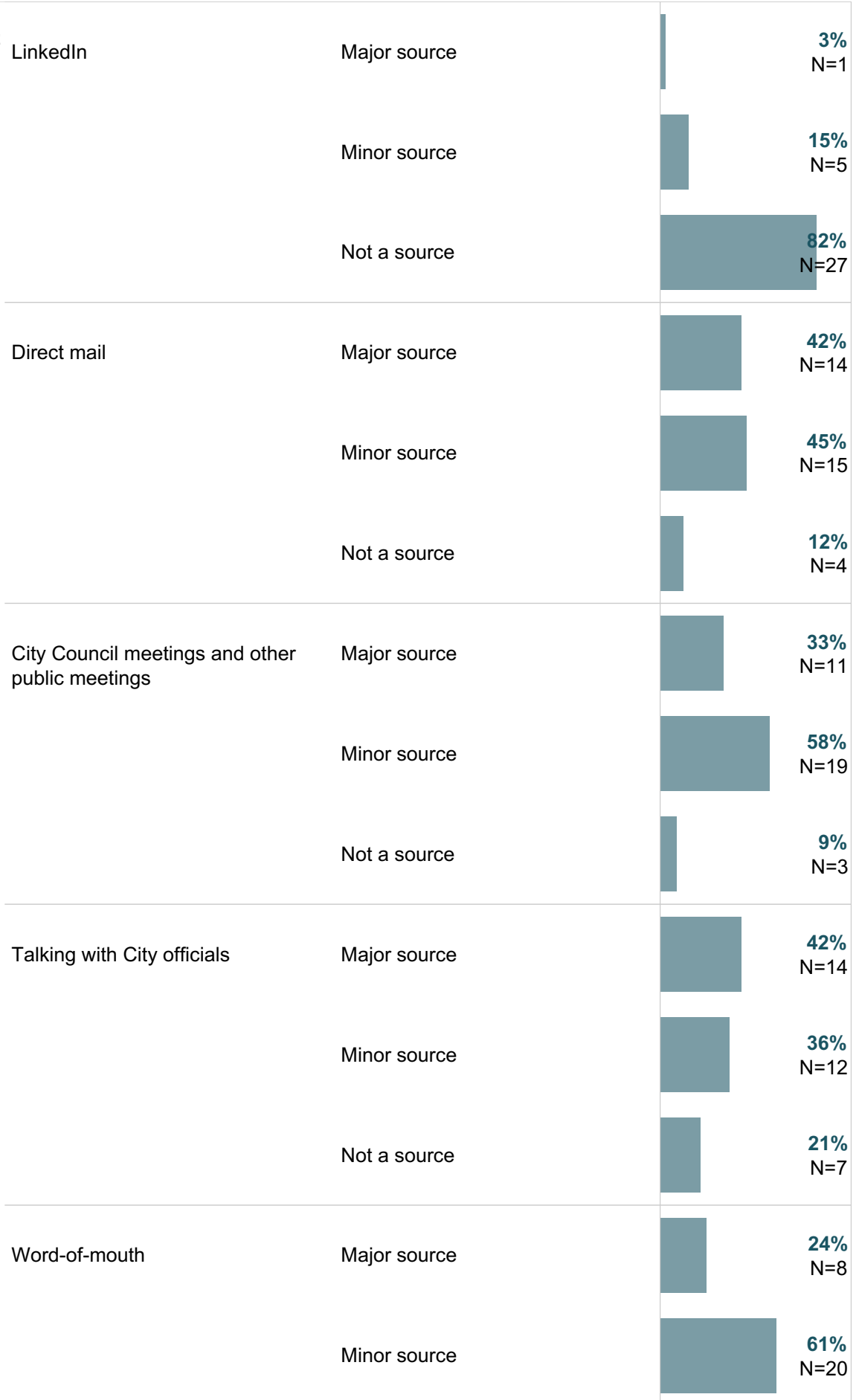
Overall quality of the utility infrastructure in Commerce City (water, sewer, storm water, electric/gas, broadband)	Essential		44% N=14
	Very important		44% N=14
	Somewhat important		13% N=4
Overall feeling of safety in Commerce City	Essential		58% N=19
	Very important		36% N=12
	Somewhat important		6% N=2
Overall quality of natural environment in Commerce City	Essential		18% N=6
	Very important		61% N=20
	Somewhat important		18% N=6
	Not at all important		3% N=1
Overall quality of parks and recreation opportunities	Essential		15% N=5
	Very important		70% N=23
	Somewhat important		15% N=5
Overall health and wellness opportunities in Commerce City	Essential		36% N=12

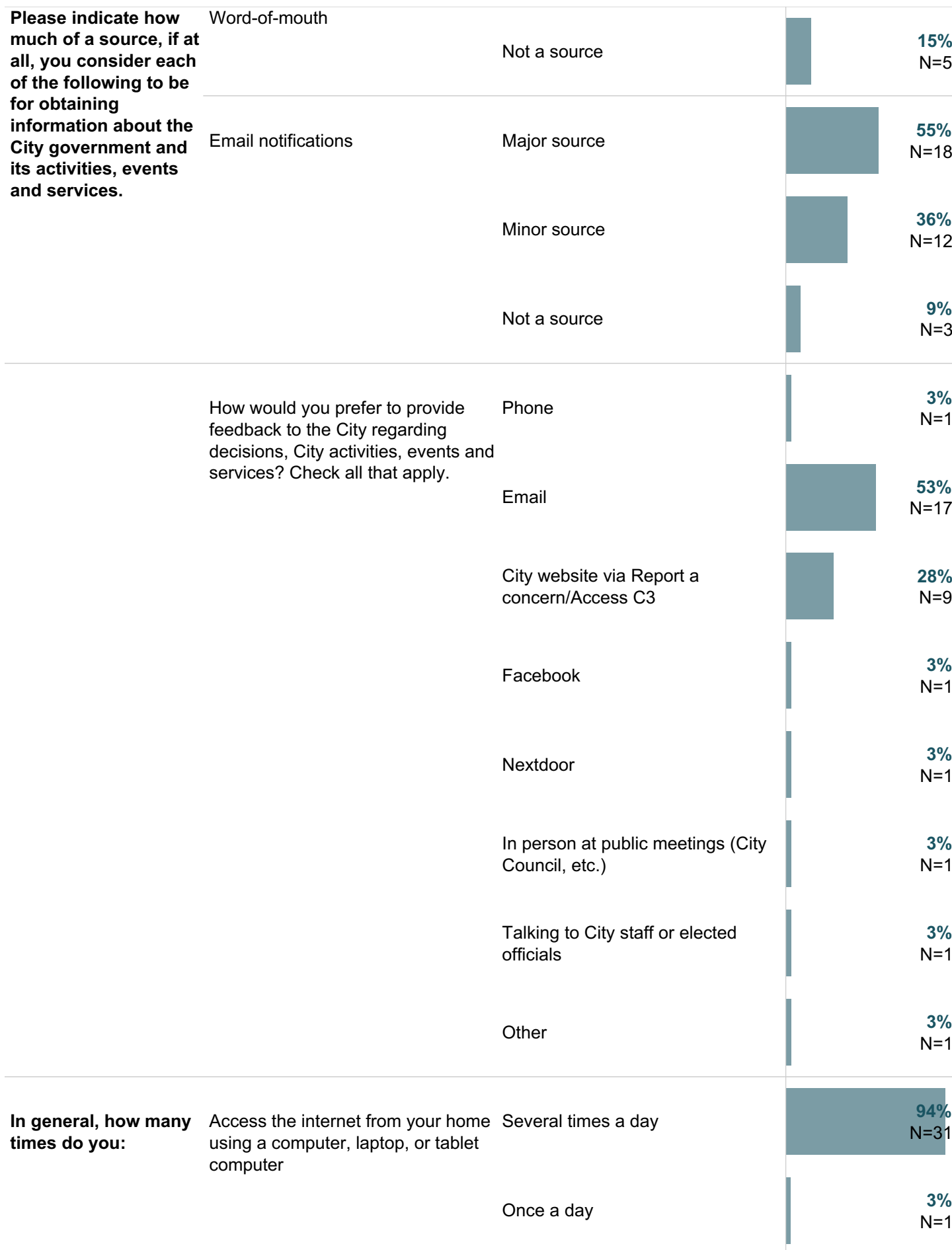
Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years.	Overall health and wellness opportunities in Commerce City	Very important		39% N=13
		Somewhat important		24% N=8
	Overall opportunities for education, culture, and the arts	Essential		33% N=11
		Very important		30% N=10
		Somewhat important		30% N=10
		Not at all important		6% N=2
	Residents' connection and engagement with their community	Essential		33% N=11
		Very important		36% N=12
		Somewhat important		30% N=10
Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services.	City website (www.c3gov.com)	Major source		75% N=24
		Minor source		16% N=5
		Not a source		9% N=3
	Denver Post	Major source		3% N=1
		Minor source		22% N=7

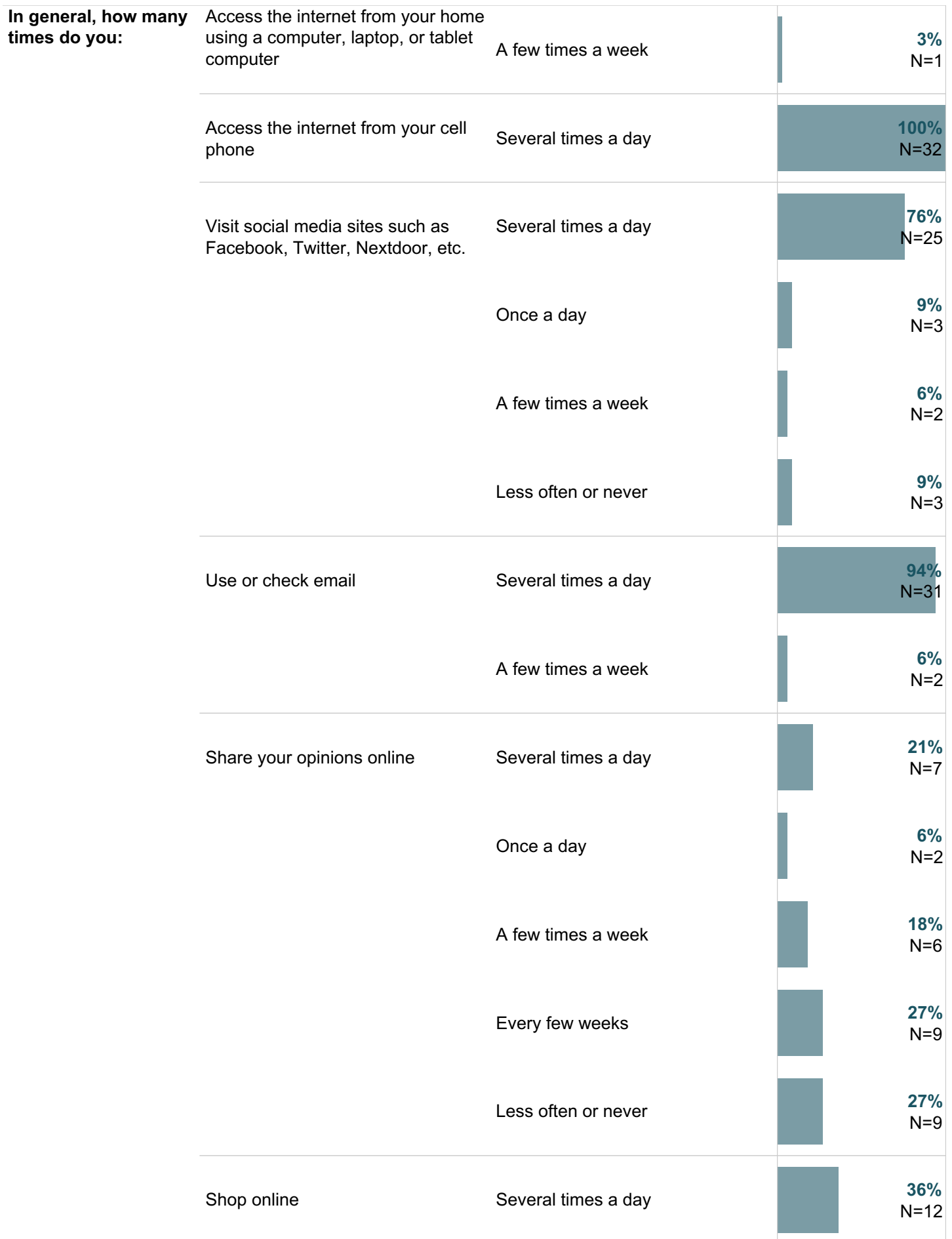




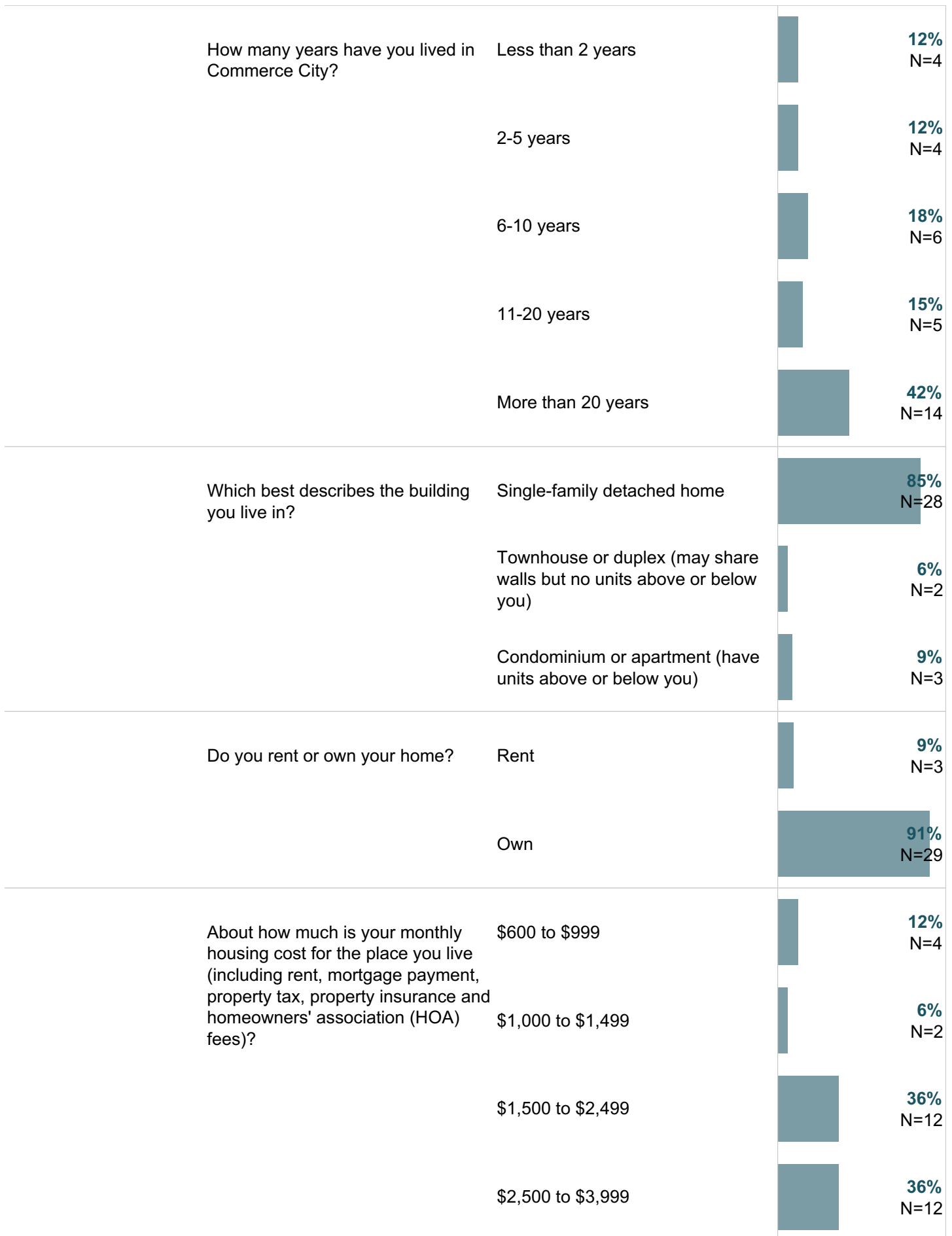
Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services.

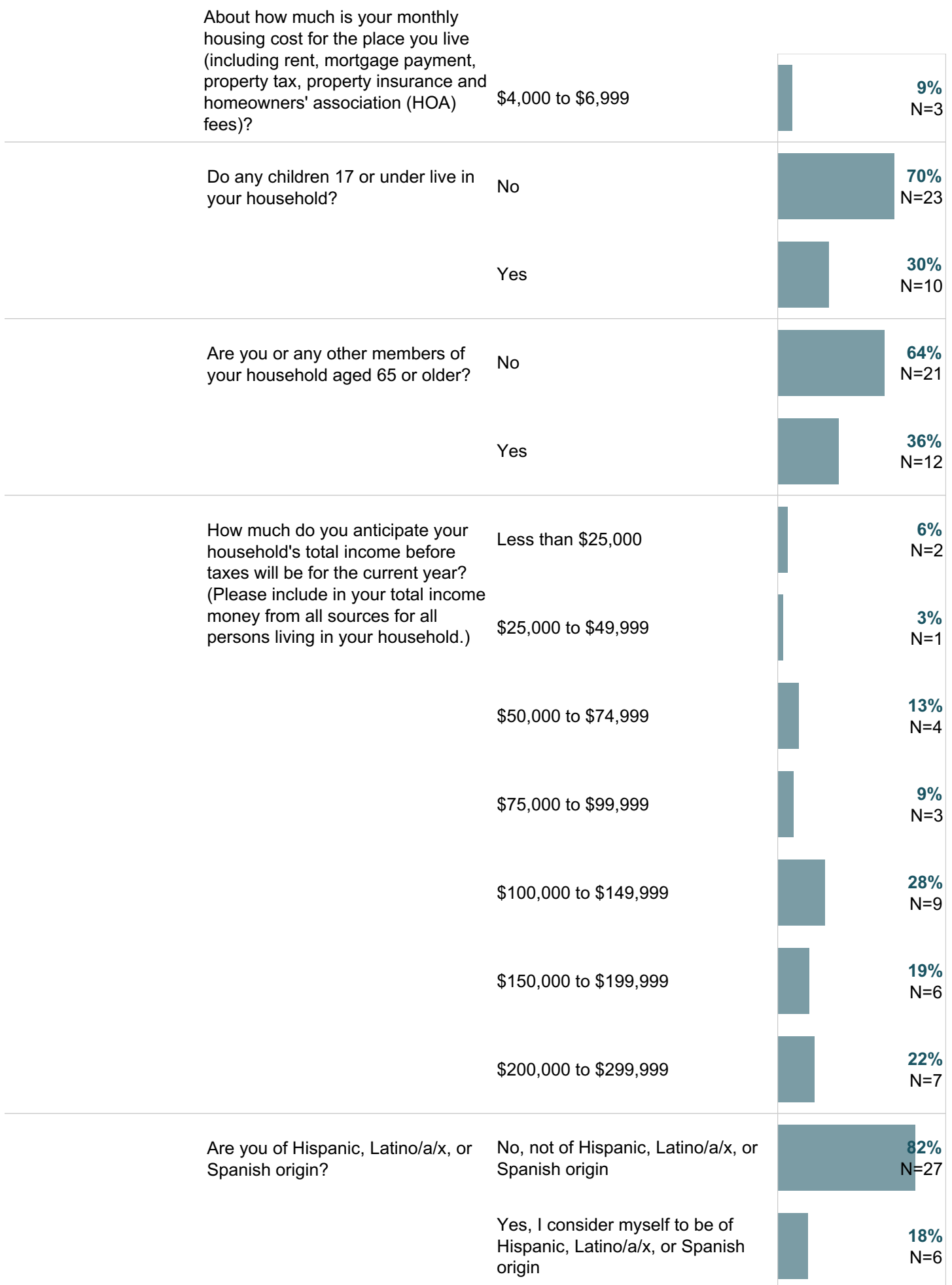


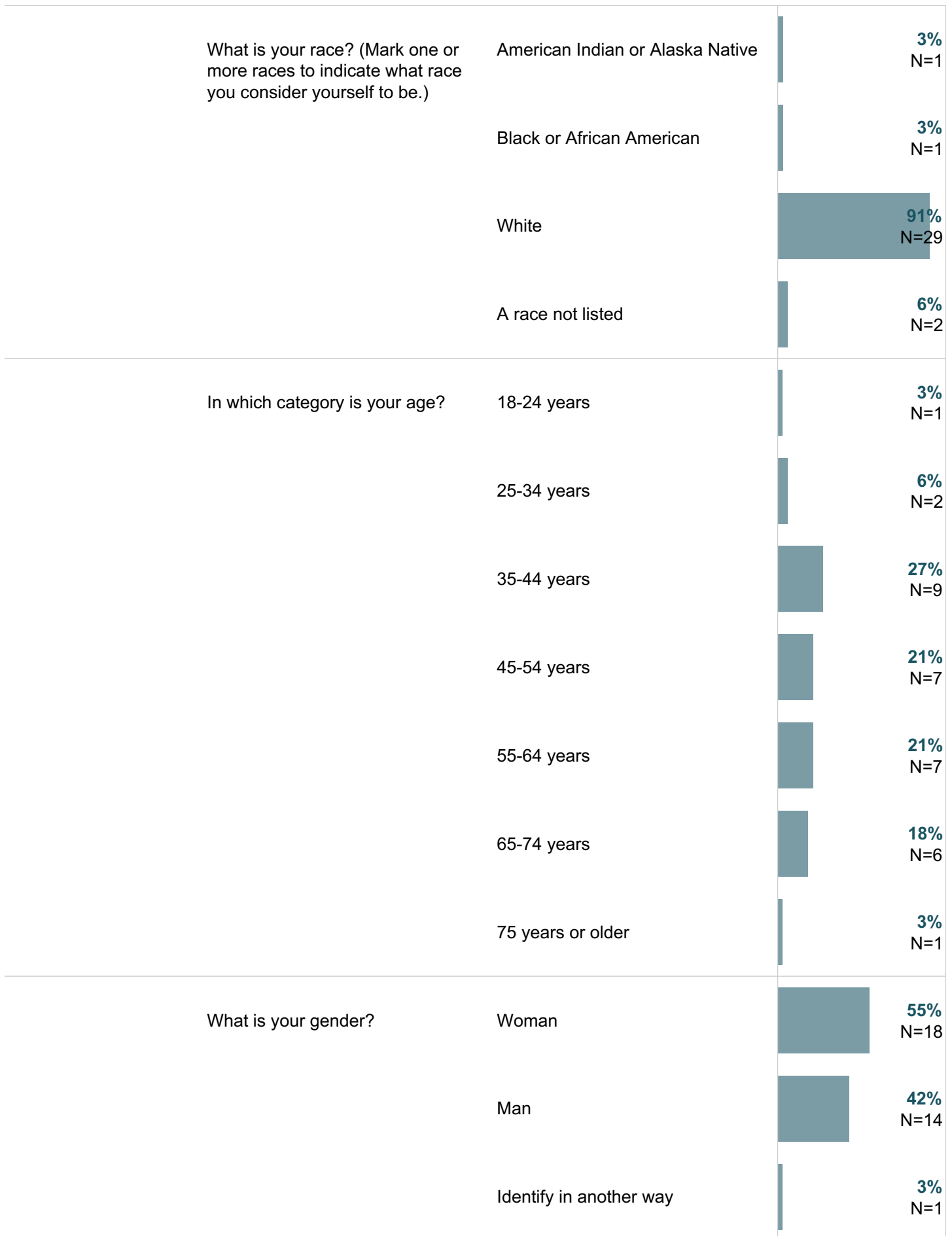












Commerce City 2023 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Commerce City.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Commerce City as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Commerce City as a place to raise children	1	2	3	4	5
Commerce City as a place to work.....	1	2	3	4	5
Commerce City as a place to visit.....	1	2	3	4	5
Commerce City as a place to retire.....	1	2	3	4	5
The overall quality of life in Commerce City	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Commerce City as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Commerce City.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Commerce City.....	1	2	3	4	5
Overall design or layout of Commerce City's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Commerce City	1	2	3	4	5
(water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Commerce City	1	2	3	4	5
Overall quality of natural environment in Commerce City.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Commerce City	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Commerce City to someone who asks.....	1	2	3	4	5
Remain in Commerce City for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Commerce City's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Commerce City community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Commerce City community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Commerce City....	1	2	3	4	5
Variety of business and service establishments in Commerce City	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Commerce City	1	2	3	4	5
Overall image or reputation of Commerce City	1	2	3	4	5

7. Please also rate each of the following in the Commerce City community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Commerce City.....	1	2	3	4	5
Ease of travel by public transportation in Commerce City.....	1	2	3	4	5
Ease of travel by bicycle in Commerce City.....	1	2	3	4	5
Ease of walking in Commerce City.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Commerce City.....	1	2	3	4	5
Overall appearance of Commerce City.....	1	2	3	4	5
Cleanliness of Commerce City.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)... 1	2	3	4	5	
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Commerce City.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted Commerce City (in-person, phone, email, or web) for help or information.....	1	2
Contacted Commerce City elected officials (in-person, phone, email, or web) to express your opinion ...1	2	
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Commerce City.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

Commerce City 2023 Community Survey

9. Please rate the quality of each of the following services in Commerce City.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Police services	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Commerce City open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Commerce City employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Commerce City government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Commerce City	1	2	3	4	5
The overall direction that Commerce City is taking	1	2	3	4	5
The job Commerce City government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Commerce City government.....	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Commerce City	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Commerce City.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Commerce City.....	1	2	3	4
Overall design or layout of Commerce City's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Commerce City (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Commerce City	1	2	3	4
Overall quality of natural environment in Commerce City.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Commerce City	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services.

	<u>Major source</u>	<u>Minor source</u>	<u>Not a source</u>
City website (www.c3gov.com)	1	2	3
Denver Post	1	2	3
Commerce City Sentinel	1	2	3
Brighton Buzz.....	1	2	3
Monthly City newsletter (Commerce City Connected)	1	2	3
Local TV news channels	1	2	3
Local government TV Channel 8.....	1	2	3
Facebook.....	1	2	3
Twitter/X.....	1	2	3
Instagram	1	2	3
Nextdoor	1	2	3
LinkedIn	1	2	3
Direct mail.....	1	2	3
City Council meetings and other public meetings	1	2	3
Talking with City officials	1	2	3
Word-of-mouth.....	1	2	3
Email notifications.....	1	2	3

14. How would you prefer to provide feedback to the City regarding decisions, City activities, events and services? Check all that apply.

- | | |
|--|--|
| <input type="checkbox"/> Phone | <input type="checkbox"/> Nextdoor |
| <input type="checkbox"/> Email | <input type="checkbox"/> LinkedIn |
| <input type="checkbox"/> City website via Report a concern/Access C3 | <input type="checkbox"/> In person at public meetings (City Council, etc.) |
| <input type="checkbox"/> Facebook | <input type="checkbox"/> Talking to City staff or elected officials |
| <input type="checkbox"/> Twitter/X | <input type="checkbox"/> Other (please specify) _____ |
| <input type="checkbox"/> Instagram | |

Commerce City 2023 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. How many years have you lived in Commerce City?

☐ Less than 2 years
☐ 2-5 years
☐ 6-10 years
☐ 11-20 years
☐ More than 20 years

D5. Which best describes the building you live in?

☐ Single-family detached home
☐ Townhouse or duplex (may share walls but no units above or below you)
☐ Condominium or apartment (have units above or below you)
☐ Mobile home
☐ Other

D6. Do you rent or own your home?

☐ Rent
☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than \$300 ☐ \$2,500 to \$3,999
☐ \$300 to \$599 ☐ \$4,000 to \$6,999
☐ \$600 to \$999 ☐ \$7,000 to \$9,999
☐ \$1,000 to \$1,499 ☐ \$10,000 or more
☐ \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?

☐ No ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

☐ No ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

☐ Less than \$25,000 ☐ \$100,000 to \$149,999
☐ \$25,000 to \$49,999 ☐ \$150,000 to \$199,999
☐ \$50,000 to \$74,999 ☐ \$200,000 to \$299,999
☐ \$75,000 to \$99,999 ☐ \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

☐ No ☐ Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

☐ American Indian or Alaskan Native
☐ Asian
☐ Black or African American
☐ Native Hawaiian or Other Pacific Islander
☐ White
☐ A race not listed

D13. In which category is your age?

☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D14. What is your gender?

☐ Woman
☐ Man
☐ Identify in another way → go to D14a

D14a. If you identify in another way, how would you describe your gender?

☐ Agender/I don't identify with any gender
☐ Genderqueer/gender fluid
☐ Non-binary
☐ Transgender man
☐ Transgender woman
☐ Two-spirit
☐ Identify in another way

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502